303 Managing Privacy and Security with a Mobile Workforce

Speaker:
Frank Ruelas, Facility, Compliance Professional, St. Joseph’s Hospital and Medical Center/Dignity Health

Objectives:

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• Understand and address the unique privacy and security challenges that a mobile workforce presents to the managed care organization

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• Understand and address the unique privacy and security challenges that a mobile workforce presents to the managed care organization
• Learn how to strike an effective balance involving compliance, business needs, and workforce practices in protecting the privacy and security of information
• Develop effective auditing and monitoring processes that enable the effective identification of risk areas to help mitigate risks to privacy and security

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Working or practical idea on what do we mean when we refer to “privacy”.

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Working or practical idea on what do we mean when we refer to “security”.

The role of technology in providing opportunities to develop an effective mobile workforce.

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Dealing with the “out of sight, out of mind” mentality.

Raising and maintaining awareness within the ranks of the mobile workforce.

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Using a training model or approach that serves your objectives.

Consider your top focus areas as starting points.

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Don’t forget threats and vulnerabilities and your Security Risk Analysis (SRA).

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