

Agenda and Learning Objectives

A Virtual Conference

Pacific Standard Time (PST)

8:25–8:30 AM PST

Welcome and Announcements

8:30–9:30 AM PST

2021 Evaluation and Management Changes

Cori Bowmer
 Manager, Physician Coding Services
 Reimbursement Management Consultants, Inc.

Dana Brown
 President, Reimbursement Management
 Consultants, Inc.

- Distinguish what has changed, and what has stayed the same with Evaluation & Management coding with the new 2021 guidelines
- Understand the new E/M guidelines and how to apply them to coding and auditing
- Understand how the E/M guideline changes will it affect the industry

9:30–9:45 AM PST

Break

9:45–10:45 AM PST

Phishing - Sharks & Minnows – Protecting Yourself and Your Devices

Brian Hole
 Deputy CISO and Cybersecurity Manager
 Legacy Health

- Identify phishing email and know what to do with them
- Proactively keep your phone and computers protected with simple easy steps
- Apply good account password hygiene

10:45–11:00 AM PST

Break

11:00 AM–12:00 PM PST

Reimbursement Policy and Medical Records Documentation

Kimberly Haas
 Clinical Policy & Reimbursement Analyst
 Moda Health Plan

- Identify appropriate documentation which can be used to support billed services
- Define the correct way to make legal additions or corrections to the medical record
- Identify common documentation problems that lead to denials and how to avoid them

12:00–1:00 PM PST

Mid-Conference Break

12:15 – 12:45 PM PST

Networking and Discussion

Connect with your fellow attendees and enjoy a free-flowing conversation about what stood out during the sessions or a compliance challenge you want feedback on. The objective here is to enable conference participants to network with and learn from each other and help overcome the isolation of the past months. This optional networking event will be held on Zoom and participants may choose to be on camera.

1:00–2:00 PM PST

How Do We Monitor and Audit Telehealth: Past History and Present

Lori Laubach
 Partner
 Moss Adams, LLP

- Identify controls related to telehealth necessary to mitigate the risk in the present and after PHE
- Operational uses of telehealth – what are the compliance issues?
- Audit and monitoring of the telehealth controls
- Review potential corrective action ideas and how to provide results without creating additional risk

2:00–2:15 PM PST

Break

2:15–3:15 PM PST

Medicare Fee-for-Service Compliance Education

Lori Weber
 Medicare Part B Provider Education
 Representative
 Noridian Healthcare Solutions

- Reviewing various regulations, statutes and Medicare program exclusions
- Defining CMS post-pay reviewers and their roles
- Providing successful documentation and valuable resources from both Noridian and CMS

3:15–3:30 PM PST

Break

3:30–4:30 PM PST

How to Respond to “I Heard That’s Illegal!”

David Glaser
 Shareholder
 Fredrikson & Byron PA

- Suggestions for improving your hiring process for compliance professionals
- Tips for explaining complicated rules and the legal hierarchy to both compliance and medical professionals
- Strategies for analyzing contradictory “expert” opinions and reducing the legal anxiety that can prompt employees to become external whistleblowers
- Review examples of situations where compliance professionals correctly, or incorrectly, concluded something was illegal

4:30 PM PST

Conference Adjourns

Registration Fee

<input type="checkbox"/>	HCCA Member	\$155
<input type="checkbox"/>	Non-Member	\$195
<input type="checkbox"/>	Registration & HCCA membership offer*	\$375

*Save by joining HCCA today (first-time members only) Dues regularly \$325

Group Discounts

<input type="checkbox"/>	Groups of 3 or more**	(\$20)
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**See "Group Discount Policy" under "Acknowledgements" for details.

TOTAL \$ _____

Contact Information

Mr Mrs Ms Dr

Member/Account ID (if known)

First Name MI Last Name

Credentials (CHC, CCEP, etc.)

Job Title

Organization (Name of Employer)

Street Address

City/Town State/Province

Zip/Postal Code Country

Work Phone

Email (required)

Payment

Online registration at hcca-info.org/regionals

Mail this form to

HCCA, 6462 City West Parkway, Eden Prairie, MN 55344 USA

Fax this form to 952.988.0146

Email this form to helpteam@hcca-info.org — Due to PCI compliance, do not provide credit card information via email. You may email this form (without credit card information), then call HCCA at 888.580.8373 with payment information.

- Invoice me
- Check enclosed (payable to HCCA)
- Wire transfer requested
- Credit card: I authorize HCCA to charge my:
- Visa MasterCard Discover American Express

Credit Card Account Number

Credit Card Expiration Date

Cardholder Name

Cardholder Signature

Virtual Conference

Due to the Coronavirus outbreak, HCCA has converted the Portland Regional Healthcare Compliance Conference to a virtual conference.

How does a virtual event work?

On February 5 login using the link and access provided during the scheduled session times to watch and listen to the speakers and ask questions live.

Continuing Education

Credits are assessed based on actual attendance and credit type requested. Should the overall number of education hours decrease or increase, the maximum number of CEUs available will be changed accordingly. Only registered attendees are eligible to request CEUs for participation. Attendees must participate in the virtual conference using the online virtual conference format (not just using the dial in) for attendance monitoring purposes.

COMPLIANCE CERTIFICATION BOARD (CCB)®: CCB has approved a maximum of 7.2 CEUs for these certifications: Certified in Healthcare Compliance (CHC)®, Certified in Healthcare Compliance—Fellow (CHC-F)®, Certified in Healthcare Privacy Compliance (CHPC®), Certified in Healthcare Research Compliance (CHRC)®, Certified Compliance & Ethics Professional (CCEP)®, Certified Compliance & Ethics Professional—Fellow (CCEP-F)®, Certified Compliance & Ethics Professional—International (CCEP-I)®.

AAPC: This program has the prior approval of the AAPC for 6.0 continuing education hours. Granting of prior approval in no way constitutes endorsement by AAPC of the program content or the program sponsor.

ACHE: The Health Care Compliance Association is authorized to award 6.0 clock hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, participants must log into their MyACHE account and select ACHE Qualified Education Credit.

AHIMA: This program has been approved for a total of 6.0 continuing education unit(s) (CEUs). The CEUs are acceptable for use in fulfilling the continuing education requirements of the American Health Information Management Association (AHIMA). Granting prior approval from AHIMA does not constitute endorsement of the program content or its program sponsor.

NASBA/CPE: The Health Care Compliance Association is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: nasbaregistry.org. Sponsor Identification No: 105638. The education level for this activity is considered basic. No prerequisites are required for this education. Delivery Method: Group Live. Advanced Preparation: None. A recommended maximum of 7.2 credits based on a 50-minute hour will be granted for this activity. This program addresses topics that are of a current concern in the compliance environment and is a group-live activity in the recommended field of study of Specialized Knowledge. For more information regarding administrative policies such as complaints or refunds, call 888.580.8373 or +1 952.988.0141.

NURSING CREDIT: The Health Care Compliance Association is preapproved by the California Board of Registered Nursing, Provider Number CEP 14593, for a maximum of 7.2 contact hour(s). The following states will not accept California Board of Registered Nursing contact hours: Delaware, Florida, New Jersey and Utah. Massachusetts and Mississippi nurses may submit California Board of Registered Nursing contact hours to their state board, but approval will depend on review by the board. Please contact the Accreditation Department at ccb@compliancecertification.org with any questions you may have. Oncology nurses who are certified by ONCC may request California nursing credit (check box or indicate "Nursing" on the CEU form).

HCCA is in the process of applying for additional external continuing education units (CEUs). Approval quantities and types vary by state or certifying body. For entities that have granted prior approval for this event, credits will be awarded in accordance with their requirements. CEU totals are subject to change.

Upon request, if there is sufficient time and we are able to meet their requirements, HCCA may submit this course to additional states or entities for consideration. Only requests from registered attendees will be considered. If you would like to make a request, please contact us at +1 952.988.0141 or 888.580.8373 or email ccb@compliancecertification.org. To see the most up-to-date CEU information go to HCCA's website, hcca-info.org/all-conferences. Select your conference, and then select the "Continuing Education" option on the left hand menu.

ACKNOWLEDGMENTS: By submitting this registration, you agree to the full Terms and Conditions, including the use of your information, viewable at hcca-info.org/regionals.

Your information (postal address) may be shared with conference exhibitors, attendees, speakers, affiliates, and partners for marketing and/or networking purposes. To see the full use of your information or if you wish to opt-out, visit hcca-info.org/privacy.

Virtual sessions will be recorded. By participating in an HCCA conference, you grant HCCA, or anyone authorized by HCCA, the right to use or publish in print or electronic medium any photograph or video containing your image or likeness for educational, news, or promotional purposes without compensation.

This virtual conference is only for the registered attendee and does not allow for more than one person on each dial in. If a second person would like to join they must fill a second registration form out. Only registered attendees are eligible to request CEUs for participation.

GROUP DISCOUNT POLICY: Registration forms must be sent together to ensure that the discount is applied. The group discount is not available through online registration. Note that discounts will not be applied retroactively if more registrants are added at a later date, but new registrants will receive the group discount.