

Denial Prevention: Addressing Root Causes through Data Analytics and a Team-based Culture

January 31, 2019 | 12:00 PM CT (90 min.) | earn 1.2 CCB CEUs*

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QUESTIONS: liz.ray@corporatecompliance.org



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- Define data, data analysis, information and knowledge management
- Clearly distinguish the difference between Reason Code, Issue and Root Cause
- Establish an action plan based on the information obtained from data analysis (including reports and key stakeholders)

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