



 **PRESBYTERIAN**
Healthcare Services


802 COMPLIANCE READINESS: BEYOND THE CMS
COMPLIANCE PROGRAM EFFECTIVENESS AUDIT
FEBRUARY 14, 2018








 Founded in **1908**


758,518  **INDIVIDUAL CUSTOMERS** served


1.93+ million  **VISITS** to Presbyterian Medical Group

11,150+ **EMPLOYEES** statewide 


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 100+ CLINICS throughout New Mexico	 8 HOSPITALS	 5 HOME HEALTHCARE programs	
 12 Clinics recognized as NCQA PATIENT-CENTERED MEDICAL HOMES	 8 URGENT CARE CLINICS	 4 HOSPICE programs: -Albuquerque -Clovis -Socorro -Tucumcari	 981 HOSPITAL BEDS


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Health Plan established in 1985 

Lines of Business Medicare Advantage / Prescription Drug - PPO, HMO, D-SNP
 Medicaid - Managed Care (since 1995)
 Commercial - ASO, FEHB, HMO/PPO – group/individual

474,624 Presbyterian Health Plan **MEMBERS** 

18,843 **PROVIDERS** in the Presbyterian Health Plan Network 

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Health Plan Compliance Structure 

Presbyterian Healthcare Services Board
 Presbyterian Health Plan Board

Compliance Committees Compliance and Audit Committee (Board)
 Ethical Business Practices Committee (Leadership)
 Health Plan Compliance Committee

Compliance Team Presbyterian Healthcare Services Chief Compliance Officer
 Presbyterian Health Plan Compliance Officer
 Health Plan Compliance Team (4)

Related Support Teams Regulatory Operations (4)
 Program Integrity / SIU

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