

## How to Respond to Hotline Reports

March 12, 2019 | 12:00 PM CT (90 min.) | earn 1.2 CCB CEUs\*

12:00 PM Central / 1:00 PM Eastern / 11:00 AM Mountain / 10:00 AM Pacific / 9:00 AM Alaska / 7:00 AM Hawaii-Aleutian

QUESTIONS: [liz.ray@corporatecompliance.org](mailto:liz.ray@corporatecompliance.org)



**JEFFREY M. KLINK**  
President and CEO  
Klink & Co.

- Reporting hotlines are the most common source of fraud and misconduct detection.
- Companies with hotlines face 50% less in fraud losses than those without a hotline.
- Employees serve as the first-line of defense and the most commonly the whistleblowers.
- Hotlines can be effectively operated with four simple steps: monitor, address, filter and respond.
- Patience is key when conducting large-scale investigations for serious offenses.

# An HCCA Web Conference

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Member/Account Number (if applicable/known)

First Name M.I. Last Name

Job Title

Organization (Name of Employer)

Street Address (NO PO BOX NUMBERS)

City State Zip

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Assistant's Email (registration and dial-in information will be copied to this email)

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Check enclosed

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### SEND YOUR REGISTRATION

EMAIL: [helpteam@hcca-info.org](mailto:helpteam@hcca-info.org)

FAX: 952-988-0146

MAIL: HCCA, 6500 Barrie Road, Suite 250, Minneapolis, MN 55435

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**TAX DEDUCTIBILITY:** Expenses of training (including tuition, travel, lodging and meals) incurred to maintain or improve skills in your profession may be tax deductible. Consult your tax advisor.

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## REGISTER ONLINE AT [hcca-info.org](http://hcca-info.org)

NO AUDIO OR VIDEO RECORDING OF HCCA CONFERENCES IS ALLOWED.

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