Imbedding Compliance as a Value Add

Notice

- The information provided in this presentation represent my own opinions and not those of UnitedHealthcare.
- Further no part of this presentation or discussion is intended to provide legal advice. Please seek legal advice from your own attorney if such is needed.

The Journey...
Value...

Change...

One Size Does Not Fit All
Human Nature

Have a strategy to move from one place to the next.

“Never let a tragedy go to waste”
~Rham Emanuel

“Tragedy is a tool for the living to gain wisdom”
~Robert Kennedy
Don’t just check the box

Tone at the top

Time and Attention...
“I’ve learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.” - Maya Angelou