

Times listed on agenda are in local time for the location of the regional. This agenda is in Central Daylight Time CDT

8:25 – 8:30 AM CDT

Welcome and Announcements

8:30 – 9:30 AM CDT

OCR Update

Valerie Montoya
Equal Opportunity Specialist – Investigator
OCR - DHHS/OS

- HIPAA Privacy and Novel Coronavirus Updates
- Breach Notification Compliance Requirements and Trends
- Recent Enforcement Action and Best Practices

9:30 – 9:45 AM CDT

Break

9:45 –10:45 AM CDT

HHS Basics of Cybersecurity: Top 5 threats and 10 best practices

Ty Greenhalgh
CEO
Cyber Tygr

- Learn the primary cybersecurity threat vectors and most impactful defenses in easy to understand terms
- Participants are provided best practices, templates and toolkits by hospital size
- Ensure your organization focuses on the highest risk threats with appropriate control techniques

10:45 – 11:00 AM CDT

Break

11:00 AM – 12:00 AM CDT

Successfully Navigating Today’s World of CMS Audits

Diane Weiss
VP, Revenue Integrity & Education
Restorixhealth

- Understand CMSs different audit programs such as SMRC, TPE, RAC as well as MAC probe audits
- Understand the documentation requirements for the services being reviewed (Checklist)!
- How to properly prepare the documentation reply and timeliness requirements for audit success
- Enjoy your audit success

12:00 – 1:00 PM CDT

Lunch Break

1:00 – 2:00 PM CDT

Compliance and Patient Experience

Ann Koppel
Adjunct Professor of Health Law
Loyola Law School

Dr. Chantal Lorio
Physician Leader for Patience Experience
Ochsner

- How can an effective compliance program augment the patient experience and prevent or identify gaps
- A discussion of the ways in which training the workforce on improved communication improves care and trust with patients
- A discussion of strategies for communicating the culture of compliance to patients

2:00 – 2:15 PM CDT

Break

2:15 – 3:15 PM CDT

Tips for Conducting Interviews During Internal Investigations

David Glaser
Fredrikson & Byron, P.A.

- Strategies for gathering information: Should you use the carrot or stick?
- Recognize how some unconventional strategies, including telephone interviews, can be surprisingly effective.
- Learn how to educate witnesses while avoiding acts that may be considered obstruction of justice.

3:15 – 3:30 PM CDT

Break

3:30 – 4:30 PM CDT

Compliance Hot Topics

Tim Barret
CEO
Radiology Associates, LLC

Henry Overton
President & Co-Founder
Turn Key Solutions, LLC

- The new “Work From Home” Compliance threats
- The old compliance standards few are doing correctly
- Hard times & hard decisions

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Registration Fee

<input type="checkbox"/>	HCCA Member	\$155
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<input type="checkbox"/>	Registration & HCCA membership*	\$375

*Save by joining HCCA today (first-time members only) Dues regularly \$325

TOTAL \$ _____

Contact Information

Mr Mrs Ms Dr

Member/Account ID (if known)

First Name _____ MI _____ Last Name _____

Credentials (CHC, CCEP, etc.)

Job Title

Organization (Name of Employer)

Street Address

City/Town _____ State/Province _____

Zip/Postal Code _____ Country _____

Work Phone

Email (required)

Payment

Online registration at hcca-info.org/regionals

Mail this form to HCCA, 6500 Barrie Road, Suite 250, Minneapolis, MN 55435-2358

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Virtual Conference

Due to the Coronavirus outbreak, HCCA has converted the New Orleans Regional Healthcare Compliance Conference to a virtual conference.

How does a virtual event work?

On April 24 login using the link provided in your confirmation email during the scheduled session times to watch and listen to the speakers and ask questions live (just like you would onsite).

NOTE: Only registered attendees are eligible to request CEUs for participation. Attendees must participate in the virtual conference using the online virtual conference format (not just using the dial in) for attendance monitoring purposes.

CONTINUING EDUCATION: HCCA is in the process of applying for additional external continuing education units (CEUs). Should overall number of education hours decrease or increase, the maximum number of CEUs available will be changed accordingly. Credits are assessed based on actual attendance and credit type requested.

Approval quantities and types vary by state or certifying body. For entities that have granted prior approval for this event, credits will be awarded in accordance with their requirements. CEU totals are subject to change.

Upon request, if there is sufficient time and we are able to meet their requirements, HCCA may submit this course to additional states or entities for consideration. If you would like to make a request, please contact us at +1 952.988.0141 or 888.580.8373 or email ccb@compliancecertification.org. To see the most up-to-date CEU information go to HCCA's website, hcca-info.org/all-conferences-home-page. Select your conference, and then select the "Continuing Education" option on the left hand menu.

ACHE: The Health Care Compliance Association is authorized to award 6.0 clock hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, participants must log into their MyACHE account and select ACHE Qualified Education Credit.

COMPLIANCE CERTIFICATION BOARD (CCB): CCB has awarded a maximum of 7.2 CEUs for these certifications: Certified in Healthcare Compliance (CHC)[®], Certified in Healthcare Compliance—Fellow (CHC-F)[®], Certified in Healthcare Privacy Compliance (CHPC)[®], Certified in Healthcare Research Compliance (CHRC)[®], Certified Compliance & Ethics Professional (CCEP)[®], Certified Compliance & Ethics Professional—Fellow (CCEP-F)[®], Certified Compliance & Ethics Professional—International (CCEP-I)[®].

NURSING CREDIT: The Health Care Compliance Association is preapproved by the California Board of Registered Nursing, Provider Number CEP 14593, for a maximum of 7.2 contact hour(s). The following states will not accept California Board of Registered Nursing contact hours: Delaware, Florida, New Jersey and Utah. Massachusetts and Mississippi nurses may submit California Board of Registered Nursing contact hours to their state board, but approval will depend on review by the board. Please contact the Accreditation Department at ccb@compliancecertification.org with any questions you may have. Oncology nurses who are certified by ONCC may request California nursing credit (check box or indicate "Nursing" on the CEU form).

ACKNOWLEDGMENTS: By submitting this registration, you agree to the full Terms and Conditions, including the use of your information, viewable at hcca-info.org/regionals.

Your information (postal address) may be shared with conference exhibitors, attendees, speakers, affiliates, and partners for marketing and/or networking purposes. To see the full use or if you wish to opt-out, visit hcca-info.org/privacy.

Virtual sessions will be recorded. By participating in an HCCA conference, you grant HCCA, or anyone authorized by HCCA, the right to use or publish in print or electronic medium any photograph or video containing your image or likeness for educational, news, or promotional purposes without compensation.

This virtual conference is only for the registered attendee and does not allow for more than one person on each dial in. If a second person would like to join they must fill a second registration form out. Only registered attendees are eligible to request CEUs for participation.

Group discounts are not applicable to virtual events.