

# Putting It All Together:

Integrating Procurement, Risk Management  
and Compliance Oversight

*HCCA Managed Care Compliance Conference 2017*

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Chris English, CHC



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## Who Are These Guys?

**Dan Roehler, MBA**  
CCEP, CHC, CHPC  
Manager Regulatory Compliance



**Chris English**  
CHC  
Regulatory Compliance Analyst



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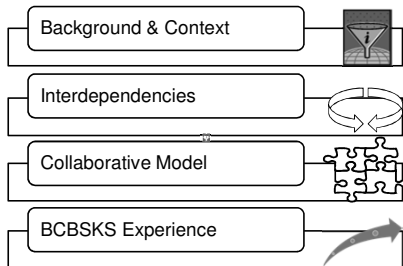
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## Agenda



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## Background & Context

- **How our organizational culture shaped:**

- Problem/opportunity definition
- Our response approach

- **The problems of success**

- How being successful gets in the way

- **Sandbars to be crossed**

- Smooth sailing, interrupted




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## Interdependencies

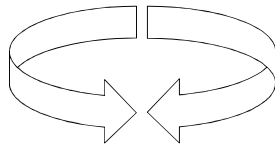
- **Procurement, Risk Management & Compliance**

- Independent Goals
- Primary Activities
- Shared Goals

- **Getting it Together**

- Functions
- Roles
- Timing

- **A Collaborative Model**




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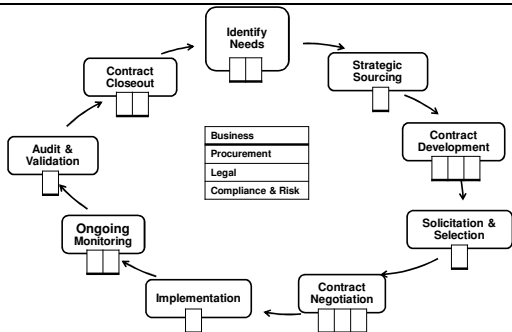
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## The Collaborative Model




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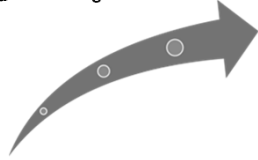
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## BCBSKS Experience

- **Selling CECOT**
  - Contracted Entities Compliance Oversight Team
- **Resource Challenges**
- **Forming the Team**
- **Charter**
- **Priorities**
- **Fortunate Detours/Early Successes**



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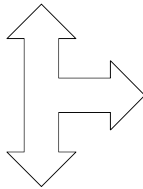
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## Where to Next?

- **Active Monitoring**
- **Corrective Action Plans**
- **Selective Audits**
- **Contract Term Limits**
- **Relationship Management**



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## What Have We Learned?

- **Unexpected roadblocks**
- **Grow in a silo**
- **Forward is still a pace**



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**Questions?**



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