

## 2020 HCCA Managed Care Conference Hot Topics Panel

**Panelists**

**Bret S. Bissey**  
Gateway Health VP Chief Compliance Officer

**Mary Jo Flynn**  
UCare VP Compliance and Internal Audit

**Wanda Robinson**  
MagellanRx Management – Chief Compliance Officer

**Facilitator**

**Jenny O'Brien**  
UnitedHealthcare Chief Compliance Officer

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GATEWAY HEALTH PLAN  
(HEADQUARTERED IN PITTSBURGH, PA)

Bret S. Bissey  
Vice President, Chief Compliance Officer

Gateway Health Plan was established in 1992 as an alternative to the Pennsylvania Department of Human Services. We serve approximately 340,000 members with a primary focus in Pennsylvania. Gateway Health's network includes more than 78,000 physicians and health care providers, 400 hospitals, and 75,000 pharmacies and clinics nationwide.

*Medicaid Managed Care (290,000) & Medicare Advantage Dual Eligible Special Needs Plan Programs (50,000).*



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**UCare**  
Corporate Compliance Program



Mary Jo Flynn, Vice President of Compliance and Internal Audit

- UCare is a health plan, founded in 1984, located in Minnesota specializing in government funded health programs.
- UCare has approximately 430,000 members
  - Medicare Advantage ~ 106,000
  - PMAP ~ 251,000
  - SNP and Duals ~ 42,000
  - State Exchange ~ 31,000
- Mission - *UCare will improve the health of our members through innovative services and partnerships across communities.*
- Vision - *The leader in providing all members a path to the best health for their lives.*

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**Wanda Robinson**  
Chief Compliance Officer

**MagellanRX**  
MANAGEMENT

### Solving Complex Pharmacy Challenges

We serve customers and members through...

- Employers
- Managed Care Organizations
- Unions
- State & Local Governments
- Medicare & Medicaid

by providing exceptional, evidence-based services...

- Core PBM Capabilities
- Targeted Clinical Programs
- Traditional & Specialty Drug Management
- Insights & Analytics
- Member Engagement Programs

... and innovative solutions

OUR EXPERTISE	OUR COVERAGE	OUR PRESENCE
<b>40+ years</b> in Medical pharmacy <b>30+ years</b> in self-funded employers <b>16 years</b> in specialty management	<b>13.9M</b> Medical pharmacy lives <b>1.8M</b> Commercial PBM lives <b>53</b> Health plan clients	<b>50</b> States & D.C. w/ commercial PBM <b>27</b> States & D.C. w/ FFS Medicaid PBA <b>5</b> States & D.C. w/ Medicare PDP

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## 2020 Compliance Hot Topics

- ❖ Compliance Officer Top Focus Areas
- ❖ Program Strategies to Support Innovation and Healthcare Transformation
- ❖ Influencing Culture and Driving the Organization to Better Outcomes

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