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Priorities

- **Seen as an honest broker:**
 - Releasable findings
 - Sharing information freely
 - Responsive
 - Timely
 - Equitable
 - Justifiable
 - Focused on the Mission: Patient Health and Safety

Transparency...

- **More Effective Use of Data**
- **Quality Oversight Reporting System (QCOR)**
- **Integrated Surveyor Training Website**
- **Accrediting Organization Annual Meeting**

Where we're headed

- **More integration of Passive/Active Monitoring**
- **Reliance on quality payments (2008 National Coverage Determination- Wrong site surgery)**
- **QIO 12th Scope of Work**
- **More collaboration**

How we can be more effective...

- **Removing Right-Side POC Requirement**
- **Root Cause Analysis instead of POC Pilot**
- **Public Notice Revisions**
- **Voluntary during Involuntary Termination**

What can you do?

- **Active Quality Monitoring**
- **Self-report**
- **Don't wait for us**
- **Update policies and procedures**

What else can you do?

- Difference between Accrediting Organization standards and Medicare CoPs
- Learn SOM
- Ask questions
- Follow the rule about outliers...

How to Stay in Compliance

1. Avoid a Survey
2. Think **SYSTEMICALLY** and not bit by bit
3. Ask questions. Don't wait.



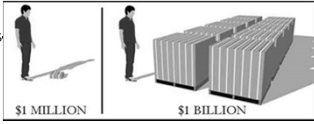
For every Medicare Dollar:



6/100th of each penny is spent on S&C Nationally

1.2 Cents is spent by CMS for Program Administration

\$1.5 Billion is spent nationally each day on Medicare
\$1.09 Million is spent nationally each day on S&C
(\$550 Billion/\$



Call a Fed Program

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