Compliance Program in a Small Hospital
Hawaii HCCA Annual Regional Conference
October 14, 2016

Kahuku Medical Center

- Critical Access Hospital on O‘ahu
- Chapter 11 Bankruptcy Reorganization in 2007
- 21 beds (6 LTC / 15 SWING)
- 7000 ER annual visits
- Lab, Radiology, Rehab
- Primary Care (2015)
Before & After

Pre 2011

Assistant Administrator

- Operations
- CHC
- Compliance Program developed and implemented
- Contracts – Stark analysis
- Risk program
- Participated in HHSC’s Compliance group

Post 2011

CEO

- CHC expired
- Compliance Program at a stalemate
- Bare minimum
Challenges

- Limited resources
- Complex regulations - staying up to date
- Low volume of incidents (as compared to urban counterparts)
- Defining roles (we wear many hats)

Strengths

- Resilient!
- "Jack of all trades is a master of none, but oftentimes better than a master of one."
- Culture of Accountability
- We’re small and mobile enough to implement programs quickly
- Employees work and live in our communities and are very vested
- We provide quality care for the services we offer
Opportunities

1. Look at what you currently have in place
2. Conduct Risk Assessment – tools, contractor, in-house
3. Prioritize – continue to revisit assessment
4. Control what you can control
KEEP CALM AND GOOD LUCK