

Agenda and Learning Objectives

A Virtual Conference

Pacific Standard Time (PST)

8:25 – 8:30 AM PST

Welcome and Announcements

8:30 – 9:30 AM PST

You Can't Change What You Can't See—Identifying and Calling Out Bias in Healthcare

Susan L. Penney, J.D.

Executive Director, Risk Management
UCSF Health

Komal Chokshi

Senior Counsel, Medical Professional Liability
University of California, Office of the
General Counsel

- Gain a general understanding of implicit bias and related concepts
- Understand the impact of bias on patients and healthcare providers
- Learn practical tips for interrupting bias in healthcare

9:30 - 9:45 AM PST

Break

9:45 – 10:45 AM PST

HIPAA Update: 2020 and Beyond

Linda Garret, Esq.

Partner, Garrett Law LLP

- List two key changes impacting patient requests for “access” to their health record under 45 CFR 164.524 that resulted from the Ciox v. Azar January 23, 2020 DC District Court opinion and subsequent announcement by HHS
- Describe three significant changes to 42 CFR Part 2 that became effective August 14, 2020, and explain the further changes that will occur on March 27, 2021 when regulations related to §3221 of the CARES Act become effective, and how those changes might impact the sharing of information by multi-disciplinary teams
- Describe four ways that COVID-19 information may be legally disclosed pursuant to HIPAA and state law, and list three key aspects of telehealth practices and enforcement that have changed during the COVID-19 nationally declared pandemic emergency

10:45 - 11:00 AM PST

Break

11:00 AM – 12:00 PM PST

Advanced Care at Home: An Innovative Approach to Patient Care

Vivian Reyes

Regional Medical Director of
Hospital Operations
The Permanente Medical Group

Phyllis Stark

Regional Director of Continuum
Administrative Operations
Hospital and Health Plan

- Partner with outside entities to implement new care models
- Think outside of the box to enhance patient care during COVID
- Integrate multiple workstreams in complex projects

12:00 - 1:00 PM PST

Mid-Conference Break

1:00 - 2:00 PM PST

Year Two of COVID? Legal Issues on the 2021 Horizon for Healthcare Organization Response to the Pandemic

Katherine Saral

Chief Legal Officer
The Permanente Federation

Judy Waltz

Partner and Co-Chair of Health Care
Industry Team, Foley & Lardner LLP

- Understand legal requirements, ‘gray’ areas, and unknowns
- Consider and define the impact on you as Compliance professionals
- Identify areas for coordination with Operations in implementation and government relations on public policy and regulatory development

2:00 – 2:15 PM PST

Break

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2:15 - 3:15 PM PST

Compliance Investigations in 2020 and Beyond: Implicit Bias and Remote Investigations-What Compliance Officers Need to Know

Christy Moon

Senior Counsel
Sutter Health

Reginald Coleman

Director
Special Investigations Unit (SIU)

- Define, understand and address “implicit bias” in the context of compliance and other internal health care investigations
- Conduct effective and efficient remote internal investigations, even during a pandemic
- Partner and enhance investigative communication and collaboration across all health care functions (e.g. Compliance, Privacy, HR, Legal, SIU, Physical Security, IT Security and Cyber Security)

3:15 - 3:30 PM PST

Break

3:30 - 4:30 PM PST

How Do We Monitor and Audit Telehealth – Past History and Present

Lori Laubach

Partner
Moss Adams LLP

- Identify controls related to telehealth necessary to mitigate the risk in the present and after PHE
- Operational uses of telehealth – what are the compliance issues?
- Understand auditing and monitoring of the telehealth controls
- Review potential corrective action ideas and how to provide results without creating additional risk

4:35 – 5:35 PM PST

Networking and Discussion

Connect with your fellow attendees and enjoy a free-flowing conversation about what stood out during the sessions or a compliance challenge you want feedback on. The objective here is to enable conference participants to network with and learn from each other, and help overcome the isolation of the past months. This optional networking event will be held on Zoom and participants may choose to be on camera.

Registration Fee

<input type="checkbox"/>	HCCA Member	\$155
<input type="checkbox"/>	Non-Member	\$195
<input type="checkbox"/>	Registration & HCCA membership*	\$375

*Save by joining HCCA today (first-time members only) Dues regularly \$325

TOTAL \$ _____

Contact Information

Mr Mrs Ms Dr

Member/Account ID (if known)

First Name MI Last Name

Credentials (CHC, CCEP, etc.)

Job Title

Organization (Name of Employer)

Street Address

City/Town State/Province

Zip/Postal Code Country

Work Phone

Email (required)

Payment

Online registration at hcca-info.org/regionals

Mail this form to HCCA, 6500 Barrie Road, Suite 250, Minneapolis, MN 55435-2358, USA

Fax this form to 952.988.0146

Email this form to helpteam@hcca-info.org — Due to PCI compliance, do not provide credit card information via email. You may email this form (without credit card information), then call HCCA at 888.580.8373 with payment information.

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 Check enclosed (payable to HCCA)
 Wire transfer requested
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Credit Card Account Number

Credit Card Expiration Date

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Cardholder Signature

Virtual Conference

Due to the Coronavirus outbreak, HCCA has converted the San Francisco Regional Healthcare Compliance Conference to a virtual conference.

How does a virtual event work?

On December 4 login using the link and access provided during the scheduled session times to watch and listen to the speakers and ask questions live.

Continuing Education

HCCA will be applying for external continuing education units (CEUs). If you would like to make a request, please email ccb@compliancecertification.org. Only requests from registered attendees will be considered. Visit HCCA's website, hcca-info.org, for up-to-date information.

ACKNOWLEDGMENTS: By submitting this registration, you agree to the full Terms and Conditions, including the use of your information, viewable at hcca-info.org/regionals.

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Virtual sessions will be recorded. By participating in an HCCA conference, you grant HCCA, or anyone authorized by HCCA, the right to use or publish in print or electronic medium any photograph or video containing your image or likeness for educational, news, or promotional purposes without compensation.

This virtual conference is only for the registered attendee and does not allow for more than one person on each dial in. If a second person would like to join they must fill a second registration form out. Only registered attendees are eligible to request CEUs for participation.

Group discounts are not applicable to virtual events.