10% Healthcare Workers

Massachusetts General
A Case Study

Implications of Internal Drug Diversion
Patient safety
Legal action
Reputation
Survey activity
Healthcare costs
PARK NICOLLET PROACTIVE RISK ROUND PROGRAM

the landscape
ACTIVELY ENGAGED TASK FORCE
SENIOR LEADER SUPPORT
URGENT ISSUES ADDRESSED

OBJECTIVES

Assess the current state of medication security
Identify opportunities
STAKEHOLDERS

Pharmacy
Nursing
Senior leadership team

SURVEY TEAM

Pharmacy
Compliance
Quality
Nursing
Safety & security
Employee health
Patient safety

IMPLEMENTATION

Identify site leaders
Surveyor training
Communication plan
Announced surveys
Action plans
PRESENTATION OF FINDINGS

ROUND 2 DEVELOPMENT

Risk classification of each site
In-depth surveyor training
Unannounced site visits
Monthly touch points between survey team leads and pharmacy

ONE SIZE DOES NOT FIT ALL
customizing for your "insert word here" organization