## 2017 Health Care

## Chief Compliance Officers and Staff Salary Survey

## HEALTH CARE COMPLIANCE ASSOCIATION

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- HCCAnet ${ }^{\oplus}$ provides access to an online Resource Library and networking
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## LEARN MORE AND JOIN TODAY

 hcca-info.org/join> The Health Care Compliance Association (HCCA) is pleased to be able to provide you with the 2017 Health Care Chief Compliance Officers and Staff Salary Survey report. As you will see, we have included data on compensation for both the chief compliance officer as well as for the compliance staff, giving a fuller picture of the compliance profession in one document.

The survey results will equip HCCA members and their employers with the data they need to understand and evaluate elements of compliance professionals' compensation packages.

The results of this survey are based on data from compliance professionals across the U.S., and even a few internationally. Ours is a fast-growing profession, and this data reflects its increasing importance and HCCA's commitment to meet our members' needs. We hope you find the data from this survey to be useful.

## Sincerely,



Adam Turteltaub, CCEP, CHC
Vice President of Strategic Initiatives
\& International Programs
Health Care Compliance Association

## CONFIDENTIALITY ASSURANCE

The 2017 Health Care Chief Compliance Officers and Staff Salary Survey is based on a strictly confidential survey conducted of individuals working in the compliance health care profession. Upon receipt, all survey responses are assigned a confidential code number by Industry Insights, Inc., and any name or company identification is removed. Survey processing is then conducted on an absolutely anonymous basis. No HCCA staff member nor any industry company or individual, nor anyone else other than a select few Industry Insights, Inc. associates ever see any firm's results.

## Health Care Chief Compliance Officer Salary Survey

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## Introduction

## About This Report

The 2017 Health Care Chief Compliance Officers Salary Survey is another important service provided by the Society of Corporate Compliance and Ethics \& Health Care Compliance Association. The information contained in this report represents complete and accurate compensation data on individuals working in the health care compliance profession. The report is designed to allow organizations and individuals to compare their salary to their peers.

The salary data have been aggregated in the following groupings so organizations and individuals can compare their own data to the results of similar operations. These aggregations include:

- All Respondents
- Percentage of Company's Legal and Regulatory Risk Areas the Chief Compliance Officer (CCO) is Involved in
- Number of Employees in the Compliance and Ethics Group Managed
- Annual Compliance Budget Managed
- Number of Employees in Portion of the Organization that CCO runs Compliance for
- Annual Revenues in Portion of the Organization that CCO Runs Compliance for
- Number of Countries in Which Compliance is Managed
- Number of Years Managing the Compliance Department
- Years in Compliance Profession
- Certifications Held
- Type of Organization
- Number of Compliance Program Elements the CCO is Involved in
- Geographic Region
- Age

Because the goal of this survey was to determine salaries for Chief Compliance Officers for an organization or division within it, and not for leaders of specialized areas of compliance, individuals who indicated they were responsible for less than $26 \%$ of an organization's legal and regulatory risk were eliminated. These individuals accounted for $16.1 \%$ of all respondents.

As an organization or individual compares their salary information to that of the profession, it is important to remember that the statistics published in this report should be regarded as "guidelines" rather than "absolute standards." Since organizations will differ, depending upon their location, size, and other factors, any two organizations may offer their employees a reasonably attractive compensation package and yet be very different. For example, duration of employment and nature of prior experience will obviously influence the compensation offering for a particular individual. Thus, a deviation between any one organization's figures and a number appearing on a table in this report is not necessarily good or bad; it is merely an indication that additional scrutiny may be warranted.

A minimum of five responses was required to show data.

This study was conducted for SCCE/HCCA by Industry Insights, Inc., an independent professional survey research firm located in Dublin, Ohio. The company specializes in conducting industry operating surveys, compensation and benefits studies, and member attitude surveys for trade and professional associations.

The SCCE/HCCA is proud to present the enclosed insights into the salary levels in the compliance industry. We wish to thank the professionals who submitted data for the study. Your support was essential in making this study a success.

## Survey Methodology

In June 2017, an email invitation was sent to approximately 45,000 individuals. In total, 1,376 completed online submissions were received by late July. Of the 1,376 responses, 665 were selected based on the following criteria:

- They worked for a health care provider as a Chief Compliance Officer
- They were responsible for at least $26 \%$ of an organization's legal and regulatory risk

This report is based solely on this group.

Upon receipt, all submissions were assigned a confidential identification number. All data were checked both manually and by a specially designed computer editing procedure. Strict confidence of survey responses was maintained throughout the course of the project.

Final results were tabulated by Industry Insights, Inc., and the report was completed in September 2017.

## Definitions

Average (mean): the arithmetic average obtained by adding the individual values for all responses to a particular question and dividing by the total number answering; a measure of central value that can be distorted by extreme high or low values.

Median: a measure of central value that is not affected by extreme values; calculated by arranging all responses in numerical order and selecting the value that falls exactly in the middle, with half higher and half lower.

25th Percentile: when responses are ordered from lowest to highest, the lower quartile is the response $25 \%$ from the bottom. In other words, $75 \%$ of the responses are higher than this measure.

75th Percentile: when responses are ordered from the lowest to highest, the upper quartile is the response $25 \%$ from the top. In other words, $25 \%$ of the responses are higher than this measure.

## Respondent Profile

## Percentage of Company's Legal and Regulatory Risk That You are Involved in

Nearly half of the respondents indicated they were involved in at least $76 \%$ of the company's legal and regulatory risk.


## Annual Compliance Budget Managed

The typical compliance officer managed an annual compliance budget of approximately $\$ 250,000$. Twenty-four percent of the Chief Compliance Officers reported managing an annual compliance budget of over $\$ 1$ million.


## Number of Employees in Organization as a Whole

The size of organizations represented in this study varied greatly. Eighteen percent worked for organizations with less than 250 total employees while twelve percent worked for companies employing more than 15,000.


## Number of Employees in Organization that CCO Runs Compliance for

The chart below looks at only the number of employees in the portion of the organization that the Chief Compliance Officer runs compliance for.


## Annual Revenues of the Organization as a Whole

The size of organizations responding by annual revenue also varied greatly. Nearly a one-quarter of the respondents reported annual revenue of entire organization of less than $\$ 15$ million, while one-third of the respondents reported annual revenue of over $\$ 500$ million.


## Annual Revenues of the Organization that CCO Runs compliance for

The chart below looks at only the annual revenues of the portion of the organization that the Chief Compliance Officer runs compliance for.


## Number of Countries in Which Compliance is Managed

Only 3\% of the responding Chief Compliance Officers manage compliance in more than one country.


Number of Years Managing the Compliance Department
The typical Chief Compliance Officer has managed their compliance department between six and ten years. Fifteen percent have managed the department for 16 or more years.


## Certifications

More than half of the survey respondents held a Certified in Healthcare Compliance (CHC) certification. Certified in Healthcare Privacy Compliance (CHPC) certification was held by fourteen percent of the respondents, while less than ten percent had any of the other listed certifications. Over one-quarter of the respondents reported having no certification.


## Type of Organization

The majority of Chief Compliance Officers working at health care providers responding to the survey worked at non-profit organizations. Twenty-seven percent indicated that they were at privately held organizations.


## Geographic Region

The highest concentration of respondents was from the Middle Atlantic, East North Central, South Atlantic and Pacific regions. The lowest concentration of respondents was from the New England and Mountain regions.


New England: NH, VT, ME, MA, RI, CT
Mid-Atlantic: NJ, NY, PA
South Atlantic: DE, MD, DC, WV, VA, NC, SC, GA, FL
East North Central: WI, IL, IN, MI, OH
East South Central: KY, TN, MS, AL

West North Central: ND, SD, NE, KS, MN, IA, MO
West South Central: TX, OK, AR, LA
Mountain: MT, ID, WY, NV, UT, CO, AZ, NM
Pacific: WA, OR, CA, AK, HI

## Gender

Nearly 3 out of every 4 respondents to the survey were female.


Age
The typical respondent was 50 years old. Only $10 \%$ of the respondents were under 35 years of age. Nearly $20 \%$ of the respondents were 60 years of age or older.


## Years in Compliance Profession

Respondents averaged eleven years in the compliance profession. Nearly one-third reported being in the compliance profession for 5 or fewer years.


## Ethnicity

The vast majority of survey respondents were White. Black or African American and Hispanic respondents made up $6 \%$ and $5 \%$ of the sample, respectively.


## Executive Summary

Average Total Compensation+ by Percentage of Company's Legal and Regulatory Risk Areas CCO Involved in

Chief Compliance Officers reporting that they were involved in $51 \%-75 \%$ of their company's legal and regulatory risk earned more than those with lower or higher levels of involvement. Those reporting to be involved in $76 \%-100 \%$ of the company's legal and regulatory risk earned the lowest compensation at $\$ 137,509$. It should be noted that respondents involved in $76 \%-100 \%$ of their company's legal and regulatory risk tended to work at smaller companies than those with less involvement.


## Average Total Compensation+ by Number of Employees in the Compliance and Ethics Group Managed

Salaries of Chief Compliance Officers showed a direct correlation to the number of employees in the compliance and ethics group managed. Chief Compliance Officers managing one employee earned average total cash compensation of $\$ 103,243$ while those managing more than 20 employees earned \$234,087.


[^0]
## Average Total Compensation+ by Annual Compliance Budget Managed

A direct correlation also existed between CCO total cash compensation and the annual compliance budget managed. Chief Compliance Officers managing an annual compliance budget of less than $\$ 100,000$ earned $\$ 100,753$ while those managing budgets of $\$ 1$ million or more earned $\$ 252,338$.


## Average Total Compensation+ by Number of Employees that CCO Runs Compliance for

CCOs managing compliance for company units with 15,000 or more employees reported compensation three times higher than those in organizations with less than 250 employees. It should be noted that CCOs at organizations with less than 100 employees may have had a higher executive level position or more than one position, which led to a higher average salary, than those working at organization with 100 to 249 employees.


[^1]
## Average Total Compensation+ by Revenue that CCO Runs Compliance for

A correlation existed between CCO salaries and annual revenue of the organizational unit that the CCO was responsible for, especially when those revenues surpassed $\$ 50$ million.


## Average Total Compensation+ by Number of Years Managing the Compliance Department

The number of years managing the compliance department made a difference once the Chief Compliance Officer surpassed 5 years on the job. Those managing the compliance department for 16 or more years earned an average compensation of \$185,375.


[^2]
## Average Total Compensation by Years in Compliance Profession

Compensation also increased as years in the compliance profession increased. Those with 16 to 20 years in the profession earned more than twice as much as those with less than 3 years. It should be noted that average total compensation did drop slightly for those with 21 plus years in the compliance profession.


## Average Total Compensation+ by Type of Organization

Chief Compliance Officers working for publicly traded companies earned the highest average total cash compensation at $\$ 193,810$, followed by CCOs working at academic organizations at $\$ 163,834$. Those working at governmental health care providers earned the lowest average compensation at \$125,176.


[^3]
## Average Total Compensation+ and Average Base Salary by Geographic Region

Respondents located in the Pacific, South Atlantic and East South Central regions averaged the highest average total compensation. Those located in the Pacific, East North Central and South Atlantic regions were more dependent on bonuses, while those in the Middle Atlantic region received a higher portion of their compensation as base salary.


## Average Total Compensation+ by Certification

Respondents with a certification made significantly more than those without one. Certified Public Accountants (CPA) and individuals Certified in Healthcare Research Compliance (CHRC) reported the highest average total compensation. Those with no certifications made significantly less than those with certifications.


## Average Total Compensation+ by Age

Compensation rises quickly for those less than 35 years and tends to peak for many in their late 40 s.


[^4]
## Amount of Bonus Eligible

More than half ( $51 \%$ ) of the responding Chief Compliance Officers are not eligible for a bonus. More than one-third reported being bonus-eligible up to $20 \%$ of their salary while $11 \%$ reported being bonus eligible for $21 \%$ or more of their salary.


If you receive a bonus, what is it based on?
Of those eligible for a bonus, two-thirds reported it being based on both company and personal performance.


Does the CCO have a Contract?
Only $12 \%$ of the responding CCO's reported having a contract.


Average Total Compensation by Contract Status
Chief Compliance Officers with contracts earned significantly higher average total compensation than those without a contract.


## Salary Data

## Chief Compliance Officer




|  | Responses | Base Salary |  |  |  | Total Compensation |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Average | Median | 25th Percentile | 75th Percentile | Average | Median | 25th Percentile | 75th Percentile |
| Age |  |  |  |  |  |  |  |  |  |
| Less than 30 | 17 | \$64,374 | \$70,000 | \$50,000 | \$75,000 | \$65,904 | \$70,000 | \$55,000 | \$75,000 |
| 30 to 34 | 44 | \$101,522 | \$90,041 | \$66,900 | \$121,250 | \$107,584 | \$94,350 | \$69,500 | \$131,000 |
| 35 to 39 | 56 | \$112,664 | \$108,000 | \$80,000 | \$135,000 | \$122,957 | \$114,000 | \$80,000 | \$148,000 |
| 40 to 44 | 80 | \$121,399 | \$118,500 | \$80,000 | \$142,750 | \$129,522 | \$121,000 | \$82,625 | \$150,000 |
| 45 to 49 | 111 | \$143,308 | \$136,000 | \$95,000 | \$179,721 | \$158,866 | \$138,000 | \$95,000 | \$205,000 |
| 50 to 54 | 115 | \$130,674 | \$124,896 | \$87,095 | \$160,000 | \$148,237 | \$128,646 | \$90,625 | \$174,000 |
| 55 to 59 | 104 | \$147,523 | \$131,000 | \$100,000 | \$175,000 | \$158,721 | \$137,500 | \$100,000 | \$190,000 |
| 60 to 64 | 89 | \$143,329 | \$126,000 | \$100,000 | \$174,000 | \$155,590 | \$130,000 | \$101,000 | \$176,000 |
| 65 or Older | 25 | \$122,166 | \$105,600 | \$90,000 | \$135,000 | \$127,884 | \$105,600 | \$90,000 | \$141,000 |
| Contract Status |  |  |  |  |  |  |  |  |  |
| Has a contract | 75 | \$176,334 | \$155,000 | \$103,000 | \$237,500 | \$197,556 | \$155,000 | \$105,100 | \$271,000 |
| No contract | 575 | \$125,574 | \$115,000 | \$82,000 | \$154,000 | \$136,276 | \$120,000 | \$85,000 | \$168,500 |

## Detailed Results

|  | Annual Compliance Budget |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | All Respondents | Less than \$100,000 | $\begin{gathered} \$ 100,000 \text { to } \\ \$ 249,999 \end{gathered}$ | $\begin{gathered} \$ 250,000 \text { to } \\ \$ 499,999 \end{gathered}$ | $\begin{gathered} \$ 500,000 \text { to } \\ \$ 999,999 \end{gathered}$ | \$1 Million or More |
| Are you the Chief Compliance Officer for: |  |  |  |  |  |  |
| Responses | 665 | 121 | 79 | 70 | 62 | 103 |
| Your organization as a whole | 80\% | 84\% | 80\% | 86\% | 76\% | 83\% |
| A division or operating unit of the organization | 20\% | 16\% | 20\% | 14\% | 24\% | 17\% |
| Percentage indicating involvement in the following compliance program elements: |  |  |  |  |  |  |
| Responses | 665 | 121 | 79 | 70 | 62 | 103 |
| Compliance/auditing/monitoring | 95\% | 93\% | 95\% | 97\% | 98\% | 100\% |
| Compliance education | 97\% | 95\% | 96\% | 100\% | 97\% | 98\% |
| Compliance investigations | 98\% | 99\% | 100\% | 99\% | 97\% | 100\% |
| Hot line/anonymous reporting | 92\% | 90\% | 92\% | 99\% | 90\% | 94\% |
| Reporting to the board | 86\% | 89\% | 82\% | 97\% | 85\% | 91\% |
| Compliance risk assessments | 93\% | 93\% | 91\% | 96\% | 95\% | 99\% |
| Compliance discipline/incentives | 77\% | 66\% | 72\% | 79\% | 81\% | 87\% |
| Code of conduct | 90\% | 90\% | 89\% | 96\% | 92\% | 93\% |
| Policies and procedures | 98\% | 98\% | 100\% | 97\% | 95\% | 100\% |
| Measuring program effectiveness | 89\% | 84\% | 86\% | 94\% | 92\% | 95\% |


| How much of your company's legal and <br> regulatory risk areas are you responsible for <br> managing? |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Responses |

How many employees, including yourself, are there in the compliance and ethics group you manage?

| Responses | 659 | 121 | 79 | 70 | 61 | 102 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| 1 | $33 \%$ | $66 \%$ | $43 \%$ | $19 \%$ | $3 \%$ | $4 \%$ |
| 2 to 5 | $37 \%$ | $26 \%$ | $46 \%$ | $69 \%$ | $48 \%$ | $16 \%$ |
| 6 to 10 | $15 \%$ | $7 \%$ | $8 \%$ | $11 \%$ | $38 \%$ | $25 \%$ |
| 11 to 15 | $5 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $3 \%$ | $21 \%$ |
| 16 to 20 | $3 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $3 \%$ | $13 \%$ |
| 21 to 30 | $2 \%$ | $0 \%$ | $1 \%$ | $0 \%$ | $2 \%$ | $10 \%$ |
| 31 to 40 | $1 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $4 \%$ |
| 41 to 50 | $1 \%$ | $0 \%$ | $1 \%$ | $0 \%$ | $0 \%$ | $2 \%$ |
| More than 50 | $3 \%$ | $1 \%$ | $1 \%$ | $1 \%$ | $3 \%$ | $6 \%$ |

Annual compliance budget managed:

|  | 435 | 121 | 79 | 70 | 62 | 103 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Responses | $\$ 838,087$ | $\$ 15,587$ | $\$ 145,754$ | $\$ 327,500$ | $\$ 667,679$ | $\$ 2,784,915$ |
| Average | $\$ 250,000$ | $\$ 0$ | $\$ 150,000$ | $\$ 300,000$ | $\$ 628,049$ | $\$ 2,000,000$ |
| Median | $\$ 60,000$ | $\$ 0$ | $\$ 100,000$ | $\$ 252,500$ | $\$ 500,000$ | $\$ 1,200,000$ |
| 25th percentile | $\$ 900,000$ | $\$ 25,000$ | $\$ 195,500$ | $\$ 400,000$ | $\$ 822,500$ | $\$ 3,000,000$ |


|  | Annual Compliance Budget |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | All <br> Respondents | Less than $\$ 100,000$ | $\begin{gathered} \$ 100,000 \text { to } \\ \$ 249,999 \end{gathered}$ | $\begin{gathered} \$ 250,000 \text { to } \\ \$ 499,999 \end{gathered}$ | $\begin{gathered} \$ 500,000 \text { to } \\ \$ 999,999 \end{gathered}$ | \$1 Million or More |
| Approximately how many employees work in your organization as a whole? |  |  |  |  |  |  |
| Responses | 663 | 121 | 79 | 70 | 62 | 102 |
| Less than 100 | 7\% | 11\% | 4\% | 3\% | 0\% | 3\% |
| 100-249 | 11\% | 21\% | 19\% | 3\% | 2\% | 0\% |
| 250-499 | 15\% | 21\% | 16\% | 16\% | 6\% | 2\% |
| 500-999 | 13\% | 18\% | 18\% | 19\% | 10\% | 3\% |
| 1,000-1,999 | 11\% | 14\% | 13\% | 19\% | 10\% | 6\% |
| 2,000-2,999 | 7\% | 3\% | 11\% | 9\% | 6\% | 6\% |
| 3,000-4,999 | 8\% | 2\% | 5\% | 14\% | 27\% | 8\% |
| 5,000-7,499 | 8\% | 3\% | 6\% | 7\% | 11\% | 20\% |
| 7,500-9,999 | 3\% | 1\% | 1\% | 1\% | 3\% | 9\% |
| 10,000-14,999 | 5\% | 2\% | 1\% | 3\% | 10\% | 13\% |
| 15,000-19,999 | 2\% | 0\% | 0\% | 3\% | 3\% | 5\% |
| 20,000-29,999 | 3\% | 0\% | 1\% | 1\% | 6\% | 9\% |
| 30,000-49,999 | 3\% | 0\% | 0\% | 1\% | 2\% | 8\% |
| 50,000-74,999 | 2\% | 0\% | 0\% | 0\% | 2\% | 6\% |
| 75,000-99,999 | 0\% | 0\% | 0\% | 0\% | 0\% | 2\% |
| 100,000 + | 2\% | 3\% | 4\% | 1\% | 2\% | 2\% |

Approximately how many employees work

## in the portion of your organization that you

run compliance for?

| Responses | 658 | 121 | 77 | 68 | 62 | 102 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Less than 100 | $11 \%$ | $16 \%$ | $12 \%$ | $4 \%$ | $3 \%$ | $5 \%$ |
| $100-249$ | $11 \%$ | $21 \%$ | $12 \%$ | $4 \%$ | $3 \%$ | $0 \%$ |
| $250-499$ | $16 \%$ | $21 \%$ | $16 \%$ | $18 \%$ | $6 \%$ | $2 \%$ |
| $500-999$ | $14 \%$ | $18 \%$ | $21 \%$ | $18 \%$ | $11 \%$ | $4 \%$ |
| $1,000-1,999$ | $12 \%$ | $12 \%$ | $18 \%$ | $19 \%$ | $10 \%$ | $6 \%$ |
| $2,000-2,999$ | $7 \%$ | $3 \%$ | $9 \%$ | $9 \%$ | $6 \%$ | $8 \%$ |
| $3,000-4,999$ | $8 \%$ | $2 \%$ | $4 \%$ | $15 \%$ | $27 \%$ | $9 \%$ |
| $5,000-7,499$ | $9 \%$ | $4 \%$ | $6 \%$ | $9 \%$ | $13 \%$ | $20 \%$ |
| $7,500-9,999$ | $3 \%$ | $1 \%$ | $3 \%$ | $1 \%$ | $5 \%$ | $9 \%$ |
| $10,000-14,999$ | $4 \%$ | $2 \%$ | $0 \%$ | $1 \%$ | $8 \%$ | $13 \%$ |
| $15,000-19,999$ | $2 \%$ | $0 \%$ | $0 \%$ | $1 \%$ | $5 \%$ | $6 \%$ |
| $20,000-29,999$ | $1 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $2 \%$ | $6 \%$ |
| $30,000-49,999$ | $2 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $7 \%$ |
| $50,000-74,999$ | $1 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $5 \%$ |
| $75,000-99,999$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $1 \%$ |
| $100,000+$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $1 \%$ |

What are the annual revenues of the
organization you work for?

| Responses | 610 | 116 | 75 | 63 | 60 | 99 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Less than $\$ 5$ million | $8 \%$ | $16 \%$ | $5 \%$ | $0 \%$ | $0 \%$ | $3 \%$ |
| $\$ 5$ to $\$ 15$ million | $14 \%$ | $18 \%$ | $17 \%$ | $13 \%$ | $3 \%$ | $2 \%$ |
| $\$ 15$ to $\$ 30$ million | $9 \%$ | $12 \%$ | $15 \%$ | $11 \%$ | $3 \%$ | $3 \%$ |
| $\$ 30$ to $\$ 50$ million | $11 \%$ | $18 \%$ | $8 \%$ | $13 \%$ | $5 \%$ | $1 \%$ |
| $\$ 50$ to $\$ 100$ million | $10 \%$ | $12 \%$ | $17 \%$ | $13 \%$ | $7 \%$ | $2 \%$ |
| $\$ 100$ to $\$ 500$ million | $17 \%$ | $16 \%$ | $20 \%$ | $25 \%$ | $22 \%$ | $9 \%$ |
| $\$ 500$ million to $\$ 1$ billion | $10 \%$ | $2 \%$ | $8 \%$ | $13 \%$ | $15 \%$ | $18 \%$ |
| $\$ 1$ to $\$ 3$ billion | $13 \%$ | $3 \%$ | $4 \%$ | $6 \%$ | $33 \%$ | $36 \%$ |
| More than $\$ 3$ billion | $9 \%$ | $3 \%$ | $5 \%$ | $6 \%$ | $12 \%$ | $25 \%$ |


|  |  |  | Annua | Compliance | udget |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | All <br> Respondents | $\begin{aligned} & \text { Less than } \\ & \$ 100,000 \end{aligned}$ | $\begin{gathered} \$ 100,000 \text { to } \\ \$ 249,999 \end{gathered}$ | $\begin{aligned} & \$ 250,000 \text { to } \\ & \$ 499,999 \end{aligned}$ | $\begin{gathered} \$ 500,000 \text { to } \\ \$ 999,999 \end{gathered}$ | \$1 Million or More |
| What are the annual revenues for the portion of the organization that your part of the compliance and ethics program oversees? |  |  |  |  |  |  |
| Responses | 609 | 115 | 74 | 68 | 60 | 100 |
| Less than \$5 million | 11\% | 22\% | 8\% | 1\% | 0\% | 3\% |
| \$5 to \$15 million | 15\% | 18\% | 20\% | 13\% | 3\% | 3\% |
| \$15 to \$30 million | 10\% | 12\% | 15\% | 10\% | 5\% | 2\% |
| \$30 to \$50 million | 10\% | 17\% | 9\% | 12\% | 7\% | 1\% |
| \$50 to \$100 million | 12\% | 12\% | 18\% | 18\% | 10\% | 3\% |
| \$100 to \$500 million | 16\% | 13\% | 22\% | 25\% | 18\% | 9\% |
| \$500 million to \$1 billion | 10\% | 2\% | 4\% | 16\% | 18\% | 18\% |
| \$1 to \$3 billion | 13\% | 4\% | 4\% | 4\% | 33\% | 39\% |
| More than \$3 billion | 5\% | 0\% | 0\% | 0\% | 5\% | 22\% |

For how many countries do you manage

| compliance? | 653 | 117 | 77 | 70 | 62 | 101 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Responses | $97 \%$ | $97 \%$ | $99 \%$ | $99 \%$ | $98 \%$ | $92 \%$ |
| 1 | $3 \%$ | $2 \%$ | $1 \%$ | $1 \%$ | $2 \%$ | $7 \%$ |
| 2 to 5 | $0 \%$ | $1 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $1 \%$ |
| 6 to 10 | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ |
| 11 or more |  |  |  |  |  |  |

## Highest level of education attained:

| Responses | 664 | 120 | 79 | 70 | 62 | 103 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Some college | $9 \%$ | $16 \%$ | $9 \%$ | $4 \%$ | $2 \%$ | $1 \%$ |
| Bachelor's degree | $28 \%$ | $27 \%$ | $29 \%$ | $29 \%$ | $31 \%$ | $23 \%$ |
| MBA | $15 \%$ | $15 \%$ | $20 \%$ | $13 \%$ | $26 \%$ | $16 \%$ |
| Master's degree (non-MBA) | $24 \%$ | $19 \%$ | $23 \%$ | $29 \%$ | $21 \%$ | $25 \%$ |
| JD | $22 \%$ | $18 \%$ | $16 \%$ | $21 \%$ | $19 \%$ | $33 \%$ |
| PhD | $2 \%$ | $5 \%$ | $3 \%$ | $4 \%$ | $2 \%$ | $2 \%$ |

Where do you work?

| Responses | 623 | 111 | 76 | 66 | 58 | 100 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| United States | $99 \%$ | $99 \%$ | $99 \%$ | $100 \%$ | $98 \%$ | $100 \%$ |
| North America (outside US) | $0 \%$ | $0 \%$ | $1 \%$ | $0 \%$ | $2 \%$ | $0 \%$ |
| South America | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ |
| Europe | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ |
| Asia | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ |
| Middle East | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ |
| Africa | $0 \%$ | $1 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ |
| Australia | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ |

Gender:

| Responses | 658 | 120 | 78 | 70 | 61 | 103 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Male | $28 \%$ | $25 \%$ | $32 \%$ | $23 \%$ | $41 \%$ | $35 \%$ |
| Female | $72 \%$ | $75 \%$ | $68 \%$ | $77 \%$ | $59 \%$ | $65 \%$ |
| Transgender | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ |


|  |  | Annual Compliance Budget |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | All <br> Respondents | $\begin{aligned} & \text { Less than } \\ & \$ 100,000 \end{aligned}$ | $\begin{aligned} & \$ 100,000 \text { to } \\ & \$ 249,999 \end{aligned}$ | $\begin{aligned} & \$ 250,000 \text { to } \\ & \$ 499,999 \end{aligned}$ | $\begin{gathered} \$ 500,000 \text { to } \\ \$ 999,999 \end{gathered}$ | \$1 Million or More |
| Ethnicity (multiple responses allowed) |  |  |  |  |  |  |
| Responses | 665 | 121 | 79 | 70 | 62 | 103 |
| White (non-Hispanic origin) | 84\% | 79\% | 92\% | 84\% | 82\% | 89\% |
| Black or African American | 6\% | 7\% | 1\% | 7\% | 6\% | 4\% |
| Hispanic | 5\% | 6\% | 4\% | 3\% | 5\% | 2\% |
| Asian or Pacific Islander | 2\% | 2\% | 0\% | 1\% | 3\% | 0\% |
| Native American or Alaskan Native | 1\% | 2\% | 1\% | 1\% | 0\% | 0\% |
| Other ethnicity | 0\% | 0\% | 0\% | 0\% | 2\% | 0\% |
| Prefer not to answer | 3\% | 2\% | 1\% | 3\% | 5\% | 5\% |
| Current Age: |  |  |  |  |  |  |
| Responses | 647 | 117 | 77 | 68 | 61 | 98 |
| Average | 49 | 48 | 47 | 53 | 51 | 51 |
| Median | 50 | 50 | 47 | 53 | 52 | 51 |
| 25th percentile | 42 | 41 | 38 | 47 | 44 | 47 |
| 75th percentile | 57 | 57 | 55 | 58 | 58 | 58 |
| Years in Compliance Profession: |  |  |  |  |  |  |
| Responses | 664 | 121 | 79 | 70 | 62 | 103 |
| Average | 11 | 8 | 8 | 12 | 14 | 16 |
| Median | 10 | 6 | 6 | 13 | 13 | 17 |
| 25th percentile | 5 | 3 | 4 | 8 | 10 | 12 |
| 75th percentile | 16 | 11 | 10 | 18 | 19 | 20 |
| Years with Current Employer: |  |  |  |  |  |  |
| Responses | 659 | 121 | 79 | 70 | 60 | 103 |
| Average | 9 | 8 | 8 | 13 | 10 | 10 |
| Median | 5 | 4 | 5 | 11 | 5 | 7 |
| 25th percentile | 2 | 2 | 3 | 6 | 2 | 3 |
| 75th percentile | 14 | 10 | 10 | 19 | 14 | 17 |
| Years Holding Current Job Title: |  |  |  |  |  |  |
| Responses | 658 | 121 | 79 | 70 | 60 | 103 |
| Average | 5 | 4 | 4 | 7 | 5 | 6 |
| Median | 3 | 3 | 3 | 5 | 4 | 5 |
| 25th percentile | 1 | 1 | 1 | 2 | 1 | 2 |
| 75th percentile | 7 | 6 | 5 | 9 | 7 | 9 |


|  |  | Annual Compliance Budget |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | All <br> Respondents | $\begin{aligned} & \text { Less than } \\ & \$ 100,000 \end{aligned}$ | $\begin{gathered} \$ 100,000 \text { to } \\ \$ 249,999 \end{gathered}$ | $\begin{gathered} \$ 250,000 \text { to } \\ \$ 499,999 \end{gathered}$ | $\begin{gathered} \$ 500,000 \text { to } \\ \$ 999,999 \end{gathered}$ | \$1 Million or More |
| Percentage holding the following certifications: |  |  |  |  |  |  |
| Responses | 665 | 121 | 79 | 70 | 62 | 103 |
| Leading Professional in Ethics \& Compliance (LPEC) | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| Certified Public Accountant (CPA) | 5\% | 1\% | 8\% | 6\% | 13\% | 10\% |
| Certified Compliance and Ethics Professional (CCEP) | 3\% | 2\% | 1\% | 4\% | 10\% | 6\% |
| Certified Compliance and Ethics Professional International (CCEP-I) | 0\% | 1\% | 0\% | 0\% | 0\% | 0\% |
| Certified in Healthcare Compliance (CHC) | 57\% | 54\% | 62\% | 64\% | 63\% | 64\% |
| Certified in Healthcare Research Compliance (CHRC) | 3\% | 0\% | 4\% | 0\% | 11\% | 8\% |
| Certified in Healthcare Privacy Compliance (CHPC) | 14\% | 6\% | 16\% | 14\% | 21\% | 18\% |
| Advanced Practitioner in Ethics and Compliance Certification (APEX) | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| Certified Fraud Examiner (CFE) | 2\% | 0\% | 3\% | 0\% | 5\% | 6\% |
| Certified Internal Auditor (CIA) | 2\% | 1\% | 1\% | 1\% | 5\% | 4\% |
| Certified Information Privacy Professional (CIPP) | 1\% | 2\% | 1\% | 4\% | 0\% | 0\% |
| Professional in Human Resources (PHR) | 0\% | 1\% | 0\% | 0\% | 0\% | 0\% |
| Senior Professionals in Human Resources (SPHR) | 1\% | 1\% | 3\% | 0\% | 0\% | 0\% |
| Health Ethics Trust Certified Compliance Professional (CCP) | 0\% | 0\% | 0\% | 3\% | 0\% | 0\% |
| Health Ethics Trust Certified Compliance Executive (CCE) | 1\% | 0\% | 0\% | 1\% | 0\% | 2\% |
| Accredited Healthcare Fraud Investigator (AHFI) | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| Other | 21\% | 20\% | 16\% | 30\% | 21\% | 22\% |

How many years have you managed a
compliance department?

| Responses | 655 | 119 | 78 | 69 | 62 | 102 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Less than 1 | 2\% | 4\% | 0\% | 0\% | 0\% | 0\% |
| 1 | 15\% | 17\% | 17\% | 7\% | 13\% | 7\% |
| 2 | 10\% | 13\% | 14\% | 9\% | 3\% | 2\% |
| 3 | 7\% | 10\% | 10\% | 3\% | 3\% | 4\% |
| 4 | 6\% | 3\% | 10\% | 6\% | 3\% | 6\% |
| 5 | 9\% | 11\% | 13\% | 10\% | 8\% | 6\% |
| 6 to 10 | 24\% | 27\% | 18\% | 33\% | 27\% | 26\% |
| 11 to 15 | 13\% | 8\% | 12\% | 12\% | 19\% | 19\% |
| 16 or more | 15\% | 8\% | 6\% | 20\% | 23\% | 30\% |
| Type of organization: |  |  |  |  |  |  |
| Responses | 658 | 119 | 79 | 69 | 62 | 102 |
| Non-profit | 57\% | 58\% | 57\% | 61\% | 61\% | 64\% |
| Privately held | 27\% | 27\% | 27\% | 29\% | 10\% | 20\% |
| Publicly traded | 5\% | 3\% | 5\% | 1\% | 13\% | 3\% |
| Governmental | 7\% | 7\% | 10\% | 6\% | 8\% | 6\% |
| Academic | 3\% | 0\% | 1\% | 1\% | 8\% | 7\% |
| Other | 1\% | 5\% | 0\% | 1\% | 0\% | 1\% |


|  |  | Annual Compliance Budget |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | All <br> Respondents | $\begin{aligned} & \text { Less than } \\ & \$ 100,000 \end{aligned}$ | $\begin{gathered} \$ 100,000 \text { to } \\ \$ 249,999 \end{gathered}$ | $\begin{gathered} \$ 250,000 \text { to } \\ \$ 499,999 \end{gathered}$ | $\begin{gathered} \$ 500,000 \text { to } \\ \$ 999,999 \end{gathered}$ | \$1 Million or More |
| Amount of bonus eligible: |  |  |  |  |  |  |
| Responses | 654 | 119 | 79 | 69 | 60 | 101 |
| None | 51\% | 63\% | 61\% | 55\% | 37\% | 28\% |
| 0-10\% of salary | 22\% | 24\% | 20\% | 22\% | 22\% | 16\% |
| 11\%-20\% of salary | 16\% | 10\% | 14\% | 13\% | 28\% | 18\% |
| 21\%-30\% of salary | 7\% | 3\% | 4\% | 9\% | 8\% | 19\% |
| $31 \%-40 \%$ of salary | 3\% | 0\% | 1\% | 0\% | 3\% | 11\% |
| $41 \%$ or more of salary | 2\% | 0\% | 0\% | 1\% | 2\% | 9\% |
| If you receive a bonus, what is it based on? |  |  |  |  |  |  |
| Responses | 372 | 53 | 41 | 35 | 43 | 79 |
| Company performance | 24\% | 23\% | 29\% | 29\% | 28\% | 20\% |
| Personal performance | 9\% | 9\% | 10\% | 11\% | 2\% | 4\% |
| Both | 66\% | 68\% | 61\% | 60\% | 70\% | 76\% |
| Do you have a contract? |  |  |  |  |  |  |
| Responses | 656 | 121 | 79 | 70 | 61 | 101 |
| Yes | 12\% | 11\% | 5\% | 14\% | 16\% | 24\% |
| No | 88\% | 89\% | 95\% | 86\% | 84\% | 76\% |
| If "yes", do you have a severance clause in your contract? |  |  |  |  |  |  |
| Responses | 73 | 12 | 4 | 10 | 10 | 22 |
| Yes | 49\% | 17\% | 75\% | 30\% | 50\% | 73\% |
| No | 38\% | 75\% | 0\% | 40\% | 40\% | 23\% |
| Does not apply | 12\% | 8\% | 25\% | 30\% | 10\% | 5\% |
| If "yes," what percent of your salary is it equivalent to? |  |  |  |  |  |  |
| Responses | 22 | 2 | 3 | 2 | 5 | 8 |
| Average | 63.8\% | * | * | * | 90.0\% | 71.9\% |
| Median | 50.0\% | * | * | * | 100.0\% | 50.0\% |
| 25th percentile | 30.8\% | * | * | * | 100.0\% | 50.0\% |
| 75th percentile | 100.0\% | * | * | * | 100.0\% | 100.0\% |


|  | Number of Employees in Organization as a Whole |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Less } \\ \text { Than } 250 \end{gathered}$ | $\begin{aligned} & 250- \\ & 999 \end{aligned}$ | $\begin{aligned} & 1,000- \\ & 2,999 \end{aligned}$ | $\begin{gathered} 3,000 \\ 7,499 \end{gathered}$ | $\begin{aligned} & 7,500- \\ & 14,999 \end{aligned}$ | $\begin{aligned} & 15,000 \\ & 29,999 \end{aligned}$ | $\begin{aligned} & \text { 30,000 } \\ & \text { or More } \end{aligned}$ |
| Are you the Chief Compliance Officer for: |  |  |  |  |  |  |  |
| Responses | 121 | 191 | 115 | 106 | 51 | 32 | 47 |
| Your organization as a whole | 93\% | 92\% | 83\% | 76\% | 63\% | 47\% | 32\% |
| A division or operating unit of the organization | 7\% | 8\% | 17\% | 24\% | 37\% | 53\% | 68\% |
| Percentage indicating involvement in the following compliance program elements: |  |  |  |  |  |  |  |
| Responses | 121 | 191 | 115 | 106 | 51 | 32 | 47 |
| Compliance/auditing/monitoring | 94\% | 92\% | 96\% | 98\% | 100\% | 97\% | 100\% |
| Compliance education | 97\% | 96\% | 97\% | 98\% | 92\% | 97\% | 100\% |
| Compliance investigations | 98\% | 97\% | 100\% | 98\% | 96\% | 100\% | 100\% |
| Hot line/anonymous reporting | 85\% | 94\% | 97\% | 95\% | 92\% | 94\% | 85\% |
| Reporting to the board | 80\% | 90\% | 91\% | 87\% | 86\% | 75\% | 74\% |
| Compliance risk assessments | 92\% | 90\% | 92\% | 95\% | 96\% | 97\% | 100\% |
| Compliance discipline/incentives | 73\% | 76\% | 75\% | 78\% | 78\% | 84\% | 81\% |
| Code of conduct | 89\% | 88\% | 93\% | 97\% | 88\% | 91\% | 79\% |
| Policies and procedures | 98\% | 97\% | 97\% | 97\% | 98\% | 100\% | 100\% |
| Measuring program effectiveness | 84\% | 88\% | 87\% | 92\% | 88\% | 91\% | 94\% |

How much of your company's legal and
regulatory risk areas are you responsible for
managing?

| managing? | 121 | 191 | 115 | 106 | 51 | 32 | 47 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Responses | $15 \%$ | $17 \%$ | $20 \%$ | $21 \%$ | $33 \%$ | $19 \%$ | $30 \%$ |
| $26 \%-50 \%$ | $26 \%$ | $32 \%$ | $31 \%$ | $36 \%$ | $37 \%$ | $50 \%$ | $38 \%$ |
| $51 \%-75 \%$ | $60 \%$ | $51 \%$ | $49 \%$ | $43 \%$ | $29 \%$ | $31 \%$ | $32 \%$ |
| $76 \%-100 \%$ |  |  |  |  |  |  |  |

How many employees, including yourself, are there in the compliance and ethics group

| you manage? | 121 | 189 | 114 | 106 | 51 | 32 | 45 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Responses | $60 \%$ | $41 \%$ | $34 \%$ | $12 \%$ | $12 \%$ | $9 \%$ | $18 \%$ |
| 1 | $28 \%$ | $45 \%$ | $44 \%$ | $44 \%$ | $29 \%$ | $25 \%$ | $16 \%$ |
| 2 to 5 | $5 \%$ | $11 \%$ | $15 \%$ | $31 \%$ | $25 \%$ | $16 \%$ | $11 \%$ |
| 6 to 10 | $0 \%$ | $3 \%$ | $4 \%$ | $8 \%$ | $14 \%$ | $16 \%$ | $11 \%$ |
| 11 to 15 | $1 \%$ | $0 \%$ | $2 \%$ | $2 \%$ | $10 \%$ | $19 \%$ | $16 \%$ |
| 16 to 20 | $1 \%$ | $1 \%$ | $1 \%$ | $1 \%$ | $4 \%$ | $13 \%$ | $4 \%$ |
| 21 to 30 | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $6 \%$ | $0 \%$ | $7 \%$ |
| 31 to 40 | $2 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $4 \%$ |
| 41 to 50 | $4 \%$ | $1 \%$ | $1 \%$ | $2 \%$ | $0 \%$ | $3 \%$ | $13 \%$ |
| More than 50 |  |  |  |  |  |  |  |

Annual compliance budget managed:

| Responses | 65 | 113 | 81 | 82 | 39 | 24 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Average | $\$ 283,569$ | $\$ 548,753$ | $\$ 433,421$ | $\$ 803,354$ | $\$ 1,542,854$ | $\$ 1,725,344$ |
| Median | $\$ 25,000$ | $\$ 105,000$ | $\$ 250,000$ | $\$ 628,049$ | $\$ 1,200,000$ | $\$ 1,400,000$ |


|  | Number of Employees in Organization as a Whole |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Less } \\ \text { Than } 250 \end{gathered}$ | $\begin{aligned} & 250- \\ & 999 \end{aligned}$ | $\begin{aligned} & 1,000- \\ & 2,999 \end{aligned}$ | $\begin{gathered} 3,000- \\ 7,499 \end{gathered}$ | $\begin{aligned} & 7,500- \\ & 14,999 \end{aligned}$ | $\begin{aligned} & 15,000- \\ & 29,999 \end{aligned}$ | 30,000 <br> or More |
| Approximately how many employees work in your organization as a whole? |  |  |  |  |  |  |  |
| Responses | 121 | 191 | 115 | 106 | 51 | 32 | 47 |
| Less than 100 | 38\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| 100-249 | 62\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| 250-499 | 0\% | 53\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| 500-999 | 0\% | 47\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| 1,000-1,999 | 0\% | 0\% | 62\% | 0\% | 0\% | 0\% | 0\% |
| 2,000-2,999 | 0\% | 0\% | 38\% | 0\% | 0\% | 0\% | 0\% |
| 3,000-4,999 | 0\% | 0\% | 0\% | 49\% | 0\% | 0\% | 0\% |
| 5,000-7,499 | 0\% | 0\% | 0\% | 51\% | 0\% | 0\% | 0\% |
| 7,500-9,999 | 0\% | 0\% | 0\% | 0\% | 33\% | 0\% | 0\% |
| 10,000-14,999 | 0\% | 0\% | 0\% | 0\% | 67\% | 0\% | 0\% |
| 15,000-19,999 | 0\% | 0\% | 0\% | 0\% | 0\% | 44\% | 0\% |
| 20,000-29,999 | 0\% | 0\% | 0\% | 0\% | 0\% | 56\% | 0\% |
| 30,000-49,999 | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 36\% |
| 50,000-74,999 | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 23\% |
| 75,000-99,999 | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 6\% |
| 100,000 + | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 34\% |

Approximately how many employees work in the portion of your organization that you run compliance for?

| Responses | 119 | 191 | 114 | 104 | 50 | 32 | 46 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Less than 100 | $45 \%$ | $2 \%$ | $7 \%$ | $6 \%$ | $4 \%$ | $0 \%$ | $0 \%$ |
| $100-249$ | $55 \%$ | $1 \%$ | $1 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $4 \%$ |
| $250-499$ | $0 \%$ | $53 \%$ | $1 \%$ | $1 \%$ | $2 \%$ | $0 \%$ | $2 \%$ |
| $500-999$ | $0 \%$ | $44 \%$ | $4 \%$ | $1 \%$ | $0 \%$ | $0 \%$ | $2 \%$ |
| $1,000-1,999$ | $0 \%$ | $0 \%$ | $56 \%$ | $5 \%$ | $4 \%$ | $0 \%$ | $11 \%$ |
| $2,000-2,999$ | $0 \%$ | $0 \%$ | $32 \%$ | $1 \%$ | $4 \%$ | $9 \%$ | $2 \%$ |
| $3,000-4,999$ | $0 \%$ | $0 \%$ | $0 \%$ | $44 \%$ | $0 \%$ | $13 \%$ | $9 \%$ |
| $5,000-7,499$ | $0 \%$ | $0 \%$ | $0 \%$ | $42 \%$ | $4 \%$ | $19 \%$ | $15 \%$ |
| $7,500-9,999$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $34 \%$ | $0 \%$ | $2 \%$ |
| $10,000-14,999$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $48 \%$ | $3 \%$ | $4 \%$ |
| $15,000-19,999$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $31 \%$ | $4 \%$ |
| $20,000-29,999$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $25 \%$ | $2 \%$ |
| $30,000-49,999$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $22 \%$ |
| $50,000-74,999$ | $1 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $11 \%$ |
| $75,000-99,999$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $4 \%$ |
| $100,000+$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $4 \%$ |

What are the annual revenues of the

| Responses | 111 | 176 | 105 | 97 | 44 | 32 | 43 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Less than \$5 million | 26\% | 6\% | 6\% | 1\% | 2\% | 0\% | 0\% |
| \$5 to \$15 million | 36\% | 18\% | 8\% | 6\% | 0\% | 0\% | 0\% |
| \$15 to \$30 million | 14\% | 19\% | 3\% | 2\% | 0\% | 3\% | 2\% |
| \$30 to \$50 million | 10\% | 23\% | 10\% | 4\% | 2\% | 0\% | 0\% |
| \$50 to \$100 million | 6\% | 22\% | 11\% | 4\% | 2\% | 3\% | 0\% |
| \$100 to \$500 million | 5\% | 10\% | 49\% | 19\% | 9\% | 13\% | 2\% |
| \$500 million to \$1 billion | 1\% | 3\% | 7\% | 36\% | 11\% | 9\% | 2\% |
| \$1 to \$3 billion | 1\% | 1\% | 7\% | 25\% | 66\% | 38\% | 12\% |
| More than \$3 billion | 0\% | 0\% | 1\% | 3\% | 7\% | 34\% | 81\% |


|  | Number of Employees in Organization as a Whole |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Less } \\ \text { Than } 250 \end{gathered}$ | $\begin{aligned} & 250- \\ & 999 \end{aligned}$ | $\begin{aligned} & 1,000- \\ & 2,999 \end{aligned}$ | $\begin{aligned} & 3,000- \\ & 7,499 \end{aligned}$ | $\begin{aligned} & 7,500- \\ & 14,999 \end{aligned}$ | $\begin{aligned} & 15,000- \\ & 29,999 \end{aligned}$ | $\begin{aligned} & \text { 30,000 } \\ & \text { or More } \end{aligned}$ |
| What are the annual revenues for the portion of the organization that your part of the compliance and ethics program oversees? |  |  |  |  |  |  |  |
| Responses | 111 | 177 | 104 | 99 | 44 | 30 | 42 |
| Less than \$5 million | 35\% | 7\% | 6\% | 3\% | 7\% | 0\% | 2\% |
| \$5 to \$15 million | 33\% | 18\% | 8\% | 7\% | 0\% | 0\% | 17\% |
| \$15 to \$30 million | 14\% | 19\% | 5\% | 3\% | 0\% | 3\% | 5\% |
| \$30 to \$50 million | 7\% | 22\% | 9\% | 4\% | 2\% | 0\% | 0\% |
| \$50 to \$100 million | 6\% | 22\% | 16\% | 4\% | 5\% | 3\% | 7\% |
| \$100 to \$500 million | 5\% | 9\% | 45\% | 17\% | 9\% | 17\% | 5\% |
| \$500 million to \$1 billion | 0\% | 3\% | 7\% | 35\% | 11\% | 13\% | 2\% |
| \$1 to \$3 billion | 0\% | 1\% | 4\% | 26\% | 59\% | 40\% | 21\% |
| More than \$3 billion | 0\% | 0\% | 1\% | 0\% | 7\% | 23\% | 40\% |

For how many countries do you manage

| compliance? | 119 | 187 | 114 | 105 | 50 | 31 | 45 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Responses | $97 \%$ | $97 \%$ | $98 \%$ | $99 \%$ | $96 \%$ | $100 \%$ | $82 \%$ |
| 1 | $3 \%$ | $2 \%$ | $2 \%$ | $1 \%$ | $2 \%$ | $0 \%$ | $16 \%$ |
| 2 to 5 | $0 \%$ | $1 \%$ | $0 \%$ | $0 \%$ | $2 \%$ | $0 \%$ | $2 \%$ |
| 6 to 10 | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ |
| 11 or more |  | $0 \%$ |  |  |  |  |  |

Highest level of education attained:

|  | 121 | 191 | 114 | 106 | 51 | 32 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Responses | $22 \%$ | $8 \%$ | $9 \%$ | $5 \%$ | $2 \%$ | $0 \%$ |
| Some college | $30 \%$ | $26 \%$ | $38 \%$ | $24 \%$ | $22 \%$ | $19 \%$ |
| Bachelor's degree | $17 \%$ | $14 \%$ | $11 \%$ | $18 \%$ | $16 \%$ | $9 \%$ |
| MBA | $21 \%$ | $30 \%$ | $16 \%$ | $19 \%$ | $22 \%$ | $34 \%$ |
| Master's degree (non-MBA) | $10 \%$ | $17 \%$ | $25 \%$ | $33 \%$ | $35 \%$ | $38 \%$ |
| JD | $0 \%$ | $5 \%$ | $2 \%$ | $2 \%$ | $4 \%$ | $0 \%$ |
| PhD |  |  |  | $30 \%$ |  |  |

Where do you work?

|  | 117 | 181 | 101 | 96 | 49 | 30 | 47 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Responses | $100 \%$ | $99 \%$ | $100 \%$ | $99 \%$ | $100 \%$ | $97 \%$ | $100 \%$ |
| United States | $0 \%$ | $1 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $3 \%$ | $0 \%$ |
| North America (outside US) | $0 \%$ | $0 \%$ | $0 \%$ | $1 \%$ | $0 \%$ | $0 \%$ | $0 \%$ |
| South America | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ |
| Europe | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ |
| Asia | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ |
| Middle East | $0 \%$ | $1 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ |
| Africa | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ |
| Australia | 0 | $0 \%$ |  |  |  |  |  |

## Gender:

|  | 119 | 190 | 115 | 104 | 50 | 31 | 47 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Responses | $24 \%$ | $25 \%$ | $24 \%$ | $30 \%$ | $32 \%$ | $45 \%$ | $40 \%$ |
| Male | $76 \%$ | $75 \%$ | $76 \%$ | $70 \%$ | $68 \%$ | $55 \%$ | $60 \%$ |
| Female | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ | $0 \%$ |
| Transgender |  |  | $0 \%$ |  |  |  |  |


|  | Number of Employees in Organization as a Whole |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Less } \\ \text { Than } 250 \end{gathered}$ | $\begin{aligned} & 250- \\ & 999 \end{aligned}$ | $\begin{aligned} & 1,000 \\ & 2,999 \end{aligned}$ | $\begin{aligned} & 3,000- \\ & 7,499 \end{aligned}$ | $\begin{aligned} & 7,500- \\ & 14,999 \end{aligned}$ | $\begin{aligned} & 15,000- \\ & 29,999 \end{aligned}$ | $\begin{aligned} & 30,000 \\ & \text { or More } \end{aligned}$ |
| Ethnicity (multiple responses allowed) |  |  |  |  |  |  |  |
| Responses | 121 | 191 | 115 | 106 | 51 | 32 | 47 |
| White (non-Hispanic origin) | 79\% | 84\% | 83\% | 88\% | 90\% | 91\% | 74\% |
| Black or African American | 6\% | 5\% | 10\% | 5\% | 2\% | 3\% | 11\% |
| Hispanic | 7\% | 7\% | 2\% | 2\% | 4\% | 6\% | 6\% |
| Asian or Pacific Islander | 1\% | 2\% | 1\% | 2\% | 0\% | 0\% | 6\% |
| Native American or Alaskan Native | 2\% | 1\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| Other ethnicity | 1\% | 0\% | 0\% | 0\% | 0\% | 0\% | 2\% |
| Prefer not to answer | 4\% | 1\% | 3\% | 3\% | 4\% | 3\% | 6\% |
| Current Age: |  |  |  |  |  |  |  |
| Responses | 119 | 185 | 113 | 103 | 50 | 32 | 43 |
| Average | 49 | 48 | 50 | 50 | 52 | 53 | 49 |
| Median | 50 | 49 | 50 | 50 | 53 | 54 | 49 |
| 25th percentile | 41 | 41 | 42 | 44 | 47 | 47 | 46 |
| 75th percentile | 58 | 57 | 59 | 57 | 58 | 58 | 53 |
| Years in Compliance Profession: |  |  |  |  |  |  |  |
| Responses | 121 | 191 | 115 | 106 | 51 | 32 | 46 |
| Average | 7 | 9 | 11 | 14 | 15 | 14 | 12 |
| Median | 5 | 7 | 9 | 15 | 16 | 16 | 11 |
| 25th percentile | 2 | 3 | 5 | 9 | 10 | 10 | 8 |
| 75th percentile | 10 | 15 | 15 | 20 | 20 | 17 | 16 |
| Years with Current Employer: |  |  |  |  |  |  |  |
| Responses | 121 | 189 | 113 | 106 | 51 | 32 | 45 |
| Average | 8 | 9 | 9 | 11 | 9 | 9 | 10 |
| Median | 4 | 5 | 6 | 7 | 5 | 6 | 8 |
| 25th percentile | 2 | 2 | 2 | 3 | 3 | 2 | 2 |
| 75th percentile | 10 | 14 | 14 | 19 | 13 | 11 | 16 |
| Years Holding Current Job Title: |  |  |  |  |  |  |  |
| Responses | 120 | 191 | 113 | 106 | 50 | 31 | 45 |
| Average | 4 | 5 | 5 | 7 | 5 | 4 | 5 |
| Median | 3 | 3 | 4 | 5 | 4 | 3 | 3 |
| 25th percentile | 1 | 1 | 2 | 2 | 2 | 1 | 1 |
| 75th percentile | 6 | 5 | 6 | 10 | 7 | 5 | 8 |


|  | Number of Employees in Organization as a Whole |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Less } \\ \text { Than } 250 \end{gathered}$ | $\begin{aligned} & 250- \\ & 999 \end{aligned}$ | $\begin{aligned} & 1,000- \\ & 2,999 \end{aligned}$ | $\begin{gathered} 3,000- \\ 7,499 \end{gathered}$ | $\begin{aligned} & 7,500- \\ & 14,999 \end{aligned}$ | $\begin{aligned} & 15,000- \\ & 29,999 \end{aligned}$ | 30,000 <br> or More |
| Percentage holding the following certifications: |  |  |  |  |  |  |  |
| Responses | 121 | 191 | 115 | 106 | 51 | 32 | 47 |
| Leading Professional in Ethics \& Compliance (LPEC) | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| Certified Public Accountant (CPA) | 0\% | 0\% | 8\% | 7\% | 8\% | 6\% | 17\% |
| Certified Compliance and Ethics Professional (CCEP) | 3\% | 2\% | 3\% | 9\% | 0\% | 3\% | 2\% |
| Certified Compliance and Ethics Professional International (CCEP-I) | 0\% | 1\% | 0\% | 1\% | 0\% | 0\% | 0\% |
| Certified in Healthcare Compliance (CHC) | 44\% | 50\% | 58\% | 70\% | 71\% | 66\% | 68\% |
| Certified in Healthcare Research Compliance (CHRC) | 2\% | 0\% | 3\% | 8\% | 4\% | 3\% | 6\% |
| Certified in Healthcare Privacy Compliance (CHPC) | 7\% | 10\% | 16\% | 22\% | 10\% | 22\% | 26\% |
| Advanced Practitioner in Ethics and Compliance Certification (APEX) | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| Certified Fraud Examiner (CFE) | 0\% | 1\% | 5\% | 1\% | 8\% | 3\% | 0\% |
| Certified Internal Auditor (CIA) | 0\% | 1\% | 3\% | 1\% | 4\% | 9\% | 4\% |
| Certified Information Privacy Professional (CIPP) | 1\% | 2\% | 1\% | 2\% | 2\% | 0\% | 0\% |
| Professional in Human Resources (PHR) | 0\% | 1\% | 1\% | 0\% | 0\% | 0\% | 0\% |
| Senior Professionals in Human Resources (SPHR) | 2\% | 2\% | 2\% | 0\% | 0\% | 0\% | 0\% |
| Health Ethics Trust Certified Compliance Professional (CCP) | 0\% | 1\% | 0\% | 1\% | 0\% | 0\% | 0\% |
| Health Ethics Trust Certified Compliance Executive (CCE) | 0\% | 1\% | 0\% | 2\% | 2\% | 0\% | 2\% |
| Accredited Healthcare Fraud Investigator (AHFI) | 0\% | 0\% | 1\% | 0\% | 0\% | 0\% | 0\% |
| Other | 28\% | 22\% | 17\% | 21\% | 14\% | 34\% | 13\% |
| How many years have you managed a compliance department? |  |  |  |  |  |  |  |
| Responses | 120 | 190 | 111 | 105 | 50 | 32 | 45 |
| Less than 1 | 5\% | 1\% | 1\% | 0\% | 0\% | 3\% | 0\% |
| 1 | 20\% | 21\% | 9\% | 10\% | 4\% | 16\% | 20\% |
| 2 | 14\% | 13\% | 8\% | 6\% | 2\% | 6\% | 9\% |
| 3 | 10\% | 8\% | 8\% | 5\% | 6\% | 3\% | 4\% |
| 4 | 6\% | 5\% | 8\% | 5\% | 4\% | 9\% | 4\% |
| 5 | 8\% | 7\% | 18\% | 7\% | 8\% | 9\% | 0\% |
| 6 to 10 | 19\% | 23\% | 25\% | 25\% | 34\% | 22\% | 27\% |
| 11 to 15 | 8\% | 13\% | 9\% | 20\% | 12\% | 19\% | 11\% |
| 16 or more | 10\% | 8\% | 14\% | 24\% | 30\% | 13\% | 24\% |
| Type of organization: |  |  |  |  |  |  |  |
| Responses | 121 | 188 | 113 | 105 | 50 | 32 | 47 |
| Non-profit | 46\% | 53\% | 60\% | 63\% | 74\% | 66\% | 60\% |
| Privately held | 41\% | 37\% | 21\% | 17\% | 12\% | 13\% | 4\% |
| Publicly traded | 1\% | 2\% | 6\% | 7\% | 0\% | 6\% | 28\% |
| Governmental | 8\% | 6\% | 9\% | 6\% | 6\% | 6\% | 4\% |
| Academic | 0\% | 1\% | 2\% | 7\% | 8\% | 9\% | 4\% |
| Other | 3\% | 1\% | 2\% | 1\% | 0\% | 0\% | 0\% |


|  | Number of Employees in Organization as a Whole |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Less } \\ \text { Than } 250 \end{gathered}$ | $\begin{aligned} & 250- \\ & 999 \end{aligned}$ | $\begin{aligned} & 1,000- \\ & 2,999 \end{aligned}$ | $\begin{gathered} 3,000- \\ 7,499 \end{gathered}$ | $\begin{aligned} & 7,500- \\ & 14,999 \end{aligned}$ | $\begin{aligned} & 15,000- \\ & 29,999 \end{aligned}$ | $\begin{aligned} & \text { 30,000 } \\ & \text { or More } \end{aligned}$ |
| Amount of bonus eligible: |  |  |  |  |  |  |  |
| Responses | 121 | 187 | 112 | 103 | 51 | 32 | 46 |
| None | 67\% | 59\% | 55\% | 40\% | 33\% | 38\% | 20\% |
| 0-10\% of salary | 24\% | 25\% | 19\% | 23\% | 20\% | 16\% | 15\% |
| 11\%-20\% of salary | 6\% | 10\% | 17\% | 24\% | 25\% | 16\% | 33\% |
| 21\%-30\% of salary | 2\% | 5\% | 7\% | 6\% | 18\% | 16\% | 13\% |
| $31 \%-40 \%$ of salary | 0\% | 2\% | 2\% | 3\% | 2\% | 9\% | 11\% |
| $41 \%$ or more of salary | 1\% | 0\% | 0\% | 4\% | 2\% | 6\% | 9\% |
| If you receive a bonus, what is it based on? |  |  |  |  |  |  |  |
| Responses | 50 | 95 | 60 | 71 | 35 | 21 | 39 |
| Company performance | 38\% | 18\% | 23\% | 30\% | 23\% | 14\% | 23\% |
| Personal performance | 12\% | 15\% | 13\% | 6\% | 0\% | 0\% | 8\% |
| Both | 50\% | 67\% | 63\% | 65\% | 77\% | 86\% | 69\% |
| Do you have a contract? |  |  |  |  |  |  |  |
| Responses | 119 | 188 | 115 | 105 | 50 | 30 | 47 |
| Yes | 18\% | 6\% | 12\% | 12\% | 10\% | 7\% | 21\% |
| No | 82\% | 94\% | 88\% | 88\% | 90\% | 93\% | 79\% |

If "yes", do you have a severance clause in your contract?

| Responses | 21 | 10 | 13 | 12 | 5 | 0 | 10 |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Yes | $33 \%$ | $30 \%$ | $69 \%$ | $50 \%$ | $80 \%$ | $*$ | $60 \%$ |  |
| No | $52 \%$ | $70 \%$ | $8 \%$ | $33 \%$ | $0 \%$ | $*$ | $40 \%$ |  |
| Does not apply | $14 \%$ | $0 \%$ | $23 \%$ | $17 \%$ | $20 \%$ |  | $*$ | $0 \%$ |

If "yes," what percent of your salary is it equivalent to?

| Responses | 5 | 2 | 6 | 4 | 3 | 0 | 4 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Average | 19.0\% | * | 83.3\% | * | * | * | * |
| Median | 25.0\% | * | 100.0\% | * | * | * | * |
| 25th percentile | 15.0\% | * | 62.5\% | * | * | * | * |
| 75th percentile | 25.0\% | * | 100.0\% | * | * | * | * |

## 2017 Health Care Staff Salary Survey

## Introduction

## About This Report

The 2017 Health Care Staff Salary Survey is another important service provided by the Society of Corporate Compliance and Ethics \& Health Care Compliance Association. The information contained in this report represents complete and accurate compensation data on individuals working in the health care compliance profession. The report is designed to allow organizations and individuals to compare their salary to their peers.

The salary data have been aggregated in the following groupings so organizations and individuals can compare their own data to the results of similar operations. These aggregations include:

- Title/Level
- Compliance Responsibilities
- Number of People that Report up through to Individual
- Annual Compliance Budget for the Organization
- Number of Employees in Portion of the Organization that Person Works in Compliance for
- Annual Revenues in Portion of the Organization that Person Works in Compliance for
- Number of Countries the Individual Works in
- Number of Years Working in the Compliance Department
- Type of Organization
- Certifications Held
- Advanced Degrees

As an organization or individual compares their salary information to that of the profession, it is important to remember that the statistics published in this report should be regarded as "guidelines" rather than "absolute standards." Since organizations will differ, depending upon their location, size, and other factors, any two organizations may offer their employees a reasonably attractive compensation package and yet be very different. For example, duration of employment and nature of prior experience will obviously influence the compensation offering for a particular individual. Thus, a deviation between any one individual's figures and a number appearing on a table in this report is not necessarily good or bad; it is merely an indication that additional scrutiny may be warranted.

A minimum of five responses was required to show data.

This study was conducted for SCCE/HCCA by Industry Insights, Inc., an independent professional survey research firm located in Dublin, Ohio. The company specializes in conducting industry operating surveys, compensation and benefits studies, and member attitude surveys for trade and professional associations.

The SCCE/HCCA is proud to present the enclosed insights into the salary levels in the compliance industry. We wish to thank the professionals who submitted data for the study. Your support was essential in making this study a success.

## Survey Methodology

In June 2017, an email invitation was sent to approximately 45,000 individuals. In total, 1,512 completed online submissions were received by mid-August. Of the 1,512 responses, 681 worked for a healthcare provider organization and were not a Chief Compliance Officer. This report is based solely on this group.

Upon receipt, all submissions were assigned a confidential identification number. All data were checked both manually and by a specially designed computer editing procedure. Strict confidence of survey responses was maintained throughout the course of the project.

Final results were tabulated by Industry Insights, Inc., and the report was completed in October 2017.

## Definitions

Average (mean): the arithmetic average obtained by adding the individual values for all responses to a particular question and dividing by the total number answering; a measure of central value that can be distorted by extreme high or low values.

Median: a measure of central value that is not affected by extreme values; calculated by arranging all responses in numerical order and selecting the value that falls exactly in the middle, with half higher and half lower.

25th Percentile: when responses are ordered from lowest to highest, the lower quartile is the response $25 \%$ from the bottom. In other words, $75 \%$ of the responses are higher than this measure.

75th Percentile: when responses are ordered from the lowest to highest, the upper quartile is the response $25 \%$ from the top. In other words, $25 \%$ of the responses are higher than this measure.

## Respondent Profile

## Title/Level

Of the 681 respondents included in this study, more than three-quarters identified themselves as an Assistant/Specialist (45\%) or Manager (34\%). Directors (20\%) also made up a significant percentage of the respondents. The remaining $1 \%$ were Vice Presidents. Insufficient data was received to compile results throughout this report for the Vice President position.


## Number of Employees in Organization as a Whole

The size of organizations represented in this study varied greatly. Twelve percent worked for organizations with less than 500 total employees, while $18 \%$ worked for companies employing more than 30,000.


## Number of Employees in the Portion of the Organization that the Compliance Program Oversees

The chart below looks at only the number of employees in the portion of the organization that the compliance program oversees. Less than one-fifth (17\%) of the respondents reported that there were less than 100 employees in the portion of the organization that the compliance program oversees, while nearly another one fifth (19\%) reported over 15,000 employees.


## Annual Revenues of the Organization as a Whole

The size of organizations responding by annual revenue also varied greatly. Nearly one-third (29\%) of the respondents reported annual revenue of entire organization of less than $\$ 30$ million, while seventeen percent of respondents reported working for an organization with annual revenue of over \$3 billion.


Annual Revenues of the Portion of the Organization that the Compliance Program Oversees The chart below looks at only the annual revenues of the portion of the organization that the compliance program oversees.


Number of Countries in Which Compliance is Managed The vast majority respondents work in compliance in only one country.


## Number of Years in the Compliance Department

The typical respondent has worked in their compliance department for three years. Only 4\% have worked in the department for 16 or more years.


4, 12\%

Type of Organization
Two-thirds ( $66 \%$ ) of the respondents worked at non-profit organizations. Privately held and publicly traded companies made up $16 \%$ and $8 \%$ of the respondents, respectively.


## Geographic Region

The largest percentage of respondents are located in the Pacific (17\%), South Atlantic and East North Central (16\% each) regions.


New England: NH, VT, ME, MA, RI, CT
West North Central: ND, SD, NE, KS, MN, IA, MO
Mid-Atlantic: NJ, NY, PA
West South Central: TX, OK, AR, LA
South Atlantic: DE, MD, DC, WV, VA, NC, SC, GA, FL
East North Central: WI, IL, IN, MI, OH
Mountain: MT, ID, WY, NV, UT, CO, AZ, NM

East South Central: KY, TN, MS, AL

Percentage indicating the elements of the compliance program that they are primarily involved in:
A large percentage of respondents indicated that they were primarily involved in policies and procedures, compliance education, compliance investigations and compliance/auditing/monitoring.

|  | Director | Manager | Assistant/ <br> Specialist |
| :--- | :---: | :---: | :---: |
| Compliance/auditing/monitoring | $87 \%$ | $85 \%$ | $86 \%$ |
| Compliance education | $88 \%$ | $85 \%$ | $74 \%$ |
| Compliance investigations | $90 \%$ | $77 \%$ | $70 \%$ |
| Hot line/anonymous reporting | $69 \%$ | $55 \%$ | $48 \%$ |
| Reporting to the board | $55 \%$ | $31 \%$ | $21 \%$ |
| Compliance risk assessments | $84 \%$ | $74 \%$ | $56 \%$ |
| Compliance discipline/incentives | $55 \%$ | $39 \%$ | $24 \%$ |
| Code of conduct | $62 \%$ | $51 \%$ | $41 \%$ |
| Policies and procedures | $93 \%$ | $89 \%$ | $76 \%$ |
| Measuring program effectiveness | $69 \%$ | $59 \%$ | $40 \%$ |

## How many people report up through to the individual?

The number of people reporting up through to the respondent varied by title/level. More than onethird (49\%) of the Directors reported that three or more people reported to them, while only 3\% of the responding Assistant/Specialists reported three or more people reporting to them.

|  | Director | Manager | Assistant/ <br> Specialist |
| :--- | :---: | :---: | :---: |
| 0 | $25 \%$ | $49 \%$ | $93 \%$ |
| 1 to 2 | $25 \%$ | $23 \%$ | $4 \%$ |
| 3 to 5 | $25 \%$ | $15 \%$ | $2 \%$ |
| 6 to 10 | $15 \%$ | $8 \%$ | $1 \%$ |
| 11 or more | $9 \%$ | $4 \%$ | $0 \%$ |

How much of your company's legal and regulatory risk areas would you estimate the compliance department is responsible for managing?
Two-thirds of the respondents indicated that their compliance department is responsible for managing over 50\% of the company's legal and regulatory risk.

| Director | Manager | Assistant/ <br> Specialist |  |
| :--- | :---: | :---: | :---: |
| $0-25 \%$ | $6 \%$ | $14 \%$ | $14 \%$ |
| $26 \%-50 \%$ | $22 \%$ | $19 \%$ | $21 \%$ |
| $51 \%-75 \%$ | $44 \%$ | $36 \%$ | $37 \%$ |
| $76 \%-100 \%$ | $28 \%$ | $30 \%$ | $28 \%$ |

Percentage holding the following certifications:
Across all levels, the Certified Healthcare Compliance (CHC) designation was held by one-third or more of all survey respondents.

|  | Director | Manager | Assistant/ <br> Specialist |
| :--- | :---: | :---: | :---: |
| Leading Professional in Ethics \& Compliance (LPEC) | $0 \%$ | $0 \%$ | $0 \%$ |
| Certified Public Accountant (CPA) | $1 \%$ | $1 \%$ | $0 \%$ |
| Certified Compliance and Ethics Professional (CCEP) | $5 \%$ | $1 \%$ | $2 \%$ |
| Certified Compliance and Ethics Professional <br> International (CCEP-I) | $0 \%$ | $1 \%$ | $0 \%$ |
| Certified in Healthcare Compliance (CHC) | $57 \%$ | $47 \%$ | $31 \%$ |
| Certified in Healthcare Research Compliance (CHRC) | $7 \%$ | $3 \%$ | $4 \%$ |
| Certified in Healthcare Privacy Compliance (CHPC) | $16 \%$ | $19 \%$ | $10 \%$ |
| Advanced Practitioner in Ethics and Compliance | $0 \%$ | $0 \%$ | $0 \%$ |
| Certification (APEX) | $1 \%$ | $1 \%$ | $0 \%$ |
| Certified Fraud Examiner (CFE) | $3 \%$ | $1 \%$ | $0 \%$ |
| Certified Internal Auditor (CIA) | $0 \%$ | $0 \%$ | $1 \%$ |
| Certified Information Privacy Professional (CIPP) | $0 \%$ | $0 \%$ | $0 \%$ |
| Professional in Human Resources (PHR) | $0 \%$ | $0 \%$ | $0 \%$ |
| Senior Professionals in Human Resources (SPHR) | $0 \%$ | $0 \%$ | $0 \%$ |
| Health Ethics Trust Certified Compliance | $0 \%$ | $0 \%$ | $0 \%$ |
| Professional (CCP) | $0 \%$ | $0 \%$ | $0 \%$ |
| Health Ethics Trust Certified Compliance Executive | CCE) |  |  |
| Accredited Healthcare Fraud Investigator (AHFI) |  |  |  |

## Highest education level attained

The vast majority of all respondents have at least a bachelor's degree. More than half of responding Directors have an advanced degree.

|  | Director | Manager | Assistant/ <br> Specialist |
| :--- | ---: | :---: | :---: |
| Some college | $6 \%$ | $13 \%$ | $21 \%$ |
| Bachelor's degree | $22 \%$ | $37 \%$ | $39 \%$ |
| MBA | $19 \%$ | $8 \%$ | $7 \%$ |
| Master's degree (non-MBA) | $29 \%$ | $23 \%$ | $21 \%$ |
| JD | $22 \%$ | $18 \%$ | $11 \%$ |
| PhD | $2 \%$ | $1 \%$ | $0 \%$ |

Do you have a contract?
The vast majority of respondents do not have an employment contract.

|  | Director | Manager | Assistant/ <br> Specialist |
| :--- | ---: | :---: | :---: |
| Yes | $7 \%$ | $6 \%$ | $2 \%$ |
| No | $93 \%$ | $94 \%$ | $98 \%$ |

Gender
Females made up $80 \%$ of the overall response to the survey.

|  | Director | Manager | Assistant/ <br> Specialist |
| :--- | :---: | :---: | :---: |
| Male | $27 \%$ | $21 \%$ | $17 \%$ |
| Female | $73 \%$ | $79 \%$ | $83 \%$ |

## Ethnicity

The vast majority of respondents were White. Minorities did make up more than $20 \%$ of the responding Managers and Assistant/Specialists, however.

|  | Director | Manager | Assistant/ <br> Specialist |
| :--- | :---: | :---: | :---: |
| White (non-Hispanic origin) | $87 \%$ | $71 \%$ | $78 \%$ |
| Black or African American | $7 \%$ | $10 \%$ | $10 \%$ |
| Hispanic | $2 \%$ | $6 \%$ | $4 \%$ |
| Asian or Pacific Islander | $2 \%$ | $7 \%$ | $3 \%$ |
| Native American or Alaskan Native | $1 \%$ | $0 \%$ | $0 \%$ |
| Other Ethnicity | $0 \%$ | $1 \%$ | $1 \%$ |
| Prefer Not to Answer | $2 \%$ | $6 \%$ | $5 \%$ |

## Executive Summary

Average Total Compensation+ by Title/Level
Average compensation ranged from $\$ 127,468$ for Directors to $\$ 70,300$ for Assistant/Specialists.


Average Total Compensation+ by Annual Revenues in the Portion of the Organization that the Individual Works in Compliance for
Compliance professionals working at larger organizations tend to earn higher average total compensation than those working at smaller organizations.

|  | Director | Manager | Assistant/ <br> Specialist |
| :--- | ---: | ---: | ---: |
| Less than \$5 Million | $\$ 96,240$ | $\$ 89,893$ | $\$ 70,675$ |
| \$5 to \$15 Million | $\$ 92,470$ | $\$ 87,980$ | $\$ 68,785$ |
| $\$ 15$ to \$30 Million | $\$ 94,463$ | $\$ 89,441$ | $\$ 62,264$ |
| $\$ 30$ to \$100 Million | $\$ 117,176$ | $\$ 84,872$ | $\$ 69,917$ |
| $\$ 100$ to \$500 Million | $\$ 127,633$ | $\$ 96,625$ | $\$ 71,162$ |
| \$500 Million to \$1 Billion | $\$ 127,409$ | $\$ 87,293$ | $\$ 67,905$ |
| $\$ 1$ Billion to \$3 Billion | $\$ 141,570$ | $\$ 102,986$ | $\$ 76,385$ |
| More than \$3 Billion | $\$ 169,820$ | $\$ 113,866$ | $\$ 80,777$ |

[^5]Average Total Compensation+ by Number of Employees in the Portion of the Organization that the Individual Works in Compliance for
Similarly, the compensation results by number of employees in the portion of the organization that the individual works in compliance for showed that large organizations tended to pay higher compensation.

| Less than 100 | Director | Manager | Assistant/ <br> Specialist |
| :--- | ---: | ---: | ---: |
| $100-249$ | $\$ 117,423$ | $\$ 88,624$ | $\$ 66,397$ |
| $250-999$ | $\$ 99,644$ | $\$ 100,568$ | $\$ 71,677$ |
| $1,000-1,999$ | $\$ 107,804$ | $\$ 80,372$ | $\$ 67,878$ |
| $2,000-2,999$ | $\$ 108,625$ | $\$ 79,849$ | $\$ 66,099$ |
| $3,000-4,999$ | $\$ 118,931$ | $\$ 94,389$ | $\$ 69,005$ |
| $5,000-7,499$ | $\$ 127,778$ | $\$ 88,370$ | $\$ 65,403$ |
| $7,500-14,999$ | $\$ 111,429$ | $\$ 92,868$ | $\$ 73,618$ |
| $15,000-29,999$ | $\$ 143,807$ | $\$ 105,789$ | $\$ 71,530$ |
| 30,000 or more | $\$ 157,825$ | $\$ 101,953$ | $\$ 75,527$ |

Average Total Compensation+ by Number of People that Report up through to Individual There appears to be a positive correlation between compensation and the number of people that report up through to the individual at the Director level, however the results were mixed for the Manager and Assistant/Specialist positions.

|  | Director | Manager | Assistant/ <br> Specialist |
| :--- | ---: | ---: | ---: |
| 0 | $\$ 115,148$ | $\$ 90,057$ | $\$ 70,241$ |
| 1 to 2 | $\$ 127,389$ | $\$ 93,751$ | $\$ 67,397$ |
| 3 to 5 | $\$ 131,847$ | $\$ 100,986$ | $\$ 86,631$ |
| 6 to 10 | $\$ 138,085$ | $\$ 86,132$ | $*$ |
| 11 or more | $\$ 132,500$ | $\$ 80,915$ | $*$ |
| *Insufficient Data |  |  |  |

[^6]Average Total Compensation+ by Title/Level and Type of Organization
When looking at type of organization, publicly traded companies tended to pay the highest. Non-profit organizations tended to pay more than privately held companies.

|  | Director | Manager | Assistant/ <br> Specialist |
| :--- | ---: | ---: | ---: |
| Non-Profit | $\$ 128,083$ | $\$ 92,431$ | $\$ 70,103$ |
| Privately Held | $\$ 99,985$ | $\$ 84,514$ | $\$ 65,048$ |
| Publicly Traded | $\$ 169,390$ | $\$ 107,994$ | $\$ 81,308$ |
| Governmental | $*$ | $\$ 94,673$ | $\$ 70,778$ |
| Academic | $\$ 116,962$ | $\$ 76,340$ | $\$ 82,149$ |
| Other | $*$ | $\$ 105,630$ | $\$ 65,769$ |
| *Insufficient Data |  |  |  |

## Average Total Compensation+ by Title/Level and Certifications Held

Respondents with a certification typically earned more than those without one. Nearly half of the respondents to the survey held a Certified in Healthcare Compliance ( CHC ) designation.

|  | Director | Manager | Assistant/ Specialist |
| :---: | :---: | :---: | :---: |
| Certified Compliance and Ethics Professional (CCEP) | \$113,282 | * | \$59,634 |
| Certified In Healthcare Compliance (CHC) | \$131,845 | \$97,023 | \$76,549 |
| Certified In Healthcare Privacy Compliance (CHPC) | \$117,641 | \$95,096 | \$84,102 |
| No Certifications | \$122,326 | \$86,787 | \$63,729 |
| *Insufficient Data |  |  |  |

[^7]Average Total Compensation+ by Title/Level and Number of Elements of a Compliance Program the Individual is Involved in
No clear correlation existed between compensation and the number of elements of the compliance program the individual is involved in.
Assistant/

Average Total Compensation+ by Title/Level and Whether the Individual has a Contract Respondents with a contract earned higher compensation at the Director and Manager level than those without one.

|  | Director | Manager | Assistant/ <br> Specialist |
| :--- | :---: | ---: | ---: |
| Has Contract | $\$ 141,181$ | $\$ 98,715$ | $\$ 66,117$ |
| No Contract | $\$ 126,481$ | $\$ 91,135$ | $\$ 70,625$ |

## Amount of Bonus Eligible

More than half of the responding Directors indicated that they were bonus eligible. One-third of responding Managers and one-quarter Assistant/Specialists indicated they were bonus eligible. Directors also reported higher percentage of their salaries as being bonus eligible.

|  | Director | Manager | Assistant/ <br> Specialist |
| :--- | :---: | :---: | :---: |
| None | $43 \%$ | $64 \%$ | $75 \%$ |
| $0-10 \%$ of salary | $25 \%$ | $26 \%$ | $24 \%$ |
| $11 \%-20 \%$ of salary | $22 \%$ | $9 \%$ | $1 \%$ |
| $21 \%-30 \%$ of salary | $6 \%$ | $0 \%$ | $0 \%$ |
| $31 \%-40 \%$ of salary | $2 \%$ | $0 \%$ | $0 \%$ |
| $41 \%$ or more of salary | $2 \%$ | $0 \%$ | $0 \%$ |

[^8]
## Salary Data

## Director

|  | \# of Resp. | Base Salary |  |  |  | Total Compensation |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Average | Median | 25th Percentile | 75th Percentile | Average | Median | $\begin{gathered} \text { 25th } \\ \text { Percentile } \end{gathered}$ | $\begin{aligned} & \text { 75th } \\ & \text { Percentile } \end{aligned}$ |
| All Respondents | 134 | \$117,564 | \$112,000 | \$95,250 | \$135,675 | \$127,468 | \$118,250 | \$96,000 | \$150,537 |
| Compliance Responsibilities |  |  |  |  |  |  |  |  |  |
| Broad (Wide Range of ComplianceRelated Risks) | 99 | \$112,105 | \$108,100 | \$92,000 | \$130,000 | \$121,951 | \$110,000 | \$92,461 | \$146,500 |
| Focused on a Particular Risk Area | 35 | \$133,004 | \$130,000 | \$108,500 | \$150,358 | \$143,075 | \$133,000 | \$114,750 | \$164,500 |
| Risk Areas Focused On |  |  |  |  |  |  |  |  |  |
| Privacy | 13 | \$126,787 | \$120,000 | \$102,000 | \$150,716 | \$132,672 | \$125,000 | \$112,320 | \$165,000 |
| IT | * | * | * | * | * | * | * | * | * |
| Occupational Health and Safety | * | * | * | * | * | * | * | * | * |
| Other | 19 | \$139,941 | \$132,000 | \$114,500 | \$152,500 | \$154,362 | \$149,387 | \$120,500 | \$169,500 |
| Number of People that Report up Through to Individual |  |  |  |  |  |  |  |  |  |
| 0 | 34 | \$105,594 | \$107,500 | \$92,750 | \$120,000 | \$115,148 | \$108,500 | \$93,316 | \$121,000 |
| 1 to 2 | 34 | \$115,582 | \$112,160 | \$98,625 | \$133,000 | \$127,389 | \$117,500 | \$98,625 | \$146,250 |
| 3 to 5 | 34 | \$124,878 | \$118,750 | \$100,250 | \$149,847 | \$131,847 | \$125,050 | \$102,750 | \$155,750 |
| 6 to 10 | 20 | \$126,910 | \$122,500 | \$91,000 | \$160,000 | \$138,085 | \$127,500 | \$92,875 | \$173,750 |
| 11 or More | 12 | \$120,792 | \$128,000 | \$101,500 | \$132,750 | \$132,500 | \$136,000 | \$101,500 | \$148,750 |
| Annual Compliance Budget for the Organization |  |  |  |  |  |  |  |  |  |
| Less Than \$100,000 | * | * | * | * | * | * | * | * | * |
| \$100,000 to \$249,999 | * | * |  |  | * | * | , | * |  |
| \$250,000 to \$499,999 | * | * | * | * | * | * | * | * | * |
| \$500,000 to \$999,999 | * | * | * | * | * | * | * | * | * |
| \$1 Million or More | 12 | \$129,100 | \$126,439 | \$112,240 | \$155,250 | \$152,225 | \$148,500 | \$116,205 | \$168,783 |
| Number of Employees in the Portion of the Organization that Person Works in Compliance for |  |  |  |  |  |  |  |  |  |
| Less Than 100 | 13 | \$109,869 | \$105,000 | \$101,000 | \$115,000 | \$117,423 | \$105,000 | \$101,000 | \$135,000 |
| 100-249 | 8 | \$95,588 | \$86,250 | \$80,300 | \$102,500 | \$99,644 | \$87,750 | \$81,575 | \$108,188 |
| 250-999 | 18 | \$98,882 | \$96,000 | \$85,000 | \$118,658 | \$107,804 | \$97,500 | \$85,000 | \$138,750 |
| 1,000-1,999 | 8 | \$105,813 | \$107,500 | \$84,375 | \$121,250 | \$108,625 | \$107,500 | \$90,000 | \$121,250 |
| 2,000-2,999 | 13 | \$113,200 | \$110,000 | \$95,000 | \$120,000 | \$118,931 | \$117,500 | \$96,000 | \$125,100 |
| 3,000-4,999 | 9 | \$120,556 | \$115,000 | \$96,000 | \$150,000 | \$127,778 | \$115,000 | \$96,000 | \$153,000 |
| 5,000-7,499 | 7 | \$111,429 | \$108,000 | \$101,500 | \$120,500 | \$111,429 | \$108,000 | \$101,500 | \$120,500 |
| 7,500-14,999 | 21 | \$124,833 | \$120,000 | \$101,000 | \$150,000 | \$143,807 | \$132,600 | \$102,000 | \$165,000 |
| 15,000-29,999 | 16 | \$145,575 | \$145,000 | \$118,080 | \$156,000 | \$157,825 | \$148,694 | \$124,000 | \$170,250 |
| 30,000 or More | 18 | \$126,897 | \$126,500 | \$108,250 | \$135,675 | \$141,981 | \$132,000 | \$110,375 | \$158,475 |
| Annual Revenues in the Portion of the Organization that Person Works in Compliance for |  |  |  |  |  |  |  |  |  |
| Less Than \$5 Million | 10 | \$94,230 | \$102,500 | \$90,000 | \$113,750 | \$96,240 | \$102,500 | \$90,000 | \$113,750 |
| \$5 to \$15 Million | 15 | \$88,740 | \$92,000 | \$70,000 | \$105,050 | \$92,470 | \$93,000 | \$70,000 | \$106,375 |
| \$15 to \$30 Million | 8 | \$93,525 | \$85,000 | \$73,900 | \$94,500 | \$94,463 | \$85,000 | \$73,900 | \$97,125 |
| \$30 to \$100 Million | 17 | \$111,529 | \$101,000 | \$96,000 | \$130,000 | \$117,176 | \$107,500 | \$96,000 | \$135,000 |
| \$100 to \$500 Million | 15 | \$121,300 | \$120,000 | \$101,000 | \$139,500 | \$127,633 | \$120,000 | \$101,000 | \$150,500 |
| \$500 Million to \$1 Billion | 11 | \$122,591 | \$115,000 | \$108,000 | \$141,500 | \$127,409 | \$119,000 | \$108,000 | \$149,000 |
| \$1 to \$3 Billion | 27 | \$129,427 | \$115,000 | \$103,000 | \$155,500 | \$141,570 | \$125,000 | \$108,500 | \$161,000 |
| More Than \$3 Billion | 22 | \$142,297 | \$140,450 | \$119,250 | \$159,500 | \$169,820 | \$157,500 | \$131,250 | \$197,250 |

## Director (continued)

|  | \# of Resp. | Base Salary |  |  |  | Total Compensation |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Average | Median | $\begin{gathered} \text { 25th } \\ \text { Percentile } \end{gathered}$ | 75th Percentile | Average | Median | $\begin{gathered} \text { 25th } \\ \text { Percentile } \end{gathered}$ | $\begin{gathered} \text { 75th } \\ \text { Percentile } \end{gathered}$ |
| Number of Countries the Individual Works in |  |  |  |  |  |  |  |  |  |
| 1 | 132 | \$117,141 | \$111,000 | \$95,000 | \$135,225 | \$126,816 | \$117,250 | \$95,750 | \$150,179 |
| 2 to 5 | * | * | * | * | * | * | * | * | * |
| 6 to 10 | * | * | * | * | * | * | * | * | * |
| 11 or More | * | * | * | * | * | * | * | * |  |
| Number of Employees in Compliance and Ethics Group |  |  |  |  |  |  |  |  |  |
| 1 to 5 | 41 | \$102,244 | \$99,000 | \$85,000 | \$115,000 | \$110,620 | \$100,000 | \$85,000 | \$115,000 |
| 6 to 10 | 33 | \$107,503 | \$108,000 | \$92,000 | \$120,000 | \$111,898 | \$108,000 | \$92,000 | \$121,000 |
| 11 to 20 | 28 | \$130,890 | \$131,500 | \$111,000 | \$150,000 | \$141,712 | \$139,500 | \$117,750 | \$153,750 |
| 21 to 50 | 22 | \$137,382 | \$135,450 | \$118,125 | \$155,000 | \$148,700 | \$149,450 | \$118,125 | \$172,500 |
| More than 50 | 10 | \$132,663 | \$128,000 | \$119,469 | \$134,750 | \$161,338 | \$148,000 | \$128,125 | \$166,533 |
| Number of Years Working in the Compliance Department |  |  |  |  |  |  |  |  |  |
| 1 | 17 | \$116,342 | \$108,000 | \$90,000 | \$150,000 | \$132,636 | \$114,000 | \$90,000 | \$164,000 |
| 2 | 17 | \$112,452 | \$110,000 | \$92,000 | \$120,877 | \$130,852 | \$121,000 | \$92,000 | \$155,000 |
| 3 | 12 | \$94,125 | \$95,500 | \$79,000 | \$103,750 | \$95,458 | \$96,000 | \$79,000 | \$109,375 |
| 4 | 10 | \$119,000 | \$112,500 | \$108,250 | \$132,250 | \$120,025 | \$112,625 | \$108,250 | \$132,250 |
| 5 | 8 | \$120,438 | \$115,000 | \$96,375 | \$140,250 | \$125,938 | \$115,000 | \$101,250 | \$145,500 |
| 6 to 10 | 7 | \$118,857 | \$109,000 | \$97,000 | \$147,000 | \$124,000 | \$121,000 | \$98,250 | \$147,000 |
| 11 to 15 | 9 | \$105,744 | \$96,000 | \$75,200 | \$134,000 | \$111,100 | \$96,000 | \$75,200 | \$150,000 |
| 16 or More | * | * | * | * | * | * | * | * | * |
| Age |  |  |  |  |  |  |  |  |  |
| Less than 30 | 5 | \$79,000 | \$92,000 | \$70,000 | \$92,000 | \$80,788 | \$92,421 | \$70,000 | \$92,421 |
| 30 to 34 | 11 | \$96,209 | \$99,000 | \$86,000 | \$108,500 | \$100,936 | \$99,000 | \$86,000 | \$108,500 |
| 35 to 39 | 21 | \$114,325 | \$105,000 | \$100,000 | \$125,000 | \$118,372 | \$107,500 | \$100,000 | \$125,000 |
| 40 to 44 | 23 | \$115,651 | \$108,100 | \$96,750 | \$127,439 | \$124,956 | \$117,500 | \$96,750 | \$152,500 |
| 45 to 49 | 22 | \$116,292 | \$112,500 | \$85,750 | \$149,537 | \$123,869 | \$112,500 | \$88,500 | \$161,429 |
| 50 to 54 | 21 | \$127,333 | \$130,000 | \$109,000 | \$155,000 | \$147,564 | \$132,600 | \$109,000 | \$170,000 |
| 55 to 59 | 16 | \$130,243 | \$120,000 | \$107,750 | \$150,000 | \$139,224 | \$128,000 | \$118,625 | \$150,000 |
| 60 to 64 | 6 | \$130,858 | \$130,000 | \$121,250 | \$135,675 | \$153,025 | \$141,500 | \$127,500 | \$150,175 |
| 65 or older | 5 | \$137,200 | \$130,000 | \$130,000 | \$156,000 | \$147,000 | \$140,000 | \$140,000 | \$156,000 |
| Years in Compliance Profession |  |  |  |  |  |  |  |  |  |
| Less than 3 years | 18 | \$113,612 | \$114,000 | \$92,500 | \$150,000 | \$130,562 | \$133,000 | \$92,500 | \$154,500 |
| 3 to 5 years | 23 | \$103,374 | \$108,000 | \$91,000 | \$110,000 | \$105,863 | \$108,000 | \$91,500 | \$118,500 |
| 6 to 10 years | 42 | \$106,590 | \$102,000 | \$90,000 | \$115,750 | \$116,084 | \$103,000 | \$91,730 | \$129,750 |
| 11 to 15 years | 25 | \$129,500 | \$128,000 | \$102,000 | \$155,000 | \$139,480 | \$140,000 | \$114,500 | \$165,000 |
| 16 to 20 years | 23 | \$140,116 | \$135,000 | \$119,500 | \$157,500 | \$152,507 | \$150,000 | \$123,000 | \$171,689 |
| 21 or more years | * | * | * | * | * | * | * | * | * |
| Type of Organization |  |  |  |  |  |  |  |  |  |
| Non-Profit | 82 | \$120,578 | \$118,250 | \$96,750 | \$148,250 | \$128,083 | \$120,000 | \$99,250 | \$150,975 |
| Privately Held | 20 | \$95,455 | \$98,000 | \$89,875 | \$108,000 | \$99,985 | \$100,000 | \$90,000 | \$109,250 |
| Publicly Traded | 17 | \$134,978 | \$130,000 | \$116,000 | \$156,000 | \$169,390 | \$168,377 | \$134,000 | \$201,000 |
| Governmental | * | * | * | * | * | * | * | * | * |
| Academic | 11 | \$113,672 | \$100,000 | \$94,000 | \$132,500 | \$116,962 | \$100,000 | \$94,000 | \$148,694 |
| Other | * | * | * | * | * | * | * | * | * |

## Director (continued)



## Manager

|  | \# of Resp. | Base Salary |  |  |  | Total Compensation |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Average | Median | 25th <br> Percentile | 75th Percentile | Average | Median | 25th <br> Percentile | 75th Percentile |
| All Respondents | 230 | \$87,890 | \$85,000 | \$70,000 | \$102,000 | \$91,858 | \$87,000 | \$70,625 | \$104,750 |
| Compliance Responsibilities |  |  |  |  |  |  |  |  |  |
| Broad (Wide Range of ComplianceRelated Risks) | 165 | \$85,344 | \$84,000 | \$70,000 | \$96,000 | \$88,239 | \$85,000 | \$70,000 | \$100,000 |
| Focused on a Particular Risk Area | 65 | \$94,351 | \$95,000 | \$76,500 | \$110,000 | \$101,044 | \$95,000 | \$77,070 | \$110,000 |
| Risk Areas Focused On |  |  |  |  |  |  |  |  |  |
| Privacy | 22 | \$89,200 | \$86,500 | \$73,250 | \$109,250 | \$90,432 | \$86,500 | \$73,250 | \$109,250 |
| IT | * | * | * | * | * | * | * | * | * |
| Occupational Health and Safety | * | * | * | * | * | * | * | * | * |
| Other | 38 | \$96,037 | \$95,000 | \$83,500 | \$107,375 | \$106,352 | \$95,290 | \$85,000 | \$109,500 |
| Number of People that Report up Through to Individual |  |  |  |  |  |  |  |  |  |
| 0 | 114 | \$86,334 | \$85,000 | \$70,000 | \$97,500 | \$90,057 | \$85,100 | \$70,250 | \$100,000 |
| 1 to 2 | 54 | \$91,120 | \$86,775 | \$75,375 | \$104,250 | \$93,751 | \$92,000 | \$76,643 | \$107,375 |
| 3 to 5 | 34 | \$92,218 | \$92,500 | \$75,000 | \$106,500 | \$100,986 | \$94,500 | \$75,250 | \$109,500 |
| 6 to 10 | 19 | \$84,263 | \$82,000 | \$65,950 | \$92,500 | \$86,132 | \$83,000 | \$67,200 | \$92,500 |
| 11 or More | 9 | \$79,515 | \$70,000 | \$60,000 | \$108,000 | \$80,915 | \$75,000 | \$60,233 | \$108,000 |
| Annual Compliance Budget for the Organization |  |  |  |  |  |  |  |  |  |
| Less Than \$100,000 | * | * | * | * | * | * | * | * | * |
| \$100,000 to \$249,999 | * | * | * | * | * | * | * | * | * |
| \$250,000 to \$499,999 | * | * | * | * | * | * | * | * | * |
| \$500,000 to \$999,999 | 6 | \$96,017 | \$93,500 | \$74,825 | \$119,750 | \$96,433 | \$93,500 | \$74,825 | \$119,750 |
| \$1 Million or More | 5 | \$81,400 | \$62,000 | \$59,000 | \$89,000 | \$111,400 | \$62,000 | \$59,000 | \$89,000 |
| Number of Employees in the Portion of the Organization that Person Works in Compliance for |  |  |  |  |  |  |  |  |  |
| Less Than 100 | 41 | \$84,080 | \$84,900 | \$65,000 | \$98,000 | \$88,624 | \$84,900 | \$65,000 | \$106,200 |
| 100-249 | 17 | \$89,015 | \$82,000 | \$63,000 | \$108,000 | \$100,568 | \$95,000 | \$63,000 | \$120,000 |
| 250-999 | 26 | \$79,037 | \$77,500 | \$66,345 | \$88,000 | \$80,372 | \$78,700 | \$66,595 | \$88,225 |
| 1,000-1,999 | 23 | \$78,803 | \$75,000 | \$65,000 | \$91,550 | \$79,849 | \$85,000 | \$65,000 | \$91,550 |
| 2,000-2,999 | 9 | \$92,111 | \$95,000 | \$89,000 | \$102,000 | \$94,389 | \$95,000 | \$89,000 | \$106,000 |
| 3,000-4,999 | 24 | \$85,892 | \$86,750 | \$77,176 | \$99,250 | \$88,370 | \$91,000 | \$77,176 | \$101,500 |
| 5,000-7,499 | 26 | \$91,196 | \$87,500 | \$71,648 | \$106,500 | \$92,868 | \$87,500 | \$72,000 | \$106,875 |
| 7,500-14,999 | 23 | \$95,011 | \$85,200 | \$81,000 | \$110,000 | \$105,789 | \$89,000 | \$82,550 | \$117,500 |
| 15,000-29,999 | 20 | \$99,053 | \$91,250 | \$81,400 | \$108,000 | \$101,953 | \$91,250 | \$81,400 | \$114,750 |
| 30,000 or More | 16 | \$94,054 | \$88,500 | \$79,750 | \$109,250 | \$96,673 | \$90,000 | \$79,750 | \$111,250 |
| Annual Revenues in the Portion of the Organization that Person Works in Compliance for |  |  |  |  |  |  |  |  |  |
| Less Than \$5 Million | 30 | \$87,167 | \$86,750 | \$70,000 | \$103,750 | \$89,893 | \$90,500 | \$70,750 | \$106,800 |
| \$5 to \$15 Million | 35 | \$83,857 | \$86,000 | \$66,530 | \$97,500 | \$87,980 | \$87,000 | \$68,950 | \$99,000 |
| \$15 to \$30 Million | 13 | \$84,692 | \$82,000 | \$70,000 | \$88,500 | \$89,441 | \$85,000 | \$71,000 | \$97,000 |
| \$30 to \$100 Million | 28 | \$82,243 | \$81,850 | \$69,375 | \$91,625 | \$84,872 | \$84,350 | \$69,375 | \$99,250 |
| \$100 to \$500 Million | 22 | \$95,384 | \$89,500 | \$82,250 | \$109,250 | \$96,625 | \$91,500 | \$82,500 | \$109,250 |
| \$500 Million to \$1 Billion | 15 | \$85,793 | \$80,000 | \$73,250 | \$94,500 | \$87,293 | \$80,000 | \$73,250 | \$94,500 |
| \$1 to \$3 Billion | 23 | \$96,443 | \$87,550 | \$74,295 | \$110,000 | \$102,986 | \$87,950 | \$76,035 | \$112,500 |
| More Than \$3 Billion | 19 | \$103,056 | \$100,000 | \$82,000 | \$123,500 | \$113,866 | \$100,000 | \$82,000 | \$133,450 |

## Manager (continued)



## Manager (continued)



## Assistant/Specialist

|  |  |  | Base | Salary |  |  | Total Com | pensation |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \# of Resp. | Average | Median | 25th Percentile | 75th Percentile | Average | Median | 25th Percentile | 75th Percentile |
| All Respondents | 298 | \$68,469 | \$66,000 | \$56,329 | \$78,000 | \$70,300 | \$67,740 | \$57,850 | \$80,000 |
| Compliance Responsibilities |  |  |  |  |  |  |  |  |  |
| Broad (Wide Range of ComplianceRelated Risks) | 208 | \$67,197 | \$65,000 | \$55,000 | \$77,850 | \$69,072 | \$66,000 | \$56,167 | \$78,892 |
| Focused on a Particular Risk Area | 89 | \$71,560 | \$70,000 | \$60,000 | \$82,000 | \$73,311 | \$70,000 | \$60,000 | \$83,500 |
| Risk Areas Focused On |  |  |  |  |  |  |  |  |  |
| Privacy | 45 | \$69,851 | \$70,000 | \$57,803 | \$75,456 | \$70,831 | \$70,000 | \$58,303 | \$82,000 |
| IT | * | * | * | * | * | * | * | * | * |
| Occupational Health and Safety | * | * | * | * | * | * | * | * | * |
| Other | 38 | \$72,225 | \$70,360 | \$60,000 | \$82,000 | \$73,337 | \$70,920 | \$60,000 | \$82,450 |
| Number of People that Report up Through to Individual |  |  |  |  |  |  |  |  |  |
| 0 | 274 | \$68,386 | \$66,000 | \$56,738 | \$77,950 | \$70,241 | \$67,940 | \$57,850 | \$79,875 |
| 1 to 2 | 13 | \$67,205 | \$62,000 | \$57,000 | \$81,411 | \$67,397 | \$62,000 | \$58,000 | \$81,411 |
| 3 to 5 | 6 | \$81,431 | \$74,800 | \$51,400 | \$87,991 | \$86,631 | \$78,500 | \$69,450 | \$87,991 |
| 6 to 10 | * | * | * | * | * | * | * | * | * |
| 11 or More | * | * | * | * | * | * | * | * | * |
| Annual Compliance Budget for the Organization |  |  |  |  |  |  |  |  |  |
| Less Than \$100,000 | * | * | * | * | * | * | * | * | * |
| \$100,000 to \$249,999 | * | * | * | * | * | * | * | * | * |
| \$250,000 to \$499,999 | * | * | * | * | * | * | * | * | * |
| \$500,000 to \$999,999 | * | * | * | * | * | * | * | * | , |
| \$1 Million or More | * | * | * | * | * | * | * | * | * |
| Number of Employees in the Portion of the Organization that Person Works in Compliance for |  |  |  |  |  |  |  |  |  |
| Less Than 100 | 58 | \$64,815 | \$63,250 | \$55,250 | \$74,813 | \$66,397 | \$64,250 | \$56,000 | \$75,450 |
| 100-249 | 13 | \$70,192 | \$65,000 | \$57,000 | \$75,000 | \$71,677 | \$66,000 | \$57,300 | \$75,000 |
| 250-999 | 44 | \$65,609 | \$60,000 | \$52,000 | \$74,185 | \$67,878 | \$61,000 | \$54,300 | \$75,063 |
| 1,000-1,999 | 21 | \$65,409 | \$65,000 | \$53,000 | \$74,880 | \$66,099 | \$65,000 | \$53,000 | \$79,500 |
| 2,000-2,999 | 15 | \$68,365 | \$67,879 | \$58,500 | \$81,000 | \$69,005 | \$67,879 | \$58,500 | \$81,800 |
| 3,000-4,999 | 30 | \$64,118 | \$60,201 | \$57,200 | \$72,075 | \$65,403 | \$63,800 | \$58,000 | \$72,850 |
| 5,000-7,499 | 27 | \$71,451 | \$72,000 | \$63,065 | \$81,841 | \$73,618 | \$72,000 | \$64,740 | \$86,191 |
| 7,500-14,999 | 29 | \$71,513 | \$70,720 | \$61,000 | \$78,000 | \$71,530 | \$70,720 | \$61,000 | \$78,000 |
| 15,000-29,999 | 33 | \$70,148 | \$70,000 | \$58,635 | \$81,000 | \$75,527 | \$72,000 | \$58,635 | \$85,000 |
| 30,000 or More | 18 | \$80,009 | \$69,500 | \$60,500 | \$94,500 | \$81,981 | \$69,750 | \$60,500 | \$101,125 |
| Annual Revenues in the Portion of the Organization that Person Works in Compliance for |  |  |  |  |  |  |  |  |  |
| Less Than \$5 Million | 67 | \$68,076 | \$64,480 | \$56,325 | \$75,750 | \$70,675 | \$65,400 | \$57,725 | \$79,804 |
| \$5 to \$15 Million | 30 | \$66,926 | \$65,000 | \$51,548 | \$75,000 | \$68,785 | \$70,000 | \$55,300 | \$76,113 |
| \$15 to \$30 Million | 14 | \$61,779 | \$58,701 | \$52,000 | \$70,250 | \$62,264 | \$59,601 | \$52,000 | \$70,250 |
| \$30 to \$100 Million | 35 | \$69,399 | \$69,000 | \$60,000 | \$80,706 | \$69,917 | \$70,000 | \$60,000 | \$80,706 |
| \$100 to \$500 Million | 18 | \$66,695 | \$66,200 | \$51,250 | \$80,250 | \$71,162 | \$66,200 | \$51,287 | \$82,125 |
| \$500 Million to \$1 Billion | 20 | \$66,595 | \$61,000 | \$57,602 | \$75,375 | \$67,905 | \$61,000 | \$57,750 | \$75,375 |
| \$1 to \$3 Billion | 30 | \$72,015 | \$70,360 | \$63,125 | \$75,188 | \$76,385 | \$72,310 | \$64,625 | \$83,364 |
| More Than \$3 Billion | 19 | \$79,120 | \$78,000 | \$59,068 | \$89,700 | \$80,777 | \$78,856 | \$59,068 | \$91,200 |

## Assistant/Specialist (continued)



## Assistant/Specialist (continued)



## Detailed Results




|  | All Respondents | Title/Level |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Director | Manager | Assistant/ Specialist |
| Approximately how many employees work in the portion of your organization that work in compliance for? |  |  |  |  |
| Responses | 661 | 131 | 226 | 290 |
| Less than 100 | 17\% | 10\% | 18\% | 21\% |
| 100-249 | 6\% | 6\% | 8\% | 4\% |
| 250-499 | 6\% | 8\% | 7\% | 6\% |
| 500-999 | 7\% | 6\% | 5\% | 10\% |
| 1,000-1,999 | 8\% | 6\% | 10\% | 7\% |
| 2,000-2,999 | 6\% | 10\% | 4\% | 5\% |
| 3,000-4,999 | 10\% | 7\% | 11\% | 10\% |
| 5,000-7,499 | 10\% | 5\% | 12\% | 9\% |
| 7,500-9,999 | 5\% | 8\% | 4\% | 4\% |
| 10,000-14,999 | 7\% | 8\% | 6\% | 6\% |
| 15,000-19,999 | 5\% | 8\% | 4\% | 4\% |
| 20,000-29,999 | 6\% | 5\% | 5\% | 7\% |
| 30,000-49,999 | 3\% | 8\% | 2\% | 2\% |
| 50,000-74,999 | 2\% | 0\% | 4\% | 2\% |
| 75,000-99,999 | 1\% | 2\% | 1\% | 0\% |
| 100,000 + | 2\% | 4\% | 0\% | 2\% |
| What are the annual revenues of the organization you work for? |  |  |  |  |
| Responses | 561 | 124 | 189 | 237 |
| Less than \$5 million | 9\% | 3\% | 6\% | 14\% |
| \$5 to \$15 million | 13\% | 8\% | 15\% | 14\% |
| \$15 to \$30 million | 7\% | 6\% | 7\% | 6\% |
| \$30 to \$50 million | 7\% | 8\% | 7\% | 6\% |
| \$50 to \$100 million | 10\% | 6\% | 11\% | 11\% |
| \$100 to \$500 million | 12\% | 11\% | 15\% | 11\% |
| \$500 million to \$1 billion | 9\% | 10\% | 8\% | 9\% |
| \$1 to \$3 billion | 17\% | 25\% | 14\% | 15\% |
| More than $\$ 3$ billion | 17\% | 22\% | 16\% | 15\% |
| What are the annual revenues for the portion of the organization that your part of the compliance and ethics program oversees? |  |  |  |  |
| Responses | 556 | 125 | 186 | 235 |
| Less than \$5 million | 20\% | 8\% | 16\% | 29\% |
| \$5 to \$15 million | 15\% | 12\% | 19\% | 13\% |
| \$15 to \$30 million | 6\% | 6\% | 7\% | 6\% |
| \$30 to \$50 million | 6\% | 3\% | 8\% | 6\% |
| \$50 to \$100 million | 9\% | 10\% | 7\% | 9\% |
| \$100 to \$500 million | 10\% | 12\% | 12\% | 8\% |
| \$500 million to \$1 billion | 9\% | 9\% | 9\% | 9\% |
| \$1 to \$3 billion | 14\% | 22\% | 12\% | 13\% |
| More than \$3 billion | 11\% | 18\% | 10\% | 8\% |




|  | All Respondents | Title/Level |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Director | Manager | Assistant/ Specialist |
| Highest level of education attained: |  |  |  |  |
| Responses | 676 | 134 | 230 | 297 |
| Some college | 15\% | 6\% | 13\% | 21\% |
| Bachelor's degree | 35\% | 22\% | 37\% | 39\% |
| MBA | 10\% | 19\% | 8\% | 7\% |
| Master's degree (non-MBA) | 24\% | 29\% | 23\% | 21\% |
| JD | 15\% | 22\% | 18\% | 11\% |
| PhD | 1\% | 2\% | 1\% | 0\% |
| Amount of bonus eligible: |  |  |  |  |
| Responses | 665 | 133 | 225 | 292 |
| None | 65\% | 43\% | 64\% | 75\% |
| 0-10\% of salary | 25\% | 25\% | 26\% | 24\% |
| 11\%-20\% of salary | 8\% | 22\% | 9\% | 1\% |
| 21\%-30\% of salary | 1\% | 6\% | 0\% | 0\% |
| 31\%-40\% of salary | 1\% | 2\% | 0\% | 0\% |
| $41 \%$ or more of salary | 1\% | 2\% | 0\% | 0\% |
| Do you have a contract? |  |  |  |  |
| Responses | 673 | 134 | 228 | 295 |
| Yes | 4\% | 7\% | 6\% | 2\% |
| No | 96\% | 93\% | 94\% | 98\% |
| If "yes", Do you have a severance clause in your contract? |  |  |  |  |
| Responses | 610 | 125 | 208 | 262 |
| Yes | 2\% | 3\% | 2\% | 1\% |
| No | 98\% | 97\% | 98\% | 99\% |


|  | Number of Employees in Compliance and Ethics Group |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1 to 5 | 6 to 10 | 11 to 20 | 21 to 50 | More than 50 |
| Are your compliance responsibilities: |  |  |  |  |  |
| Responses | 275 | 157 | 127 | 91 | 28 |
| Broad, covering a range of compliancerelated risks | 84\% | 69\% | 65\% | 53\% | 54\% |
| Focused on a particular risk area | 16\% | 31\% | 35\% | 47\% | 46\% |
| If focused, which legal and regulatory risk areas are you primarily focused on? |  |  |  |  |  |
| Responses | 42 | 45 | 43 | 42 | 13 |
| Privacy | 57\% | 44\% | 44\% | 38\% | 23\% |
| IT | 2\% | 2\% | 5\% | 2\% | 0\% |
| Occupational health and safety | 0\% | 0\% | 0\% | 0\% | 8\% |
| Other | 40\% | 53\% | 51\% | 60\% | 69\% |

Percentage indicating the elements of the compliance program that they are primarily involved in:

| Responses | 275 | 157 | 127 | 91 | 28 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Compliance/auditing/monitoring | $89 \%$ | $85 \%$ | $82 \%$ | $82 \%$ | $86 \%$ |
| Compliance education | $85 \%$ | $81 \%$ | $81 \%$ | $68 \%$ | $79 \%$ |
| Compliance investigations | $82 \%$ | $72 \%$ | $73 \%$ | $70 \%$ | $75 \%$ |
| Hot line/anonymous reporting | $58 \%$ | $50 \%$ | $54 \%$ | $49 \%$ | $61 \%$ |
| Reporting to the board | $37 \%$ | $27 \%$ | $32 \%$ | $24 \%$ | $21 \%$ |
| Compliance risk assessments | $73 \%$ | $66 \%$ | $62 \%$ | $64 \%$ | $64 \%$ |
| Compliance discipline/incentives | $37 \%$ | $36 \%$ | $37 \%$ | $34 \%$ | $32 \%$ |
| Code of conduct | $57 \%$ | $46 \%$ | $46 \%$ | $34 \%$ | $36 \%$ |
| Policies and procedures | $91 \%$ | $83 \%$ | $80 \%$ | $74 \%$ | $75 \%$ |
| Measuring program effectiveness | $60 \%$ | $48 \%$ | $47 \%$ | $51 \%$ | $43 \%$ |

Which of the following best describes your

| title or level? |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Responses | 270 | 156 | 126 | 90 | 28 |
| Vice President | $1 \%$ | $1 \%$ | $2 \%$ | $4 \%$ |  |
| Director | $15 \%$ | $21 \%$ | $22 \%$ | $24 \%$ |  |
| Manager | $35 \%$ | $31 \%$ | $35 \%$ | $34 \%$ | $43 \%$ |
| Assistant/Specialist | $48 \%$ | $47 \%$ | $41 \%$ | $41 \%$ | $18 \%$ |

How many people report up through to
you?

| Responses | 274 | 157 | 126 | 91 | 28 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| 0 | $70 \%$ | $65 \%$ | $56 \%$ | $55 \%$ | $50 \%$ |
| $1-2$ | $18 \%$ | $13 \%$ | $16 \%$ | $10 \%$ |  |
| $3-5$ | $7 \%$ | $17 \%$ | $11 \%$ | $16 \%$ |  |
| $6-10$ | $3 \%$ | $2 \%$ | $13 \%$ | $13 \%$ |  |
| 11 or more | $3 \%$ | $3 \%$ | $4 \%$ | $5 \%$ | $11 \%$ |

How much of your company's legal and regulatory risk areas would you estimate the compliance department is responsible for managing?

|  | 270 | 154 | 122 | 89 | 28 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Responses | $12 \%$ | $12 \%$ | $12 \%$ | $13 \%$ | $11 \%$ |
| $0-25 \%$ | $19 \%$ | $19 \%$ | $21 \%$ | $24 \%$ | $29 \%$ |
| $26 \%-50 \%$ | $36 \%$ | $43 \%$ | $40 \%$ | $35 \%$ | $32 \%$ |
| $51 \%-75 \%$ | $33 \%$ | $25 \%$ | $26 \%$ | $28 \%$ | $29 \%$ |


|  | Number of Employees in Compliance and Ethics Group |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1 to 5 | 6 to 10 | 11 to 20 | 21 to 50 | More than 50 |
| How many employees, including yourself, are there in the compliance and ethics group you manage? |  |  |  |  |  |
| Responses | 275 | 157 | 127 | 91 | 28 |
| 1 | 12\% | 0\% | 0\% | 0\% | 0\% |
| 2 to 5 | 88\% | 0\% | 0\% | 0\% | 0\% |
| 6 to 10 | 0\% | 100\% | 0\% | 0\% | 0\% |
| 11 to 15 | 0\% | 0\% | 50\% | 0\% | 0\% |
| 16 to 20 | 0\% | 0\% | 50\% | 0\% | 0\% |
| 21 to 30 | 0\% | 0\% | 0\% | 42\% | 0\% |
| 31 to 40 | 0\% | 0\% | 0\% | 40\% | 0\% |
| 41 to 50 | 0\% | 0\% | 0\% | 19\% | 0\% |
| More than 50 | 0\% | 0\% | 0\% | 0\% | 100\% |

Do you know the budget for your compliance department?

| Responses | 274 | 155 | 125 | 91 | 28 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Yes | $11 \%$ | $5 \%$ | $6 \%$ | $9 \%$ | $18 \%$ |
| No | $89 \%$ | $95 \%$ | $94 \%$ | $91 \%$ | $82 \%$ |

Annual compliance budget for the
organization as a whole:

| Responses | 22 | 5 | 6 | 6 | 4 |
| :--- | ---: | :---: | :---: | :---: | :---: |
| Average | $\$ 4,143,474$ | $\$ 660,600$ | $\$ 3,233,333$ | $\$ 3,954,167$ | $\$ 13,587,500$ |
| Median | $\$ 287,000$ | $\$ 600,000$ | $\$ 1,500,000$ | $\$ 1,962,500$ | $*$ |
| 25th percentile | $\$ 202,500$ | $\$ 600,000$ | $\$ 1,275,000$ | $\$ 1,200,000$ | $*$ |
| 75 th percentile | $\$ 740,805$ | $\$ 603,000$ | $\$ 1,875,000$ | $\$ 3,906,250$ | $*$ |

Approximately how many employees work
in your organization as a whole?

| Responses | 269 | 155 | 124 | 89 | 28 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Less than 100 | $5 \%$ | $1 \%$ | $1 \%$ | $0 \%$ | $0 \%$ |
| $100-249$ | $7 \%$ | $3 \%$ | $0 \%$ | $1 \%$ | $7 \%$ |
| $250-499$ | $8 \%$ | $5 \%$ | $4 \%$ | $0 \%$ | $0 \%$ |
| $500-999$ | $10 \%$ | $6 \%$ | $1 \%$ | $1 \%$ | $0 \%$ |
| $1,000-1,999$ | $12 \%$ | $8 \%$ | $4 \%$ | $1 \%$ | $0 \%$ |
| $2,000-2,999$ | $7 \%$ | $5 \%$ | $5 \%$ | $3 \%$ | $0 \%$ |
| $3,000-4,999$ | $17 \%$ | $10 \%$ | $7 \%$ | $2 \%$ | $0 \%$ |
| $5,000-7,499$ | $13 \%$ | $17 \%$ | $9 \%$ | $8 \%$ | $0 \%$ |
| $7,500-9,999$ | $3 \%$ | $5 \%$ | $5 \%$ | $3 \%$ | $0 \%$ |
| $10,000-14,999$ | $7 \%$ | $9 \%$ | $15 \%$ | $17 \%$ | $7 \%$ |
| $15,000-19,999$ | $2 \%$ | $6 \%$ | $15 \%$ | $12 \%$ | $0 \%$ |
| $20,000-29,999$ | $3 \%$ | $8 \%$ | $14 \%$ | $19 \%$ | $7 \%$ |
| $30,000-49,999$ | $4 \%$ | $8 \%$ | $9 \%$ | $9 \%$ | $18 \%$ |
| $50,000-74,999$ | $1 \%$ | $2 \%$ | $6 \%$ | $9 \%$ | $21 \%$ |
| $75,000-99,999$ | $0 \%$ | $1 \%$ | $1 \%$ | $6 \%$ | $11 \%$ |
| $100,000+$ | $1 \%$ | $6 \%$ | $6 \%$ | $8 \%$ | $29 \%$ |


|  | Number of Employees in Compliance and Ethics Group |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1 to 5 | 6 to 10 | 11 to 20 | 21 to 50 | More than 50 |
| Approximately how many employees work in the portion of your organization that work in compliance for? |  |  |  |  |  |
| Responses | 270 | 152 | 122 | 86 | 28 |
| Less than 100 | 16\% | 20\% | 13\% | 24\% | 7\% |
| 100-249 | 7\% | 5\% | 0\% | 5\% | 25\% |
| 250-499 | 9\% | 5\% | 6\% | 2\% | 0\% |
| 500-999 | 13\% | 5\% | 2\% | 6\% | 4\% |
| 1,000-1,999 | 11\% | 8\% | 8\% | 1\% | 0\% |
| 2,000-2,999 | 7\% | 7\% | 4\% | 2\% | 4\% |
| 3,000-4,999 | 13\% | 9\% | 10\% | 1\% | 4\% |
| 5,000-7,499 | 11\% | 12\% | 7\% | 8\% | 0\% |
| 7,500-9,999 | 4\% | 7\% | 7\% | 1\% | 4\% |
| 10,000-14,999 | 4\% | 6\% | 8\% | 14\% | 0\% |
| 15,000-19,999 | 0\% | 3\% | 15\% | 9\% | 0\% |
| 20,000-29,999 | 2\% | 7\% | 10\% | 10\% | 4\% |
| 30,000-49,999 | 1\% | 5\% | 2\% | 5\% | 14\% |
| 50,000-74,999 | 0\% | 0\% | 6\% | 5\% | 11\% |
| 75,000-99,999 | 0\% | 0\% | 1\% | 3\% | 7\% |
| 100,000 + | 0\% | 2\% | 1\% | 2\% | 18\% |

What are the annual revenues of the
organization you work for?

| Responses | 231 | 129 | 108 | 66 | 25 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Less than $\$ 5$ million | $13 \%$ | $5 \%$ | $7 \%$ | $5 \%$ | $0 \%$ |
| $\$ 5$ to $\$ 15$ million | $19 \%$ | $11 \%$ | $9 \%$ | $5 \%$ |  |
| $\$ 15$ to $\$ 30$ million | $10 \%$ | $7 \%$ | $1 \%$ | $6 \%$ | $0 \%$ |
| $\$ 30$ to $\$ 50$ million | $8 \%$ | $9 \%$ | $7 \%$ | $0 \%$ | 0 |
| $\$ 50$ to $\$ 100$ million | $15 \%$ | $7 \%$ | $8 \%$ | $3 \%$ | $0 \%$ |
| $\$ 100$ to $\$ 500$ million | $13 \%$ | $13 \%$ | $11 \%$ | $11 \%$ | $0 \%$ |
| $\$ 500$ million to $\$ 1$ billion | $9 \%$ | $12 \%$ | $8 \%$ | $11 \%$ | $0 \%$ |
| $\$ 1$ to $\$ 3$ billion | $8 \%$ | $19 \%$ | $22 \%$ | $32 \%$ | $16 \%$ |
| More than $\$ 3$ billion | $5 \%$ | $16 \%$ | $25 \%$ | $29 \%$ | $72 \%$ |

What are the annual revenues for the
portion of the organization that your part of
the compliance and ethics program
oversees?

| Responses | 233 | 125 | 105 | 67 | 25 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Less than $\$ 5$ million | $22 \%$ | $18 \%$ | $18 \%$ | $22 \%$ | $4 \%$ |
| $\$ 5$ to $\$ 15$ million | $20 \%$ | $16 \%$ | $9 \%$ | $6 \%$ | $8 \%$ |
| $\$ 15$ to $\$ 30$ million | $9 \%$ | $6 \%$ | $3 \%$ | $1 \%$ | $12 \%$ |
| $\$ 30$ to $\$ 50$ million | $9 \%$ | $5 \%$ | $4 \%$ | $1 \%$ | $4 \%$ |
| $\$ 50$ to $\$ 100$ million | $12 \%$ | $8 \%$ | $7 \%$ | $3 \%$ | $0 \%$ |
| $\$ 100$ to $\$ 500$ million | $10 \%$ | $10 \%$ | $11 \%$ | $9 \%$ | $8 \%$ |
| $\$ 500$ million to $\$ 1$ billion | $9 \%$ | $11 \%$ | $6 \%$ | $13 \%$ | $4 \%$ |
| $\$ 1$ to $\$ 3$ billion | $6 \%$ | $18 \%$ | $25 \%$ | $21 \%$ | $12 \%$ |
| More than $\$ 3$ billion | $3 \%$ | $9 \%$ | $18 \%$ | $22 \%$ | $48 \%$ |


|  | Number of Employees in Compliance and Ethics Group |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1 to 5 | 6 to 10 | 11 to 20 | 21 to 50 | More than 50 |
| For how many countries do you work in compliance? |  |  |  |  |  |
| Responses | 273 | 156 | 127 | 90 | 28 |
| 1 | 98\% | 97\% | 98\% | 93\% | 89\% |
| 2 to 5 | 1\% | 2\% | 2\% | 4\% | 4\% |
| 6 to 10 | 1\% | 0\% | 0\% | 2\% | 4\% |
| 11 or more | 0\% | 1\% | 0\% | 0\% | 4\% |
| Where do you work? |  |  |  |  |  |
| Responses | 265 | 153 | 121 | 89 | 28 |
| United States | 100\% | 99\% | 100\% | 99\% | 96\% |
| North America (outside US) | 0\% | 1\% | 0\% | 0\% | 0\% |
| South America | 0\% | 0\% | 0\% | 1\% | 4\% |
| Europe | 0\% | 1\% | 0\% | 0\% | 0\% |
| Asia | 0\% | 0\% | 0\% | 0\% | 0\% |
| Africa | 0\% | 0\% | 0\% | 0\% | 0\% |
| Australia | 0\% | 0\% | 0\% | 0\% | 0\% |
| Gender: |  |  |  |  |  |
| Responses | 270 | 152 | 127 | 89 | 28 |
| Male | 17\% | 20\% | 24\% | 18\% | 46\% |
| Female | 83\% | 80\% | 76\% | 82\% | 54\% |
| Transgender | 0\% | 1\% | 0\% | 0\% | 0\% |
| Ethnicity (multiple responses allowed) |  |  |  |  |  |
| Responses | 268 | 150 | 123 | 90 | 27 |
| White (non-Hispanic origin) | 75\% | 78\% | 80\% | 81\% | 74\% |
| Black or African American | 10\% | 13\% | 6\% | 7\% | 4\% |
| Hispanic | 4\% | 3\% | 4\% | 8\% | 7\% |
| Asian or Pacific Islander | 4\% | 4\% | 2\% | 3\% | 11\% |
| Native American or Alaskan Native | 0\% | 0\% | 0\% | 0\% | 4\% |
| Other ethnicity | 1\% | 1\% | 0\% | 1\% | 0\% |
| Prefer not to answer | 6\% | 3\% | 8\% | 1\% | 4\% |
| Current Age: |  |  |  |  |  |
| Responses | 266 | 153 | 121 | 89 | 27 |
| Average | 44 | 44 | 43 | 43 | 45 |
| Median | 45 | 41 | 42 | 44 | 44 |
| 25th percentile | 35 | 36 | 35 | 35 | 36 |
| 75th percentile | 52 | 52 | 51 | 51 | 52 |
| Years in Compliance Profession: |  |  |  |  |  |
| Responses | 270 | 156 | 126 | 89 | 28 |
| Average | 7 | 7 | 8 | 8 | 9 |
| Median | 5 | 5 | 7 | 5 | 7 |
| 25th percentile | 3 | 3 | 3 | 3 | 4 |
| 75th percentile | 10 | 10 | 12 | 13 | 13 |
| Years with Current Employer: |  |  |  |  |  |
| Responses | 270 | 155 | 126 | 90 | 28 |
| Average | 7 | 7 | 7 | 7 | 9 |
| Median | 4 | 4 | 4 | 4 | 7 |
| 25th percentile | 2 | 1 | 2 | 2 | 4 |
| 75th percentile | 10 | 10 | 10 | 12 | 14 |


|  | Number of Employees in Compliance and Ethics Group |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1 to 5 | 6 to 10 | 11 to 20 | 21 to 50 | More than 50 |
| Years Holding Current Job Title: |  |  |  |  |  |
| Responses | 270 | 155 | 126 | 90 | 28 |
| Average | 3 | 3 | 3 | 3 | 3 |
| Median | 2 | 2 | 2 | 2 | 2 |
| 25th percentile | 1 | 1 | 1 | 1 | 2 |
| 75th percentile | 4 | 4 | 3 | 3 | 3 |
| Years in the Compliance Department |  |  |  |  |  |
| Responses | 273 | 155 | 127 | 90 | 28 |
| Average | 5 | 5 | 5 | 5 | 6 |
| Median | 3 | 4 | 3 | 3 | 4 |
| 25th percentile | 2 | 2 | 2 | 2 | 2 |
| 75th percentile | 6 | 5 | 8 | 7 | 7 |
| Type of organization: |  |  |  |  |  |
| Responses | 273 | 154 | 126 | 90 | 28 |
| Non-profit | 68\% | 64\% | 67\% | 66\% | 64\% |
| Privately held | 20\% | 20\% | 14\% | 3\% | 4\% |
| Publicly traded | 4\% | 5\% | 10\% | 11\% | 32\% |
| Governmental | 4\% | 3\% | 2\% | 8\% | 0\% |
| Academic | 3\% | 5\% | 5\% | 11\% | 0\% |
| Other | 1\% | 3\% | 2\% | 1\% | 0\% |
| Percentage holding the following certifications: |  |  |  |  |  |
| Responses | 275 | 157 | 127 | 91 | 28 |
| Leading Professional in Ethics \& Compliance (LPEC) | 0\% | 0\% | 0\% | 0\% | 0\% |
| Certified Public Accountant (CPA) | 0\% | 1\% | 1\% | 1\% | 0\% |
| Certified Compliance and Ethics Professional (CCEP) | 3\% | 1\% | 1\% | 4\% | 11\% |
| Certified Compliance and Ethics Professional International (CCEP-I) | 0\% | 1\% | 0\% | 1\% | 0\% |
| Certified in Healthcare Compliance (CHC) | 41\% | 47\% | 41\% | 37\% | 57\% |
| Certified in Healthcare Research Compliance (CHRC) | 3\% | 8\% | 2\% | 5\% | 4\% |
| Certified in Healthcare Privacy Compliance (CHPC) | 13\% | 17\% | 15\% | 14\% | 11\% |
| Advanced Practitioner in Ethics and Compliance Certification (APEX) | 0\% | 0\% | 0\% | 0\% | 0\% |
| Certified Fraud Examiner (CFE) | 1\% | 1\% | 0\% | 0\% | 0\% |
| Certified Internal Auditor (CIA) | 1\% | 1\% | 2\% | 0\% | 4\% |
| Certified Information Privacy Professional (CIPP) | 1\% | 0\% | 0\% | 2\% | 7\% |
| Professional in Human Resources (PHR) | 0\% | 0\% | 0\% | 1\% | 0\% |
| Senior Professionals in Human Resources (SPHR) | 0\% | 0\% | 0\% | 0\% | 0\% |
| Health Ethics Trust Certified Compliance Professional (CCP) | 1\% | 0\% | 0\% | 0\% | 0\% |
| Health Ethics Trust Certified Complaince Executive (CCE) | 0\% | 0\% | 1\% | 0\% | 0\% |
| Accredited Healthcare Fraud Investigator (AHFI) | 0\% | 0\% | 0\% | 0\% | 0\% |
| Other | 24\% | 22\% | 24\% | 25\% | 21\% |


|  | Number of Employees in Compliance and Ethics Group |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1 to 5 | 6 to 10 | 11 to 20 | 21 to 50 | More than 50 |
| Highest level of education attained: |  |  |  |  |  |
| Responses | 273 | 155 | 126 | 91 | 28 |
| Some college | 16\% | 14\% | 18\% | 12\% | 7\% |
| Bachelor's degree | 39\% | 33\% | 36\% | 31\% | 18\% |
| MBA | 8\% | 12\% | 10\% | 12\% | 7\% |
| Master's degree (non-MBA) | 23\% | 22\% | 20\% | 26\% | 43\% |
| JD | 12\% | 18\% | 15\% | 19\% | 21\% |
| PhD | 1\% | 1\% | 1\% | 0\% | 4\% |
| Amount of bonus eligible: |  |  |  |  |  |
| Responses | 269 | 151 | 125 | 89 | 28 |
| None | 74\% | 64\% | 61\% | 54\% | 29\% |
| 0-10\% of salary | 22\% | 27\% | 25\% | 28\% | 25\% |
| 11\%-20\% of salary | 3\% | 9\% | 10\% | 12\% | 29\% |
| 21\%-30\% of salary | 1\% | 0\% | 2\% | 3\% | 4\% |
| 31\%-40\% of salary | 0\% | 1\% | 2\% | 1\% | 7\% |
| $41 \%$ or more of salary | 0\% | 0\% | 1\% | 1\% | 7\% |
| Do you have a contract? |  |  |  |  |  |
| Responses | 273 | 154 | 126 | 89 | 28 |
| Yes | 4\% | 6\% | 1\% | 7\% | 11\% |
| No | 96\% | 94\% | 99\% | 93\% | 89\% |
| If "yes", Do you have a severance clause in your contract? |  |  |  |  |  |
| Responses | 245 | 138 | 111 | 86 | 27 |
| Yes | 1\% | 4\% | 1\% | 1\% | 7\% |
| No | 99\% | 96\% | 99\% | 99\% | 93\% |



# Become Certified 

## A few letters after your name can make a big difference.

Why do people add JD, MBA, or CPA after their name?
They know those initials add credibility.
Showcase your healthcare compliance knowledge and experience: Become Certified in Healthcare Compliance (CHC) ${ }^{\text {. }}$ Certified in Healthcare Privacy Compliance (CHPC®), Certified in Healthcare Research Compliance (CHRC) ${ }^{\oplus}$, or a Certified in Healthcare Compliance-Fellow (CHC-F).

## Applying to become certified is easy.

To learn what it takes to earn the CHC, CHPC, CHRC, or CHC-F designation, visit compliancecertification.org.

## HCCA'S MISSION

HCCA exists to champion ethical practice and compliance standards in the healthcare community and to provide the necessary resources for compliance professionals and others who share these principles.
hcca-info.org


[^0]:    ${ }^{+}$Total compensation is the sum of base salary and cash bonus.

[^1]:    ${ }^{+}$Total compensation is the sum of base salary and cash bonus.

[^2]:    ${ }^{+}$Total compensation is the sum of base salary and cash bonus.

[^3]:    ${ }^{+}$Total compensation is the sum of base salary and cash bonus.

[^4]:    ${ }^{+}$Total compensation is the sum of base salary and cash bonus.

[^5]:    ${ }^{+}$Total compensation is the sum of base salary and cash bonus.

[^6]:    ${ }^{+}$Total compensation is the sum of base salary and cash bonus.

[^7]:    ${ }^{+}$Total compensation is the sum of base salary and cash bonus.

[^8]:    ${ }^{+}$Total compensation is the sum of base salary and cash bonus.

