

Agenda and Learning Objectives

A Virtual Conference

Pacific Standard Time (PST)

8:25 – 8:30 AM PST

Welcome and Announcements

8:30 – 9:30 AM PST

You Can't Change What You Can't See—Identifying and Calling Out Bias in Healthcare

Susan L. Penney, J.D.  
Executive Director, Risk Management  
UCSF Health

Komal Chokshi  
Senior Counsel, Medical Professional Liability  
University of California, Office of the  
General Counsel

- Gain a general understanding of implicit bias and related concepts
- Understand the impact of bias on patients and healthcare providers
- Learn practical tips for interrupting bias in healthcare

9:30 - 9:45 AM PST

Break

9:45 – 10:45 AM PST

HIPAA Update: 2020 and Beyond

Linda Garrett, Esq.  
Partner, Garrett Law LLP

- List two key changes impacting patient requests for “access” to their health record under 45 CFR 164.524 that resulted from the Ciox v. Azar January 23, 2020 DC District Court opinion and subsequent announcement by HHS
- Describe three significant changes to 42 CFR Part 2 that became effective August 14, 2020, and explain the further changes that will occur on March 27, 2021 when regulations related to §3221 of the CARES Act become effective, and how those changes might impact the sharing of information by multi-disciplinary teams
- Describe four ways that COVID-19 information may be legally disclosed pursuant to HIPAA and state law, and list three key aspects of telehealth practices and enforcement that have changed during the COVID-19 nationally declared pandemic emergency

10:45 - 11:00 AM PST

Break

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No audio or video recording allowed.

11:00 AM – 12:00 PM PST

Advanced Care at Home: An Innovative Approach to Patient Care

Moderator:

Vivian Reyes  
Regional Medical Director of  
Hospital Operations  
The Permanente Medical Group

Panelists:

Eric P. Dilda, MD  
Medical Legal and Risk Director-KP  
HealthConnect, The Permanente Medical  
Group

Mel Parker, MD  
Medical Director of Risk & Patient Safety,  
The Permanente Medical Group

- Partner with outside entities to implement new care models
- Think outside of the box to enhance patient care during COVID
- Integrate multiple workstreams in complex projects

12:00 - 1:00 PM PST

Mid-Conference Break

1:00 - 2:00 PM PST

Year Two of COVID? Legal Issues on the 2021 Horizon for Healthcare Organization Response to the Pandemic

Katherine Saral  
Chief Legal Officer  
The Permanente Federation

Judy Waltz  
Partner and Co-Chair of Health Care  
Industry Team, Foley & Lardner LLP

- Understand legal requirements, ‘gray’ areas, and unknowns
- Consider and define the impact on you as Compliance professionals
- Identify areas for coordination with Operations in implementation and government relations on public policy and regulatory development

2:00 – 2:15 PM PST

Break

2:15 - 3:15 PM PST

Compliance Investigations in 2020 and Beyond: Implicit Bias and Remote Investigations-What Compliance Officers Need to Know

Christie Moon  
Senior Counsel  
Sutter Health

Reginald Coleman  
Director  
Special Investigations Unit (SIU)

- Define, understand and address “implicit bias” in the context of compliance and other internal health care investigations
- Conduct effective and efficient remote internal investigations, even during a pandemic
- Partner and enhance investigative communication and collaboration across all health care functions (e.g. Compliance, Privacy, HR, Legal, SIU, Physical Security, IT Security and Cyber Security)

3:15 - 3:30 PM PST

Break

3:30 - 4:30 PM PST

How Do We Monitor and Audit Telehealth – Past History and Present

Lori Laubach  
Partner  
Moss Adams LLP

- Identify controls related to telehealth necessary to mitigate the risk in the present and after PHE
- Operational uses of telehealth – what are the compliance issues?
- Understand auditing and monitoring of the telehealth controls
- Review potential corrective action ideas and how to provide results without creating additional risk

4:35 – 5:35 PM PST

Networking and Discussion

Connect with your fellow attendees and enjoy a free-flowing conversation about what stood out during the sessions or a compliance challenge you want feedback on. The objective here is to enable conference participants to network with and learn from each other, and help overcome the isolation of the past months. This optional networking event will be held on Zoom and participants may choose to be on camera.

## Registration Fee

<input type="checkbox"/>	<b>HCCA Member</b>	\$155
<input type="checkbox"/>	<b>Non-Member</b>	\$195
<input type="checkbox"/>	<b>Registration &amp; HCCA membership*</b>	\$375

\*Save by joining HCCA today (first-time members only) Dues regularly \$325

**TOTAL \$** \_\_\_\_\_

## Contact Information

Mr  Mrs  Ms  Dr

Member/Account ID (if known)

First Name MI Last Name

Credentials (CHC, CCEP, etc.)

Job Title

Organization (Name of Employer)

Street Address

City/Town State/Province

Zip/Postal Code Country

Work Phone

Email (required)

## Payment

**Online** registration at [hcca-info.org/regionals](http://hcca-info.org/regionals)

**Mail** this form to HCCA, 6500 Barrie Road, Suite 250, Minneapolis, MN 55435-2358, USA

**Fax** this form to 952.988.0146

**Email** this form to [helpteam@hcca-info.org](mailto:helpteam@hcca-info.org) — Due to PCI compliance, do not provide credit card information via email. You may email this form (without credit card information), then call HCCA at 888.580.8373 with payment information.

- Invoice me  
 Check enclosed (payable to HCCA)  
 Wire transfer requested  
 Credit card: I authorize HCCA to charge my:  
 Visa  MasterCard  Discover  American Express

Credit Card Account Number

Credit Card Expiration Date

Cardholder Name

Cardholder Signature

## Virtual Conference

Due to the Coronavirus outbreak, HCCA has converted the San Francisco Regional Healthcare Compliance Conference to a virtual conference.

### How does a virtual event work?

On December 4 login using the link and access provided during the scheduled session times to watch and listen to the speakers and ask questions live.

## Continuing Education

Credits are assessed based on actual attendance and credit type requested. Should the overall number of education hours decrease or increase, the maximum number of CEUs available will be changed accordingly. Only registered attendees are eligible to request CEUs for participation. Attendees must participate in the virtual conference using the online virtual conference format (not just using the dial in) for attendance monitoring purposes.

**COMPLIANCE CERTIFICATION BOARD (CCB)**<sup>®</sup>: CCB has approved a maximum of 7.2 CEUs for these certifications: Certified in Healthcare Compliance (CHC)<sup>®</sup>, Certified in Healthcare Compliance—Fellow (CHC-F)<sup>®</sup>, Certified in Healthcare Privacy Compliance (CHPC)<sup>®</sup>, Certified in Healthcare Research Compliance (CHRC)<sup>®</sup>, Certified Compliance & Ethics Professional (CCEP)<sup>®</sup>, Certified Compliance & Ethics Professional—Fellow (CCEP-F)<sup>®</sup>, Certified Compliance & Ethics Professional—International (CCEP-I)<sup>®</sup>.

**AAPC**: This program has the prior approval of the AAPC for 6.0 continuing education hours. Granting of prior approval in no way constitutes endorsement by AAPC of the program content or the program sponsor.

**ACHE**: The Health Care Compliance Association is authorized to award 6.0 clock hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, participants must log into their MyACHE account and select ACHE Qualified Education Credit.

**NASBA/CPE**: The Health Care Compliance Association is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: [www.nasbaregistry.org](http://www.nasbaregistry.org). Sponsor Identification No: 105638. The education level for this activity is considered basic. No prerequisites are required for this education. Delivery Method: Group Live. Advanced Preparation: None. A recommended maximum of 7.2 credits based on a 50-minute hour will be granted for this activity. This program addresses topics that are of a current concern in the compliance environment and is a group-live activity in the recommended field of study of Specialized Knowledge. For more information regarding administrative policies such as complaints or refunds, call 888.580.8373 or +1 952.988.0141.

**NURSING CREDIT**: The Health Care Compliance Association is preapproved by the California Board of Registered Nursing, Provider Number CEP 14593, for a maximum of 7.2 contact hour(s). The following states will not accept California Board of Registered Nursing contact hours: Delaware, Florida, New Jersey and Utah. Massachusetts and Mississippi nurses may submit California Board of Registered Nursing contact hours to their state board, but approval will depend on review by the board. Please contact the Accreditation Department at [ccb@compliancecertification.org](mailto:ccb@compliancecertification.org) with any questions you may have. Oncology nurses who are certified by ONCC may request California nursing credit (check box or indicate "Nursing" on the CEU form).

HCCA is in the process of applying for additional external continuing education units (CEUs). Approval quantities and types vary by state or certifying body. For entities that have granted prior approval for this event, credits will be awarded in accordance with their requirements. CEU totals are subject to change.

Upon request, if there is sufficient time and we are able to meet their requirements, HCCA may submit this course to additional states or entities for consideration. Only requests from registered attendees will be considered. If you would like to make a request, please contact us at +1 952.988.0141 or 888.580.8373 or email [ccb@compliancecertification.org](mailto:ccb@compliancecertification.org). To see the most up-to-date CEU information go to HCCA's website, [hcca-info.org/all-conferences](http://hcca-info.org/all-conferences). Select your conference, and then select the "Continuing Education" option on the left hand menu.

**ACKNOWLEDGMENTS**: By submitting this registration, you agree to the full Terms and Conditions, including the use of your information, viewable at [hcca-info.org/regionals](http://hcca-info.org/regionals).

Your information (postal address) may be shared with conference exhibitors, attendees, speakers, affiliates, and partners for marketing and/or networking purposes. To see the full use of your information or if you wish to opt-out, visit [hcca-info.org/privacy](http://hcca-info.org/privacy).

Virtual sessions will be recorded. By participating in an HCCA conference, you grant HCCA, or anyone authorized by HCCA, the right to use or publish in print or electronic medium any photograph or video containing your image or likeness for educational, news, or promotional purposes without compensation.

This virtual conference is only for the registered attendee and does not allow for more than one person on each dial in. If a second person would like to join they must fill a second registration form out. Only registered attendees are eligible to request CEUs for participation.

Group discounts are not applicable to virtual events.