Putting It All Together:
Integrating Procurement, Risk Management and Compliance Oversight

HCCA Managed Care Compliance Conference 2017

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Who Are These Guys?

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Agenda

- Background & Context
- Interdependencies
- Collaborative Model
- BCBSKS Experience
Background & Context

• How our organizational culture shaped:
  – Problem/opportunity definition
  – Our response approach

• The problems of success
  – How being successful gets in the way

• Sandbars to be crossed
  – Smooth sailing, interrupted

Interdependencies

• Procurement, Risk Management & Compliance
  – Independent Goals
  – Primary Activities
  – Shared Goals

• Getting it Together
  – Functions
  – Roles
  – Timing

• A Collaborative Model

The Collaborative Model

[Diagram showing the collaborative model with steps such as Identify Needs, Strategic Sourcing, Contract Development, Solicitation & Selection, Implementation, Ongoing Monitoring, Business, Procurement, Legal, Compliance & Risk, Audit & Validation, and Contract Closeout.]
BCBSKS Experience

- Selling CECOT
  - Contracted Entities Compliance Oversight Team
- Resource Challenges
- Forming the Team
- Charter
- Priorities
- Fortunate Detours/Early Successes

Where to Next?

- Active Monitoring
- Corrective Action Plans
- Selective Audits
- Contract Term Limits
- Relationship Management

What Have We Learned?

- Unexpected roadblocks
- Grow in a silo
- Forward is still a pace