Cyber Security Incidents
HCCA Regional Conference – Charlotte | January 18, 2019

New Math
Brave New World of Information

Cybersecurity Issues
Importance of Education

Critical Value of a Team
WHAT CONSTITUTES A LARGE BREACH?

500 is the magic number!!

Covered entities that experience a breach affecting more than 500 residents of a State or jurisdiction are, in addition to notifying the affected individuals, required to provide notice to prominent media outlets serving the State or jurisdiction.

If a breach affects 500 or more individuals, covered entities must notify the Secretary without unreasonable delay and in no case later than 60 days following a breach.

Make sure you check with your States AG to see what your reporting requirements are from a state level.

What Constitutes a Small Breach?

500 is the magic number!!

• Reports of breaches affecting fewer than 500 individuals are due to the Secretary no later than 60 days after the end of the calendar year in which the breaches occurred.

• Make sure you do not miss your deadlines!
The Risk Assessment Is Your Holy Grail

• Develop an Action Plan. (See handout)
• For every potential breach preform a Risk Assessment (See handout).
• Risk Assessment is your step by step guide to determine if you need to report the breach to an individual, OCR or the media.
• The Risk Assessment can be requested by OCR to help determine a fine.

Large Breaches and Requirements When a Breach Has Been Determined

• Covered Entity (CE) is ultimately responsible for the breach notification, however the CE can delegate that responsibility to the Business Associate.
• Covered entities that experience a breach affecting more than 500 residents of a State or jurisdiction are, in addition to notifying the affected individuals, required to provide notice to prominent media outlets serving the State or jurisdiction. Covered entities will likely provide this notification in the form of a press release to appropriate media outlets serving the affected area (See handout). Like individual notice, this media notification must be provided without unreasonable delay and in no case later than 60 days following the discovery of a breach and must include the same information required for the individual notice.
Large Breaches and Requirements When a Breach Has Been Determined, Cont.

• Post a notice on your website. (See handout)

• The covered entity must include a toll-free phone number that remains active for at least 90 days where individuals can learn if their information was involved in the breach.

Small Breaches and Requirements When a Breach Has Been Determined

• Contact the patient via USPS within 60 days-(See handout).

• If the patient calls you back for additional details, you must comply.

• Offer the patient a year of credit monitoring- (See handout).

• Apologize, apologize, apologize!
Reporting to OCR

• Report online via https://www.hhs.gov/hipaa/for-professionals/breach-notification/breach-reporting/index.html
• Make sure you do not miss deadlines to report.
• Report either 60 days from the large breach (500+), or within 60 days from December 31\textsuperscript{st} of the prior year for small breaches.
• Tell a story.
• Make sure you give thorough, complete and up-to-date contact information, especially email address.

What To Do When OCR Comes-a-Calling!

• TAKE A DEEP BREATH!!!
• You will receive an email detailing the information that OCR is requesting.
• You will receive a letter following the email.
• Respond promptly that you have received the information and validate that they have the correct contact information.
• Request a “Read” and “Delivery” receipt to your emails.
• Do not miss deadlines!
It’s A Dance!

• Generally they will request details around the breach.

• Almost always they will be looking for a Security Risk Assessment!

• They will request copies of your Policies and Procedures.

• Response should be organized to respond to the questions. (See handout)

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QUESTIONS?