

7:00 - 7:55 AM

## **Registration and Continental Breakfast**

7:55 - 8:00 AM

### **Welcome and Announcements**

8:00 - 9:00 AM

## **Metrics for Compliance Program Effectiveness**

James Rose Managing Director SunHawk Consulting LLC

- DOJ's guidance from April 2019 on the evaluation of compliance programs should factor into your metrics
- Measuring outcomes not just activities is key to regulatory expectations
- Perfection is not the expectation Authentic measurement and reasonable mitigation builds regulatory trust

9:00 - 9:15 AM

## **Break**

9:15 -10:15 AM

# **Helpful Hints on the Top Things Every Privacy Officer Needs to Know But Won't Encounter Every** Day

Marti Arvin VP of Audit Strategy Cynergis Tek

- Dealing with release of information in unique circumstances, minors, law enforcement, etc.
- Business associate agreements
- Marketing, fundraising, and research
- Photos, phones, and privacy

10:15 - 10:30 AM

### **Break**

10:30 - 11:30 AM

## **Behavioral Health Integration:** The Road to Success: Building and Sustaining an Integrated **Behavioral Health and Primary** Care Model

Charise Frazier

Attorney

Hall, Render, Killian, Heath & Lyman, P.C.

Successful integration requires more than increasing the availability of behavioral health services. This presentation will explore legal challenges and solutions on the road to success of integrating behavioral health and primary care including:

- Types of integrated Models
- Regulatory Issues
- Practical Takeaways

11:30 AM - 12:30 PM

## Lunch (provided)

12:30 - 1:30 PM

## **Drug Diversion: Enforcement Trends and Provider Best Practices**

#### Moderator:

Lisa M. Martin Chief Compliance Officer Indiana University Health

#### Panelists:

#### Josh Minkler

United States Attorney in the Southern District of Indiana

**Andrew Ratcliff** 

DEA

## Kimberly Sharp BSN, RN-BC, CHTP

Director Pain Management Community Health Network

- Current DOJ Initiatives to combat Drug Diversion
- How federal, state, and local agencies coordinate in diversion investigation and enforcement
- Best practices for providers before and during a diversion investigation

1:30 - 1:45 PM

## **Break**

1:45 - 2:45 PM

## **Doing Quality Improvement: Beyond Auditing and Monitoring**

John R. Baumann, Ph.D

Associate Vice President for Research Compliance, Indiana University

- Discuss how institutions are developing quality improvement programs based in part on the analysis of auditing and monitoring findings
- Review how audit and monitoring findings can be integrated into a program of quality improvement
- Explore how to develop quality improvement programs based on audit and monitoring findings

2:45 - 3:00 PM

## **Break**

3:00 - 4:00 PM

## Whistleblower Case Study

Katea M. Ravega

Partner

Quarles & Brady LLP

Edwin J. Broecker

Quarles & Brady LLP

- Role of whistleblowers in context of fraud waste and abuse laws
- Requirements and policies (no retaliation, etc.)
- Walk through reported decisions involving whistleblowers

4:00 PM

# **Brief Closing Remarks / Conference Adjourns**

Registration Fee
☐ HCCA Member\$220
□ Non-Member \$270
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Member/Account is (in known)
First Name MI Last Name
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0.1.11.1.0010.0050.1.1
Credentials (CHC, CCEP, etc.)
Job Title
Organization (Name of Employer)
Street Address
City/Town State/Province
Zip/Postal Code Country
Work Phone
Email (required)
Dietary Needs Request
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December
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Online registration at hcca-info.org/regionals
Mail this form to HCCA, 6500 Barrie Road, Suite 250, Minneapolis, MN 55435-2358
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Credit Card Account Number
Credit Card Expiration Date
Cardholder Name
Cardholder Signature

## **HOTEL/CONFERENCE LOCATION:**

## **Indianapolis Marriott North**

3645 River Crossing Parkway, Indianapolis, IN 46240 bit.ly/indy19 | 1 800.228.9290

A special rate of \$154 (plus tax) per night has been arranged for the conference. Make your reservations directly with the hotel by Thursday, September 5, 2019, at 1 800.228.9290, or by clicking this link <a href="bit.ly/indy19">bit.ly/indy19</a>, and mention the Healthcare Compliance Association for the special rate. Please note that the room block may sell out prior to the hotel cut-off date.

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