Emerging Roles for Medical Transcription in the Electronic Health Record

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Purpose

To set and uphold standards for education and practice in the field of medical transcription that ensure the highest level of accuracy, privacy, and security of healthcare documentation for the U.S. healthcare system in order to protect public health, increase patient safety, and improve quality of care for healthcare consumers.
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The following principal forces were studied:

- Development of enabling technologies
- Evolution and convergence of health information roles
- Regulatory changes that impact practice
- Emerging health information needs for consumers and providers
- Increasing demands of the information economy within the electronic health environment
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Key Uncertainties…

- Enabling Technologies
  - Real-time front-end speech recognition
  - Migration rate of the electronic health record
  - Handwriting recognition
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Key Uncertainties…

- Convergence of HIM Roles
  - Health information management roles movement toward IT
  - Increased demand for data quality
  - Decreased need for traditional medical transcription
  - Need for supply for medical transcriptionists
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Key Uncertainties…

- Regulatory Changes
  - Implementation of standards (i.e., National Electronic Health Record Initiative, pay for performance)
  - Content requirements of the health record
  - Offshoring
  - Regarding consumer care such as access, ownership, quality
  - Credentialing of traditional and emerging coordinating roles
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Key Uncertainties…

- Health Information Needs of Consumers and Providers
  - Quality and completeness monitoring
  - Trend in human interoperability
  - Information capture as part of normal workflow

- Demands of Information Economy
  - Balance between information needs and technology development
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Priority Actions...

Leadership Initiative

Advocacy Alliances
Research
Standards
Training
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Priority Actions…

- Define a continuum of core competencies
  - Enable medical transcriptionists to provide faster and more direct capture and presentation of information to the healthcare provider
  - Expand their role in insuring the quality, completeness and accuracy of digitized clinical information.
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Priority Actions…

- Develop training opportunities
  - Engage medical transcription and health information management professionals
  - Lead the change to more streamlined, efficient data capture and text/document management
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Priority Actions…

- Communicate the extent, impact, and urgency of the required changes in data capture and document creation methods and technologies to the industry

- Describe these changes to MTs in a way that empowers them to participate rather than resist
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Priority Actions…

- Research best practices in data capture and document/text management.
- Promulgate that research into easily transferable strategies that are replicated throughout the industry.
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Priority Actions…

- Create and promulgate standards in data capture, presentation and document/text management that advance patient safety and the quality of healthcare.

- Initiate alliances with clinician associations and others to insure these standards are transferred to practice.
Transcription Futures Group Priority Actions...

- Advance models for rapid technology adoption that document return on investment and improved data quality.
Career Path for MT

AAMT to pursue ANSI Accreditation as standard setting organization for privacy and security in medical transcription

Mandatory credentialing through DHHS

AAMT/AHIMA Medical Transcription Education Approval Program

RMT Exam Level 1

CMT Exam Level 2

Master Level MT

Practice Standards
Quality Assessment Best Practices
MT Desk References
Software Development
Data Capture and Documentation
Methods
Structured Text and Templates

AAMT and MTIA National Apprentice Program with U.S. Department of Labor

Distance-Learning Self-Study Program for the advanced transcriptionist practicing in the electronic health record
developed by AAMT and AHIMA
Have You Read Your Medical Record?

You have a medical record, and what’s in it matters.

Accurate medical records can make the difference between a correct diagnosis or a missed health problem, a successful surgery or a serious mistake. That’s why the American Association for Medical Transcription is urging you to give your medical record a check up!

Certified medical transcriptionists are trained experts who document and maintain medical records. We know the ins and outs of medical language and do much more than transcribe words. We check for mistakes and question notes that don’t make sense – an important safety net in our health care system.

To learn more, please visit www.aamt.org. You will find tips on how to get your medical records and what to look for. You check your credit report…now how about your medical record?
AAMT National Lobby Day

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