IMPLEMENTING DRUG DIVERSION RISK ROUNDS

Suzie Gehrz
Manager, Regulatory Surveys & Accreditation
Park Nicollet Health Services

Sara Schroeckenthaler
Program Manager, Office of Integrity & Compliance
HealthPartners
18,893 overdose deaths
78 deaths each day
259M opioid prescriptions

10% healthcare workers
MASSACHUSETTS GENERAL
A CASE STUDY

IMPLICATIONS OF INTERNAL DRUG DIVERSION

Patient safety
Legal action
Reputation
Survey activity
Healthcare costs
PARK NICOLLET PROACTIVE RISK ROUND PROGRAM

the landscape

ACTIVELY ENGAGED TASK FORCE

SENIOR LEADER SUPPORT

URGENT ISSUES ADDRESSED
OBJECTIVES

Assess the current state of medication security
Identify opportunities

THE TOOL

4 Measures

Medications are stored securely
Limited access to medications
Medications stay secure through the medication process
Controlled substance process
THE TOOL

Question Development

THE TOOL

Scoring
STAKEHOLDERS

Pharmacy
Nursing
Senior leadership team

SURVEY TEAM

Pharmacy
Compliance
Quality
Nursing
Safety & security
Employee health
Patient safety
IMPLEMENTATION

Identify site leaders
Surveyor training
Communication plan
Announced surveys
Action plans

PRESENTATION OF FINDINGS

Types of Medications By Site

<table>
<thead>
<tr>
<th>Site</th>
<th>Controlled Substances</th>
<th>No Controlled Substances</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hospital</td>
<td>13</td>
<td>0</td>
</tr>
<tr>
<td>NDO</td>
<td>0</td>
<td>6</td>
</tr>
<tr>
<td>Ambulatory</td>
<td>20</td>
<td>20</td>
</tr>
</tbody>
</table>

Measure 4
Controlled Substances

- 0 - No policies/controls or staff unaware of them
- 1 - Policies/controls in place but not followed
- 2 - Policies/controls in place and followed
ROUND 2 DEVELOPMENT

Risk classification of each site
In-depth surveyor training
Unannounced site visits
Monthly touch points between survey team leads and pharmacy

ONE SIZE DOES NOT FIT ALL
customizing for your *insert word here* organization