

# Compliance Program in a Small Hospital

Hawaii HCCA Annual Regional Conference

October 14, 2016

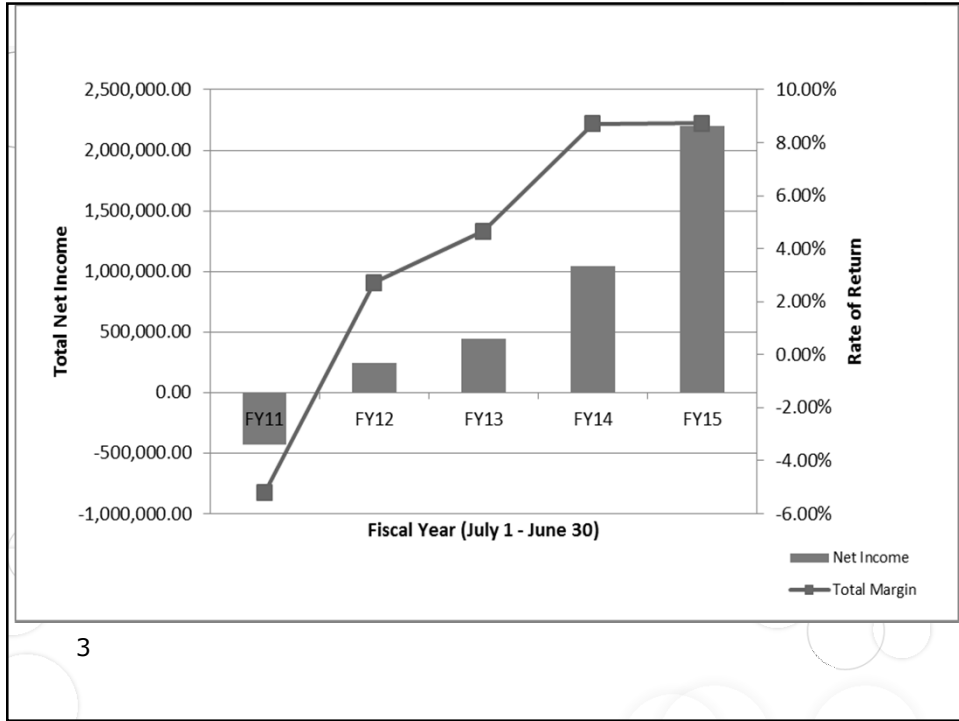
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## **Kahuku Medical Center**

- Critical Access Hospital on O'ahu
- Chapter 11 Bankruptcy Reorganization in 2007
- 21 beds (6 LTC / 15 SWING)
- 7000 ER annual visits
- Lab, Radiology, Rehab
- Primary Care (2015)



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### Before & After

<p style="text-align: center;"><b>Pre 2011</b></p> <p style="text-align: center;"><i>Assistant Administrator</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Operations</li> <li><input type="checkbox"/> CHC</li> <li><input type="checkbox"/> Compliance Program developed and implemented</li> <li><input type="checkbox"/> Contracts – Stark analysis</li> <li><input type="checkbox"/> Risk program</li> <li><input type="checkbox"/> Participated in HHSC’s Compliance group</li> </ul>	<p style="text-align: center;"><b>Post 2011</b></p> <p style="text-align: center;"><i>CEO</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> CHC expired</li> <li><input type="checkbox"/> Compliance Program at a stalemate</li> <li><input type="checkbox"/> Bare minimum</li> </ul>
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## Challenges

- Limited resources
- Complex regulations- staying up to date
- Low volume of incidents (as compared to urban counterparts)
- Defining roles (we wear many hats)

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## Strengths

- Resilient!
- "Jack of all trades is a master of none, but oftentimes better than a master of one."
- Culture of Accountability
- We're small and mobile enough to implement programs quickly
- Employees work and live in our communities and are very vested
- We provide quality care for the services we offer

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## Opportunities

1. Look at what you currently have in place
2. Conduct Risk Assessment – tools, contractor, in-house
3. Prioritize – continue to revisit assessment
4. Control what you can control



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