



PRESBYTERIAN
Healthcare Services

802. COMPLIANCE READINESS: BEYOND THE CMS
COMPLIANCE PROGRAM EFFECTIVENESS AUDIT
FEBRUARY 14, 2018



Founded in **1908**

758,518



**INDIVIDUAL
CUSTOMERS** served

1.93+
million















VISITS to Presbyterian Medical Group

11,150+

EMPLOYEES
statewide



 100+ CLINICS throughout New Mexico	 8 HOSPITALS	 5 HOME HEALTHCARE programs	
 12 Clinics recognized as NCQA PATIENT- CENTERED MEDICAL HOMES	 8 URGENT CARE CLINICS	 4 HOSPICE programs: -Albuquerque -Clovis -Socorro -Tucumcari	 981 HOSPITAL BEDS
			

Health Plan established in 1985		
Lines of Business	Medicare Advantage / Prescription Drug - PPO, HMO, D-SNP Medicaid - Managed Care (since 1995) Commercial - ASO, FEHB, HMO/PPO – group/individual	
474,624	Presbyterian Health Plan MEMBERS	
18,843	PROVIDERS in the Presbyterian Health Plan Network	
		

Health Plan Compliance Structure



Presbyterian Healthcare Services Board
Presbyterian Health Plan Board

**Compliance
Committees**

Compliance and Audit Committee (Board)
Ethical Business Practices Committee (Leadership)
Health Plan Compliance Committee

**Compliance
Team**

Presbyterian Healthcare Services Chief Compliance Officer
Presbyterian Health Plan Compliance Officer
Health Plan Compliance Team (4)

**Related Support
Teams**

Regulatory Operations (4)
Program Integrity / SIU