AGENDA AND LEARNING OBJECTIVES / ALL TIMES LISTED ARE IN EASTERN DAYLIGHT TIME (EDT)

8:25-8:30 AM EDT

Welcome & Announcements

8:30 - 9:30 AM EDT

Challenges in Balancing Cyber Risk with Expectations of the Organization's Stakeholders

Bill McCreary, PhD, Vice President CIO/CTO, The University of Toledo

- Gain an understanding of the cybersecurity risk landscape, which includes all the forces that result in an organization's risk position
- Gain an understanding of the underlying elements that make up each risk factor, and associated mitigation strategies
- Gain an understanding of the challenges in balancing cyber risks with stakeholder expectations

9:30 - 9:45 AM EDT

Break

9:45-10:45 AM EDT

Medicaid Fraud 101

Lloyd Early, Special Agent-In-Charge, Ohio Attorney General, Medicaid Fraud Control Unit

- Define the Medicaid Fraud Control Unit's role in the overall scheme of Medicaid program integrity, statutory authority, and jurisdiction
- Understand the terms "fraud" and "Medicaid fraud" and the most common schemes by which providers defraud Medicaid
- Discuss current trends in Ohio Medicaid provider fraud

10:45-11:00 AM EDT

Break

11:00 AM-12:00 PM EDT

Care Modifications Therapists Have Made Due to COVID in a Skilled Nursing Facility

Petrina Garritano, Regional Rehab Manager, Laurel Health Care Company

- Apply key infection control guidelines and survey preparedness specific to COVID-19 and its impact in the skilled nursing environment
- Learn strategies to ensure quality services are provided to meet the recovery needs of the patients following coronavirus and its long-term effects
- Identify and implement approaches to the challenges facing skilled nursing facilities during the pandemic

12:00 - 1:00 PM FDT

Mid-Conference Break

12:15 - 12:45 PM EDT

Networking & Discussion

Connect with your fellow attendees and enjoy a free-flowing conversation about what stood out during the sessions or a compliance challenge you want feedback on. The objective here is to enable conference participants to network with and learn from each other and help overcome the isolation of the past months. This optional networking event will be held on Zoom, and participants may choose to be on camera.

1:00-2:00 PM EDT

Compliance in a Pandemic: The LTC Facility Response

Dr. Teresa Remy Detty, Director of Consulting, LeaderStat

- Review how long-term care facilities have been impacted by COVID-19 and identify common barriers and innovations used to overcome them
- Review changes to the Requirements of Participation (RoP) due to the pandemic
- Review helpful strategies to minimize survey deficiencies and enforcement actions

2:00-2:15 PM EDT

Break

2:15-3:15 PM EDT

Lean Six Sigma Tools for Planning and Execution

Dave Cutri, CCO, University of Toledo

- Explain the necessity of each business unit's objectives being aaligned with the organization's overall objectives
- Identify the benefits and challenges of employing the Six Sigma methodology during a healthcare business process improvement engagement
- Identify the difference between output measures and performance measures in a business process, and provide tools and techniques to assess both of these measures

3:15-3:30 PM EDT

Break

3:30-4:30 PM EDT

Current Developments in HIPAA Law

Steven Mitchell, Regional Manager, HHS OCR Midwest Region

- · Policy developments
- Breach highlights and recent enforcement activity
- Best practices
- How to stay on top of HIPAA law changes and issues

4:30 PM EDT

Conference Adjourns

Registration Fee

HCCA Member	\$155
Non-Member	\$195
Registration + First-Time HCCA Membership Offer	\$375

^{*}Save by joining HCCA today (first-time members only) Dues regularly \$325

Group Discounts

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Email (required)

Online registration at hcca-info.org/regionals

Mail to HCCA, 6462 City West Parkway, Eden Prairie, MN 55344 USA

Fax to 952.988.0146

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Virtual Conference

How does a virtual event work? On the day of the conference, log in during the scheduled session times using the link and access provided to watch and listen to the speakers and ask questions live.

Continuing Education

Credits are assessed based on actual attendance and credit type requested. Should the overall number of education hours decrease or increase, the maximum number of CEUs available will be changed accordingly. Only registered attendees are eligible to request CEUs for participation. Attendees must participate in the virtual conference using the online virtual conference format (not just using the dial in) for attendance monitoring purposes.

Compliance Certification Board (CCB)®: CCB has approved a maximum of 7.2 CEUs for these certifications: Certified in Healthcare Compliance (CHC)®, Certified in Healthcare Compliance – Fellow (CHC-F)®, Certified in Healthcare Privacy Compliance (CHPC®), Certified in Healthcare Research Compliance (CHRC)®, Certified Compliance & Ethics Professional (CCEP)®, Certified Compliance & Ethics Professional—Fellow (CCEP-F)®, Certified Compliance & Ethics Professional—International (CCEP-I)®.

AAPC: This program has the prior approval of the AAPC for **6.0** continuing education hours. Granting of prior approval in no way constitutes endorsement by AAPC of the program content or the program sponsor.

ACHE: The Health Care Compliance Association is authorized to award **6.0** clock hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, participants must log into their MyACHE account and select ACHE Qualified Education Credit.

AHIMA: This program has been approved for a total of **6.0** continuing education unit(s) (CEUs). The CEUs are acceptable for use in fulfilling the continuing education requirements of the American Health Information Management Association (AHIMA). Granting prior approval from AHIMA does not constitute endorsement of the program content or its program sponsor.

NASBA/CPE: The Health Care Compliance Association is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.nasbaregistry.org. Sponsor Identification No: 105638. The education level for this activity is considered basic. No prerequisites are required for this education. Delivery Method: Group Live. Advanced Preparation: None. A recommended maximum of 7.2 credits based on a 50-minute hour will be granted for this activity. This program addresses topics that are of a current concern in the compliance environment and is a group-live activity in the recommended field of study of Specialized Knowledge. For more information regarding administrative policies such as complaints or refunds, call 888.580.8373 or +1952.988.0141.

Nursing Credit: The Health Care Compliance Association is preapproved by the California Board of Registered Nursing, Provider Number CEP 14593, for a maximum of 7.2 contact hour(s). The following states will not accept California Board of Registered Nursing contact hours: Delaware, Florida, New Jersey and Utah. Massachusetts and Mississippi nurses may submit California Board of Registered Nursing contact hours to their state board, but approval will depend on review by the board. Please contact the Accreditation Department at ccb@compliancecertification.org with any questions you may have. Oncology nurses who are certified by ONCC may request California nursing credit (check box or indicate "Nursing" on the CEU form).

HCCA is in the process of applying for additional external continuing education units (CEUs). Approval quantities and types vary by state or certifying body. For entities that have granted prior approval for this event, credits will be awarded in accordance with their requirements. **CEU totals** are **subject to change**.

Upon request, if there is sufficient time and we are able to meet their requirements, HCCA may submit this course to additional states or entities for consideration. Only requests from registered attendees will be considered. If you would like to make a request, please contact us at +1 952.988.0141 or 888.580.8373 or email ccb@compliancecertification.org. To see the most up-to-date CEU information go to HCCA's website, hcca-info.org/all-conferences. Select your conference, and then select the "Continuing Education" option on the left hand menu.

Acknowledgements

By submitting this registration, you agree to the full Terms and Conditions, including the use of your information, viewable at hcca-info.org/regional/tandc.

Your information (postal address) may be shared with conference exhibitors, attendees, speakers, vendors, affiliates, and partners for promotional and/or networking purposes. To see the full use of your information or if you wish to opt-out, visit hcca-info.org/privacy.

This virtual conference registration form allows only the registered attendee to stream, participate, and earn CEUs for the conference. If a second person would like to join, they must register themselves and have their own unique login to participate.

Photo/Video Release: By registering for this event, I grant HCCA, or anyone authorized by HCCA, the right to use or publish in print or electronic format, any photographs or video containing my image or likeness for educational, news, or promotional purposes, without compensation.

Group Discount Policy: Registration forms must be sent together to ensure that the discount is applied. The group discount is not available through online registration. Note that discounts will not be applied retroactively if more registrants are added at a later date, but new registrants will receive the group discount.

^{**}See "Group Discount Policy" under "Acknowledgements" for details.