David Wright, Director
Survey and Certification Group

Priorities

• Seen as an honest broker:
  • Releasable findings
  • Sharing information freely
  • Responsive
  • Timely
  • Equitable
  • Justifiable
  • Focused on the Mission: Patient Health and Safety

Transparency...

• More Effective Use of Data
• Quality Oversight Reporting System (QCOR)
• Integrated Surveyor Training Website
• Accrediting Organization Annual Meeting
Where we’re headed:

- More integration of Passive/Active Monitoring
- Reliance on quality payments (2008 National Coverage Determination—Wrong site surgery)
- QIO 12th Scope of Work
- More collaboration

How we can be more effective...

- Removing Right-Side POC Requirement
- Root Cause Analysis instead of POC Pilot
- Public Notice Revisions
- Voluntary during Involuntary Termination

What can you do?

- Active Quality Monitoring
- Self-report
- Don’t wait for us
- Update policies and procedures
What else can you do?

- Difference between Accrediting Organization standards and Medicare CoPs
- Learn SOM
- Ask questions
- Follow the rule about outliers...

How to Stay in Compliance

1. Avoid a Survey
2. Think SYSTEMICALLY and not bit by bit
3. Ask questions. Don’t wait.

For every Medicare Dollar:

6/100th of each penny is spent on S&C Nationally

2.2 Cents is spent by CMS for Program Administration
$1.5 Billion is spent nationally each day on Medicare
$1.09 Million is spent nationally each day on S&C
($550 Billion/$400 Million)

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Call a Fed Program