303 Managing Privacy and Security with a Mobile Workforce

Speaker:
Frank Ruelas, Facility, Compliance Professional, St. Joseph’s Hospital and Medical Center/Dignity Health

Objectives:

• Understand and address the unique privacy and security challenges that a mobile workforce presents to the managed care organization

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• Understand and address the unique privacy and security challenges that a mobile workforce presents to the managed care organization
• Learn how to strike an effective balance involving compliance, business needs, and workforce practices in protecting the privacy and security of information
• Develop effective auditing and monitoring processes that enable the effective identification of risk areas to help mitigate risks to privacy and security

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Working or practical idea on what do we mean when we refer to "privacy".

Working or practical idea on what do we mean when we refer to "security".
The role of technology in providing opportunities to develop an effective mobile workforce.

Dealing with the “out of sight, out of mind” mentality.

Raising and maintaining awareness within the ranks of the mobile workforce.
Using a training model or approach that serves your objectives.

Consider your top focus areas as starting points.

Don’t forget threats and vulnerabilities and your Security Risk Analysis (SRA).
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Mobile Workforce

Enablers
- Awareness
- Training

Expectations

Security

Privacy

SRA

SRA

A&M

Mobile Workforce