

SBAR:

Reinstated Flight

http://www.nj.com/news/index.ssf/2016/12/scandal_probe_on_samson_flight_to_cost_united_24m.html

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Date: 3/26/2017



SITUATION

United Airlines reinstated flight without using standard process. It is possible flight was reinstated at the request of government official.

BACKGROUND

- Continental Airlines had a regular flight from Newark, New Jersey to Columbia, South Carolina.
- Due to poor performance, Continental Airlines cancelled this flight before its merger with United Airlines
- In 2012, the flight from Newark Liberty International Airport to Columbia, South Carolina was reinstated.
- In 2012, David Samson became chairman of the Port Authority.
- In 2014, the flight from Newark Liberty International Airport to Columbia, South Caroling was cancelled.
- In 2014, David Samson resigned as chairman of the Port Authority. On MM/DD/YY, the airline decided to reinstate the regular flight.

SAMPLE

ANALYSIS

- On MM/DD/YY, a decision was made to cancel the flight from Newark, New Jersey to South Carolina.
- This decision was supported by financial analysis and approved by Board on MM/DD/YY.
- On MM/DD/YY, the last regular flight from Newark, New Jersey to South Carolina occurred.
- As chairman of the Port Authority, David Samson had the approval authority over United Airlines hangar project.
- Interviews conclude that David Samson would not approve the hanger project unless the flight to from Newark, New Jersey to South Carolina was reinstated.
- Port Authority chairman used his authority over the hanger project to get the flight reinstated.
- The regular flight was reinstated when the David Samson was appointed as chairman of the Port Authority.
- The flight became commonly known as the “chairman’s flight.
- It was cancelled two years after reinstatement which is the same time David Samson resigned as chairman of the Port Authority.

RECOMMENDATION

Alternatives:

- 1) My recommendation is... Rationale: _____.
- 2) An alternative is... Rationale: _____.