

7:30 – 8:15 AM

**Registration and Continental Breakfast**

8:15 – 8:25 AM

**Welcome and Opening Remarks**

8:25 – 9:25 AM

**Critical Conversations—How to Have Conversations with Colleagues, Family and Friends to Decrease Defensiveness and Ensure Dialog so That Relationships Remain Strong and Meaningful**

Danielle Fagan, MSW, LICSW  
Clinical Perf Solution Partner, Talent Development & Employee Experience Lifespan

Donna Schneider, RN, MBA, CPHQ, CPC-P, CHC, CPCO, CHPC, Vice President, Corporate Compliance and Internal Audit, Lifespan

- Recognize the components of a critical conversation
- Learn and practice strategies for a successful conversation in the realm of compliance or your personal life
- Build your confidence and self-awareness in planning for and having critical conversations

9:25 – 9:45 AM

**Break**

9:45 – 10:45 AM

**TeleHealth and Compliance Challenges**

Kyle Y. Faget  
Special Counsel  
Foley & Lardner LLP

- Professional requirements—Licensure, practice requirements, liability coverage
- Reimbursement—Limitation on coverage, credentialing, participation agreements
- Relevant regulations—Stark, AKS, HIPAA Privacy and Security
- Arrangements—PSAs
- Other issues—Informed consent, corporate practice

10:45 – 10:55 AM

**Break**

10:55 – 11:55 AM

**Population Health Compliance: Challenges in a Value-Based World**

Jen Heil, CHC, CHPC  
Chief Compliance Officer, Population Health Senior Policy Advisor, Health System Contracting, UMass Memorial Health Care, Inc.

- Exceptions/waivers to AKS, Stark, CMP, and FWA laws
- Data integrity
- Beneficiary protections, attribution and engagement
- Third party risk management – how far does compliance go?
- Population health compliance models

11:55 – 12:55 PM

**Lunch (provided)**

12:55 – 1:55 PM

**General Data Protection Regulation (GDPR) Panel**

Jigar Kadakia  
Chief Information Security and Privacy Officer  
Partners HealthCare

Andrew Rusczyk, ESQ.  
Partner  
Verrill

- How and when the GDPR's requirements reach institutions in the U.S.
- Challenges that institutions have faced when trying to address the GDPR's various requirements
- Practical approaches institutions can take to facilitate compliance from both a privacy perspective and a security perspective

1:55 – 2:05 PM

**Break**

2:05 – 3:05 PM

**Provider / Staff Burnout – How to Avoid**

Steven M. Defossez, MD, EMHL, CPE  
Vice President, Clinical Integration  
Massachusetts Health & Hospital Association

- Describe the genesis of the clinician burnout crisis in the United States, and our role in combating this public health issue.
- How the Compliance Officer and Compliance Program can contribute to mitigating or decreasing the risks of provider burnout among staff.
- Identify and access concrete best practices, tools, and guidelines for combating clinician burnout.
- How these lessons are generalizable to help prevent burnout of the Compliance Officer herself

3:05 – 3:10 PM

**Break**

3:10 – 4:10 PM

**Health Care Policy + Enforcement: Understanding the Role of the Attorney General's Health Care Division**

Eric Gold  
Chief, Health Care Division  
Massachusetts Attorney General's Office

Lawrence Vernaglia  
Partner  
Foley & Lardner LLP

- How Compliance Officers will interact with this enforcement and policy division.
- Enforcement of consumer protection laws against health care organizations.
- Use of data to examine health care cost trends and advocate for a more efficient and effective market.
- Health Care Division's role in resolving financial disputes with payers and providers.

4:10 – 4:15 PM

**Brief Closing Remarks/ Conference Adjourns**

## Registration Fee

- HCCA Member** .....\$220
- Non-Member** .....\$270
- Registration & HCCA Membership** .....\$440  
Save by joining HCCA today (first-time members only) Dues regularly \$325
- Group Discount for 5–9 Attendees** .....(\$25)
- Group Discount for 10 or More** .....(\$40)

**TOTAL \$** \_\_\_\_\_

## Contact Information

Mr  Mrs  Ms  Dr

Member/Account ID (if known)

First Name MI Last Name

Credentials (CHC, CCEP, etc.)

Job Title

Organization (Name of Employer)

Street Address

City/Town State/Province

Zip/Postal Code Country

Work Phone

Email (required)

## Dietary Needs Request

- Dairy Free  Gluten Free  Kosher  Vegetarian  Vegan
- Other \_\_\_\_\_

## Payment

Online registration at [hcca-info.org/regionals](http://hcca-info.org/regionals)

Mail this form to HCCA, 6500 Barrie Road, Suite 250, Minneapolis, MN 55435-2358

Fax this form to 952.988.0146

Email this form to [helpteam@hcca-info.org](mailto:helpteam@hcca-info.org) — Due to PCI compliance, do not provide credit card information via email. You may email this form (without credit card information), then call HCCA at 888.580.8373 with payment information.

- Invoice me
- Check enclosed (payable to HCCA)
- Wire transfer requested
- Credit card: I authorize HCCA to charge my:
- Visa  MasterCard  Discover  American Express

Credit Card Account Number

Credit Card Expiration Date

Cardholder Name

Cardholder Signature

## HOTEL/CONFERENCE LOCATION:

### Marriott Boston Newton

2345 Commonwealth Ave. Newton, MA 02466 | <http://bit.ly/BostonNewton>

A special rate of \$189.00 (plus tax) per night has been arranged for the conference. Make your reservations directly with Marriott reservations at 800.228.9290 or 617.969.1000 by August 8, 2019. Mention the Health Care Compliance Association for the special rate. The room block may sell out prior to the hotel cutoff date.

**NOTICE:** Neither HCCA nor any hotel it is affiliated with will ever contact you to make a hotel reservation. If you receive a call soliciting reservations on behalf of HCCA or the event, it is likely from a room poacher and may be fraudulent. We recommend you make reservations directly with the hotel using the phone number or web link in this brochure. If you have concerns or questions, please contact 888.580.8373.

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Approval quantities and types vary by state or certifying body. For entities that have granted prior approval for this event, credits will be awarded in accordance with their requirements. CEU totals are subject to change.

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**ACHE:** The Health Care Compliance Association is authorized to award 6.0 clock hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, participants must log into their MyACHE account and select ACHE Qualified Education Credit.

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**COMPLIANCE CERTIFICATION BOARD (CCB):** CCB has awarded a maximum of 7.2 CEUs for these certifications: Certified in Healthcare Compliance (CHC)<sup>®</sup>, Certified in Healthcare Compliance–Fellow (CHC-F)<sup>®</sup>, Certified in Healthcare Privacy Compliance (CHPC)<sup>®</sup>, Certified in Healthcare Research Compliance (CHRC)<sup>®</sup>, Certified Compliance & Ethics Professional (CCEP)<sup>®</sup>, Certified Compliance & Ethics Professional–Fellow (CCEP-F)<sup>®</sup>, Certified Compliance & Ethics Professional–International (CCEP-I)<sup>®</sup>.

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