

# Boston Regional Healthcare Compliance Conference

Friday, September 6, 2019



## Learn and Network in Your Neighborhood

The Regional Healthcare Compliance Conference offers convenient opportunities for healthcare compliance training, updates on the latest news in regulatory requirements and enforcement, and strategies to develop effective compliance programs. Additionally, attendees will have ample opportunity to network with industry peers. Breakfast and lunch are also included in the conference price.

[hcca-info.org/regionals](http://hcca-info.org/regionals)



7:30 – 8:15 AM

### Registration and Continental Breakfast

8:15 – 8:25 AM

### Welcome and Opening Remarks

8:25 – 9:25 AM

### Critical Conversations—How to Have Conversations with Colleagues, Family and Friends to Decrease Defensiveness and Ensure Dialog so That Relationships Remain Strong and Meaningful



**Danielle Fagan, MSW, LICSW**  
Clinical Perf Solution Partner, Talent Development & Employee Experience Lifespan



**Donna Schneider, RN, MBA, CPHQ, CPC-P, CHC, CPCO, CHPC**, Vice President, Corporate Compliance and Internal Audit, Lifespan

- Recognize the components of a critical conversation
- Learn and practice strategies for a successful conversation in the realm of compliance or your personal life
- Build your confidence and self-awareness in planning for and having critical conversations

9:25 – 9:45 AM

### Break

9:45 – 10:45 AM

### TeleHealth and Compliance Challenges

**Emily H. Wein**  
Of Counsel  
Foley & Lardner LLP

**Kyle Y. Faget**  
Special Counsel  
Foley & Lardner LLP

- Professional requirements—Licensure, practice requirements, liability coverage
- Reimbursement—Limitation on coverage, credentialing, participation agreements
- Relevant regulations—Stark, AKS, HIPAA Privacy and Security
- Arrangements—PSAs
- Other issues—Informed consent, corporate practice

10:45 – 10:55 AM

### Break

10:55 – 11:55 AM

### Population Health Compliance: Challenges in a Value-Based World

**Jen Heil, CHC, CHPC**  
Chief Compliance Officer, Population Health  
UMass Memorial Health Care

**Andrew Rusczyk, ESQ.**  
Partner  
Verrill Dana LLP

- Exceptions/waivers to AKS, Stark, CMP, and FWA laws
- Data integrity
- Beneficiary protections, attribution and engagement
- Third party risk management – how far does compliance go?
- Population health compliance models

11:55 – 12:55 PM

### Lunch (provided)

12:55 – 1:55 PM

### General Data Protection Regulation (GDPR) Panel

**Jigar Kadakia**  
Chief Information Security and Privacy Officer  
Partners HealthCare

1:55 – 2:05 PM

### Break

2:05 – 3:05 PM

### Provider / Staff Burnout – How to Avoid

**Steven M. Defossez, MD, EMHL, CPE**  
Vice President, Clinical Integration  
Massachusetts Health & Hospital Association

- Describe the genesis of the clinician burnout crisis in the United States, and our role in combatting this public health issue.
- How the Compliance Officer and Compliance Program can contribute to mitigating or decreasing the risks of provider burnout among staff.
- Identify and access concrete best practices, tools, and guidelines for combatting clinician burnout.
- How these lessons are generalizable to help prevent burnout of the Compliance Officer herself

3:05 – 3:10 PM

### Break

3:10 – 4:10 PM

### Health Care Policy + Enforcement: Understanding the Role of the Attorney General's Health Care Division



**Eric Gold**  
Chief, Health Care Division  
Massachusetts Attorney General's Office



**Lawrence Vernaglia**  
Partner  
Foley & Lardner LLP

- How Compliance Officers will interact with this enforcement and policy division.
- Enforcement of consumer protection laws against health care organizations.
- Use of data to examine health care cost trends and advocate for a more efficient and effective market.
- Health Care Division's role in resolving financial disputes with payers and providers.

4:10 – 4:15 PM

### Brief Closing Remarks/ Conference Adjourns

## REGISTRATION FEE

Registration fees are as listed and considered net of any local withholding taxes applicable in your country of residence.

- HCCA Member** .....\$220
- Non-Member** .....\$270
- Registration & HCCA Membership** .....\$440  
Save by joining HCCA today (first-time members only) Dues regularly \$325

**TOTAL \$** \_\_\_\_\_

## ATTENDEE INFORMATION (PLEASE TYPE OR PRINT)

Mr.  Mrs.  Ms.  Dr.

Member/Account Number (if applicable/known) \_\_\_\_\_

First Name \_\_\_\_\_ M.I. \_\_\_\_\_ Last Name \_\_\_\_\_

Credentials (CHC, CHRC, CHPC, etc.) \_\_\_\_\_

Job Title \_\_\_\_\_

Organization (Name of Employer) \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_

Fax \_\_\_\_\_

E-mail (required for confirmation and conference information) \_\_\_\_\_

## SPECIAL REQUEST DIETARY ACCOMODATION

Gluten free  Kosher  Vegetarian  Vegan  Other \_\_\_\_\_

## PAYMENT METHOD

**Mail check (including registration form) to:**  
 HCCA, 6500 Barrie Road, Suite 250, Minneapolis, MN 55435

**Fax to:** +1 952.988.0146

- Check enclosed (payable to HCCA)
- Invoice me

I authorize HCCA to charge my credit card (choose below)  
 American Express  MasterCard  Visa  Discover

Credit Card Account Number \_\_\_\_\_

Credit Card Expiration Date \_\_\_\_\_

Cardholder's Name \_\_\_\_\_

Cardholder's Signature \_\_\_\_\_

If your total is miscalculated, HCCA will charge your card the correct amount. Hotel accommodations are not included in the registration fee, but continental breakfast and lunch are provided. (AREA0119)

Due to PCI compliance, please do not provide any credit card information via email. You may email this form (without credit card information) and call HCCA at 888.580.8373 or 952.988.0141 with your credit card information, fax your registration to 952.988.0146, or visit [hcca-info.org/regionals](http://hcca-info.org/regionals) and register online

## HOTEL/CONFERENCE LOCATION:

### Marriott Boston Newton

2345 Commonwealth Ave. Newton, MA 02466 | <http://bit.ly/BostonNewton>

A special rate of \$189.00 (plus tax) per night has been arranged for the conference. Make your reservations directly with Marriott reservations at 800.228.9290 or 617.969.1000 by August 8, 2019. Mention the Health Care Compliance Association for the special rate. The room block may sell out prior to the hotel cutoff date.

**NOTICE:** Neither HCCA nor any hotel it is affiliated with will ever contact you to make a hotel reservation. If you receive a call soliciting reservations on behalf of HCCA or the event, it is likely from a room poacher and may be fraudulent. We recommend you make reservations directly with the hotel using the phone number or web link in this brochure. If you have concerns or questions, please contact 888.580.8373.

**REGISTRATION PAYMENT TERMS:** Checks are payable to HCCA. Credit cards accepted: American Express, MasterCard, Visa, or Discover. HCCA will charge your credit card the correct amount should your total be miscalculated. If you wish to pay using wire transfer funds, please email [helpteam@hcca-info.org](mailto:helpteam@hcca-info.org) for instructions.

**CANCELLATIONS/SUBSTITUTIONS:** Refunds will not be issued. You may send a substitute in your place or request a conference credit. Conference credits are issued in the full amount of the registration fees paid, and will expire 12 months from the date of the original cancelled event. Conference credits may be used towards any HCCA service or product. If a credit is applied towards an event, the event must take place prior to the credit's expiration date. If you need to cancel your participation, notification is required by email at [helpteam@hcca-info.org](mailto:helpteam@hcca-info.org), prior to the start date of the event. Please note that if you are sending a substitute, an additional fee may apply depending upon the membership status of the substitute. Substitution requests must be submitted by email to [helpteam@hcca-info.org](mailto:helpteam@hcca-info.org).

**GROUP DISCOUNT:** 5 or more: \$25 discount for each registrant. 10 or more: \$40 discount for each registrant. Discounts take effect the day a group reaches the discount number of registrants. Please send registration forms together to ensure that the discount is applied. A separate registration form is required for each registrant. Note that discounts will NOT be applied retroactively if more registrants are added at a later date, but new registrants will receive the group discount.

**TAX DEDUCTIBILITY:** Expenses of training (including tuition, travel, lodging and meals) incurred to maintain or improve skills in your profession may be tax deductible. Consult your tax advisor.

**USE OF INFORMATION:** By submitting this registration form, you agree to the use of your information and the terms and conditions stated on this form. To view our Privacy Statement visit [hcca-info.org/privacy.aspx](http://hcca-info.org/privacy.aspx).

**AGREEMENTS & ACKNOWLEDGEMENTS:** I agree and acknowledge that I am undertaking participation in HCCA events and activities as my own free and intentional act, and I am fully aware that possible physical injury might occur to me as a result of my participation in these events. I give this acknowledgement freely and knowingly and assert that I am, as a result, able to participate in HCCA events, and I do hereby assume responsibility for my own well-being. I agree and acknowledge that HCCA may take photographs and/or video at this HCCA Regional Compliance conference and reproduce them in HCCA educational, news, or promotional material, whether in print, electronic, or other media, including the HCCA website. By participating in this HCCA Regional conference, I grant HCCA the right to use my name, photograph, video, and biography for such purposes.

**CONTINUING EDUCATION:** HCCA is in the process of applying for additional external continuing education units (CEUs). Should overall number of education hours decrease or increase, the maximum number of CEUs available will be changed accordingly. Credits are assessed based on actual attendance and credit type requested.

Approval quantities and types vary by state or certifying body. For entities that have granted prior approval for this event, credits will be awarded in accordance with their requirements. CEU totals are subject to change.

Upon request, if there is sufficient time and we are able to meet their requirements, HCCA may submit this course to additional states or entities for consideration. If you would like to make a request, please contact us at +1 952.988.0141 or 888.580.8373 or email [ccb@compliancecertification.org](mailto:ccb@compliancecertification.org). To see the most up-to-date CEU information go to HCCA's website, [hcca-info.org/all-conferences](http://hcca-info.org/all-conferences). Select your conference, and then select the "Continuing Education" option on the left hand menu.

**COMPLIANCE CERTIFICATION BOARD (CCB):** CCB has awarded a maximum of 7.2 CEUs for these certifications: Certified in Healthcare Compliance (CHC)<sup>®</sup>, Certified in Healthcare Compliance-Fellow (CHC-F)<sup>®</sup>, Certified in Healthcare Privacy Compliance (CHPC)<sup>®</sup>, Certified in Healthcare Research Compliance (CHRC)<sup>®</sup>, Certified Compliance & Ethics Professional (CCEP)<sup>®</sup>, Certified Compliance & Ethics Professional-Fellow (CCEP-F)<sup>®</sup>, Certified Compliance & Ethics Professional-International (CCEP-I)<sup>®</sup>.

