

**HCCA ORLANDO REGIONAL
CONFERENCE**

**MANAGED CARE
ENFORCEMENT &
COMPLIANCE**

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February 3, 2017

AGENDA

- > Managed Care Overview
- > Regulatory Landscape
 - ❖ Federal
 - ❖ State
- > Enforcement Mechanisms
- > Compliance Program Effectiveness
 - ❖ Providers
 - ❖ Managed Care Organizations (MCOs)

Managed Care Overview

- > Changing World FFS environment to Managed Care
- > Benefits and challenges of the Managed Care Model
- > Some key differences--
 - ❖ Provider Payments
 - ❖ Contracting
 - ❖ Credentialing
 - ❖ Quality

Regulatory Landscape

- Federal & State Programs Key Agencies:
 - ❖ Centers for Medicare & Medicaid Services (CMS) ;
 - ❖ Office of Inspector General (OIG);
 - ❖ US Department of Health & Human Services (DHHS);
 - ❖ State Medicaid Agencies; and
 - ❖ State Attorneys General
- Governance and Oversight Responsibilities
- Ramifications

Enforcement Mechanisms

- Identification of Concerns
 - ❖ Industry Monitoring Initiatives
 - ❖ Beneficiary/Provider Complaints (e.g. CTMs)
 - ❖ Audits
 - ❖ Voluntary Disclosures
- Key Areas
 - ❖ Data Integrity-Universes
 - ❖ Beneficiary Service- Access to cost effective products & services; critical drugs/therapy
 - ❖ Fraud, Waste and Abuse

Compliance Program Effectiveness

- Regulatory Expectations
- Key Elements/Functions
- Roles:
 - ❖ Chief Compliance Officer;
 - ❖ Compliance Audit Committees; and
 - ❖ Board/Governing Body
- Periodic Assessments

Questions

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