

Look what's coming in the October issue of *Compliance Today*

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A window into compliance efforts in the real world **an interview with Susan Gillin, Chief of the Administrative and Civil Remedies Branch, Office of Counsel to the Inspector General, U.S. Department of Health and Human Services**

– an interview by Gabriel L. Imperato

A checklist approach for conducting compliance investigations

– by T. Jeffrey Fitzgerald and Asher D. Funk

Checklists are known for reducing errors, promoting consistency, and upholding minimum standards, but they can also reduce stress and emotional reactions during investigations.

What it takes: An effective program

– by Mary Ellen McLaughlin and Shawn Seguin

A closer look at the seven elements and how to make them effective in your organization.

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Compliance programs: An organizational strategy for 2017 and beyond

– by *Steven Ortquist*

New guidance from the DOJ and OIG will help you measure the effectiveness of your program at the critical junctures when it really matters.

Key Stark Law developments thus far in 2017

– by *Gary W. Herschman and Yulian Shtern*

Physician-hospital relationships must be carefully assessed for risks and compliance with the Stark Law, including documenting any applicable exceptions.

Letter from the CEO: Who's who vs. Who gets it

– by *Roy Snell*

Exhale: What is everyone self-disclosing?

– by *Catherine Boerner*

Managing Compliance: Preparing for uncertainty

– by *Lynda S. Hilliard*

Connectivity: Facebook – Too big to ignore

– by *Nancy J. Beckley*

The Compliance – Quality Connection: Appropriate Use Criteria (AUC) program updates

– by *Donna Abbondandolo*

Privacy Ponderings: The “Golden Triangle”: Part 2 – Process

– by *Erika M. Riethmiller*

Computer Tips: Promoting engagement using PowerPoint

– by *Frank Ruelas*

Courts and compliance: Controlling legal risks for pharmacies

– by *Stacey Supina*



A look at case law and how states vary in their treatment of a pharmacist's liability for negligence in duty of care obligations.

Telemedicine service arrangements and fair market value assessments

– by *Christopher Fete, Alianna Goff, and Nathaniel M. Lacktman*

The financial and transfer arrangements are becoming much more complex as telemedicine rapidly expands to benefit more patients and providers.

(Bonus: tear-out checklists)

Joint Commission readiness and compliance

– by *Karen L. Parton*

Tips for improving patient care and safety by using The Joint Commission's standards and the National Patient Safety Goals.

Partner with Learning & Development to save resources

– by *Marla S. Berkow*

Teaming up with other departments will enhance training, stretch your budget, and enrich the learning experience for your audience.

Clinical documentation: 10 means for compliance and convenience

– by *Ellis “Mac” Knight*

Ten proven methods to help providers record compliant documentation of patient care activities and use their time efficiently.

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