Agenda

- Global Outsourcing Program Overview
- Benefits of a Global Outsourcing Program
- Building A Successful Global Platform
  - Testing/Assessment
  - Operational Strategy
- Comprehensive Workplace Environment Security
  - Process/Workplace
  - Assessing Data
- Comprehensive HIPAA Security
  - Data Security
Global Outsourcing Program Overview

Significantly Reduce Costs and Improve Quality with Experienced, Professional International Coders

In today’s healthcare environment, many HIM Directors and CFOs are seeking new ways to improve coding quality while reducing spend.

Many hospitals are moving to a Global and Domestic blended approach to increase their coding accuracy and reduce their DNF days and coding denials.

A Fast, Accurate Coding Supplement

Benefits of Global Outsourcing:

- Focus on Core Areas
- Time Zone Advantages
- Budgetary/Cost Advantages
- No Compromise to Coding Quality
- Eliminates the need to invest in Recruitment, Training, and Resources
- Infrastructure and Technology Savings
- Efficiencies Gained through Technology or Proprietary Work Flow Processing Tools
- Onshore oversight
Building A Successful Global Platform

Quality is the key component to a global outsourcing program.

Build your team!
• Share your requirements
• Test for Quality
• Hire for Experience
• Quality Assurance
  • Onshore
  • Onshore with transition to offshore

Building A Successful Global Platform

A solid global program is dependent upon many key factors. Set your program up for success!

Housekeeping
• Training and Education
• HIPAA, Privacy and Security Training
• Organizational Policies and Procedures
• Internal Educational Opportunities
• Holidays
Comprehensive Workplace Environment Security

Working Environment

- Facility Security
- Floor Security
- Badging
- Coding Operations
- Cell Phones
- Internet Access

Comprehensive HIPAA Security

Security of Patient Health Information, Data, Network, Hardware, Software & Physical Infrastructure are all top priorities for Peak.

Data Security

- Server
- Cloud
Questions?